

[amber labs]

Amber Labs

Secure Transformation, Without Compromise

AN INTRODUCTION

INTRODUCTION TO AMBER LABS

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SME Digital Transformation Consultancy - Amber Labs are a specialist consultancy helping Public Sector deliver technology change at a pace

Robust and Transparent Delivery & Governance - our processes align to the Service Manual and Technology Code of Practice

Rapid Consultant Deployment Framework - our deployment framework ensures we provide value in weeks rather than months

Diverse Presence & Capability - we have 100+ Consultants deployed across a range of Government departments, with over 80% of our staff living outside of London

CLIENTS



TECHNOLOGY



GOVERNMENT ALIGNMENT



Our work follows
Government Service
Standards



Cyber Essentials Plus
Certified



100% of staff are BPSS
& majority Security
Cleared

OUR CAPABILITIES

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DATA ENGINEERING	AI & ANALYTICS	CLOUD ENGINEERING	DIGITAL TRANSFORMATION	DELIVERY
Data Quality	Business Intelligence	DevOps	Front End Development	Testing
Data Architecture	Generative AI	Cloud Provisioning	Back End Development	Business Analysis
Data Governance	Data Mining	Cloud Security	Full Stack Development	PMO
Data Integration	RPA	Deployment Automation	Enterprise Architecture	Resource and Budget Management
MDM	Predictive Analytics	Cloud Monitoring	UI/UX Design	Agile/Scrum Delivery
Data Lake & Warehouse	Machine Learning	Cloud Architecture	Solution Architecture	
	Data Science		Business Architecture	
			Software Engineering	

CLOUD ENGINEERING & SHARED PLATFORMS

SERVICE DEFINITION

CLOUD ENGINEERING & SHARED PLATFORMS

We help public sector organisations build shared cloud services that make delivery simpler for teams and safer to operate, so they can reduce duplication and improve reliability. We provide engineering delivery and practical governance to support identity, networking, secrets and integration needs.

SERVICE FEATURES

- Shared identity, networking, secrets services.
- API and integration patterns.
- Environment and deployment strategy.
- Operability baseline.
- Release and change patterns.
- Documentation and onboarding.
- Evidence artefacts.
- Multi-supplier interface support.
- Handover packs and knowledge transfer documentation.
- Run support options.

SERVICE BENEFITS

- Faster product team delivery.
- Reduced duplication across programmes.
- Improved platform reliability.
- Reduced security risk.
- Better interoperability.
- Reduced supplier dependency.
- Safer change processes.
- Improved auditability.
- Better cost predictability.
- Improved service continuity.

SUMMARY

- We help public sector organisations build shared cloud services that reduce duplication and make delivery simpler for product teams.
- A Scale phase typically delivers the shared capabilities and integration patterns, with an optional Run service where ongoing operational ownership is required.
- The work is designed to fit alongside existing organisational standards and multi-supplier delivery models.

APPROACH

- Confirm priority shared services and delivery constraints.
- Deliver shared capabilities such as identity patterns, networking and secrets management.
- Define integration patterns for APIs and event-driven services where needed.
- Establish operability baseline including monitoring and logging requirements.
- Support onboarding of delivery teams onto shared patterns.
- Optional Run service to operate shared services and manage improvement backlog.

GOVERNANCE

- Decision log and ADRs for shared platform trade-offs.
- Non-functional requirements (NFRs) covering resilience, security and operability.
- Controls mapping inputs to support assurance and audit evidence.
- Runbooks and support model for shared services handover.
- Service reporting pack where shared services are operated as a service.
- Run (if purchased): support tiers 8x5 / 12x5 / 24x7, incident/problem/change, MI reporting and service reviews.
- Transition-in/out (2–6 weeks) for Run including access setup, knowledge capture and exit plan.

Get in touch



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