

[amber labs]

Amber Labs

Secure Transformation, Without Compromise

AN INTRODUCTION

INTRODUCTION TO AMBER LABS

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SME Digital Transformation Consultancy - Amber Labs are a specialist consultancy helping Public Sector deliver technology change at a pace

Robust and Transparent Delivery & Governance - our processes align to the Service Manual and Technology Code of Practice

Rapid Consultant Deployment Framework - our deployment framework ensures we provide value in weeks rather than months

Diverse Presence & Capability - we have 100+ Consultants deployed across a range of Government departments, with over 80% of our staff living outside of London

CLIENTS



TECHNOLOGY



GOVERNMENT ALIGNMENT



Our work follows
Government Service
Standards



Cyber Essentials Plus
Certified



100% of staff are BPSS
& majority Security
Cleared

OUR CAPABILITIES

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DATA ENGINEERING	AI & ANALYTICS	CLOUD ENGINEERING	DIGITAL TRANSFORMATION	DELIVERY
Data Quality	Business Intelligence	DevOps	Front End Development	Testing
Data Architecture	Generative AI	Cloud Provisioning	Back End Development	Business Analysis
Data Governance	Data Mining	Cloud Security	Full Stack Development	PMO
Data Integration	RPA	Deployment Automation	Enterprise Architecture	Resource and Budget Management
MDM	Predictive Analytics	Cloud Monitoring	UI/UX Design	Agile/Scrum Delivery
Data Lake & Warehouse	Machine Learning	Cloud Architecture	Solution Architecture	
	Data Science		Business Architecture	
			Software Engineering	

MANAGED TESTING & QUALITY SERVICES

SERVICE DEFINITION

MANAGED TESTING & QUALITY SERVICES

We help public sector organisations maintain quality over time through managed testing, so releases remain safe and regression risk is controlled. We provide an ongoing run service with clear reporting, transition and continuous improvement.

SERVICE FEATURES

- Transition-in and out.
- Managed regression cycles.
- Automation maintenance.
- Quality KPIs and MI.
- Release readiness support.
- Service review cadence.
- Runbooks and procedures.
- Governance integration.
- Evidence artefacts.
- Run support options.

SERVICE BENEFITS

- Improved regression coverage.
- Increased release confidence.
- Reduced recurring defects.
- Clear accountability.
- Reduced ad-hoc dependency.
- Better supplier coordination.
- Improved quality visibility.
- Better cost predictability.
- Reduced release risk.
- Increased stakeholder confidence.

SUMMARY

- We provide a managed QA service for public sector organisations that need consistent testing delivery and quality reporting across releases.
- Delivery starts with transition-in to agree scope, environments, runbooks and reporting, followed by ongoing Run support to deliver regression cycles and maintain automation.
- The service can be aligned to release calendars and multi-supplier delivery rhythms.

APPROACH

- Transition-in (2–6 weeks) to confirm scope, access, environments and reporting.
- Agree service tier and release cadence aligned to delivery needs.
- Deliver managed regression testing and support release readiness activities.
- Maintain automation assets and improve coverage over time.
- Provide quality MI and trend reporting for stakeholders.
- Transition-out (2–6 weeks) with documentation, knowledge transfer and exit plan.

GOVERNANCE

- Runbooks and operational readiness pack agreed during transition-in; Quality KPIs and reporting pack including defect trends and release readiness.
- Incident/problem/change handling for test service delivery (where agreed).
- Continuous improvement backlog for automation and quality uplift.
- Service review cadence with actions and prioritisation.
- Evidence pack approach for audit and assurance needs.
- Support tiers 8x5 / 12x5 / 24x7 where required and agreed.
- Multi-supplier coordination and release support arrangements.

Get in touch



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