

[amber labs]

Amber Labs

Secure Transformation, Without Compromise

AN INTRODUCTION

INTRODUCTION TO AMBER LABS

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SME Digital Transformation Consultancy - Amber Labs are a specialist consultancy helping Public Sector deliver technology change at a pace

Robust and Transparent Delivery & Governance - our processes align to the Service Manual and Technology Code of Practice

Rapid Consultant Deployment Framework - our deployment framework ensures we provide value in weeks rather than months

Diverse Presence & Capability - we have 100+ Consultants deployed across a range of Government departments, with over 80% of our staff living outside of London

CLIENTS



TECHNOLOGY



GOVERNMENT ALIGNMENT



Our work follows
Government Service
Standards



Cyber Essentials Plus
Certified



100% of staff are BPSS
& majority Security
Cleared

OUR CAPABILITIES

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DATA ENGINEERING	AI & ANALYTICS	CLOUD ENGINEERING	DIGITAL TRANSFORMATION	DELIVERY
Data Quality	Business Intelligence	DevOps	Front End Development	Testing
Data Architecture	Generative AI	Cloud Provisioning	Back End Development	Business Analysis
Data Governance	Data Mining	Cloud Security	Full Stack Development	PMO
Data Integration	RPA	Deployment Automation	Enterprise Architecture	Resource and Budget Management
MDM	Predictive Analytics	Cloud Monitoring	UI/UX Design	Agile/Scrum Delivery
Data Lake & Warehouse	Machine Learning	Cloud Architecture	Solution Architecture	
	Data Science		Business Architecture	
			Software Engineering	

ANALYTICS & DATA SCIENCE

SERVICE DEFINITION

ANALYTICS & DATA SCIENCE

We help public sector organisations deliver analytics and data science that supports real operational decisions, so leaders and teams can act with confidence. We provide delivery and run support to build dashboards, models and KPI frameworks that are governed and usable.

SERVICE FEATURES

- Reporting discovery.
- KPI framework definition.
- Dashboard delivery.
- Data science delivery.
- Semantic consistency approach.
- Adoption support.
- Evidence artefacts.
- Governance alignment.
- Handover packs.
- Run support options.

SERVICE BENEFITS

- Improved decision-making.
- Reduced reporting conflicts.
- Clear audit trail.
- Faster insight availability.
- Improved service outcomes.
- Reduced manual reporting.
- Improved KPI confidence.
- Better service continuity.
- Better cost predictability.
- Stronger stakeholder confidence.

SERVICE DELIVERY

SUMMARY

- We help public sector organisations deliver analytics and data science that supports real operational decisions, so leaders and teams can act with confidence.
- Work is typically delivered through a Scale phase to build dashboards, KPI frameworks and models, with an optional Run service to maintain reporting, manage change and improve insight over time.
- The focus is on usable outputs with clear ownership and governance.

APPROACH

- Confirm priority decisions, users and reporting needs
- Define KPI framework with consistent definitions and ownership
- Build dashboards and reporting aligned to user journeys and roles
- Deliver analytics and modelling where appropriate to support decision-making
- Support adoption through training, guidance and feedback loops
- Optional Run service to support reporting, changes and continuous improvement

GOVERNANCE

- KPI dictionary and reporting standards pack
- Decision log for KPI changes and reporting trade-offs
- Data access and governance alignment evidence where required
- Monitoring approach for critical reporting and data refreshes
- Runbooks for support and common failure scenarios
- Service reporting pack covering usage, issues and improvement actions
- Run (if purchased): support tiers 8x5 / 12x5 / 24x7, incident/problem/change, MI reporting and service reviews
- Transition-in/out (2–6 weeks) for Run including onboarding, baseline setup and exit plan

Get in touch



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