



Zensar's Service Definition for Automated Azure Landing Zone & Platform Build

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1 Service Overview

Zensar's Automated Azure Landing Zone & Platform Build service delivers a secure, enterprise-grade Azure foundation using infrastructure-as-code, hub-and-spoke networking, Entra ID integration, centralised monitoring and policy-driven governance. Aligned with Microsoft Cloud Adoption Framework and Azure Well-Architected Framework, the service leverages Zensar's standard landing-zone reference architectures, Bicep/Terraform-based automation and Azure Policy guardrails to enable repeatable onboarding, reduced configuration drift, improved compliance posture and consistent cost governance across Azure environments.

Zensar provides an automated landing zone and platform build that establishes a secure and scalable cloud foundation. The service focuses on repeatable environment setup with governance, security and management baselines to support consistent onboarding of workloads and operational readiness.

2 Features and Benefits

- Faster, repeatable platform onboarding by providing automated azure landing zone deployment as part of a structured delivery approach.
- Reduced misconfiguration and drift by providing infrastructure-as-code pipelines (bicep/terraform) as part of a structured delivery approach.
- Consistent governance aligned to CAF & WAF by providing entra id federation, rbac, pim as part of a structured delivery approach.
- Improved visibility and audit readiness by providing azure policy & blueprint guardrails as part of a structured delivery approach.
- Lower cloud wastage through cost controls by providing centralised logging & monitoring as part of a structured delivery approach.
- Accelerated workload onboarding by providing hub-and-spoke networking & connectivity as part of a structured delivery approach.
- Stronger identity and access posture by providing cost governance as part of a structured delivery approach.
- Reduced manual operational effort by providing automated subscription vending as part of a structured delivery approach.
- Standards-aligned compliance posture by providing ci/cd for shared platform services as part of a structured delivery approach.
- DevOps-ready foundations by providing operational runbooks & handover as part of a structured delivery approach.

3 Why Zensar

Zensar delivers cloud foundations through automation-first platform engineering and reusable reference architectures, supported by proven cloud accelerators and Cloud Centre of Excellence practices. This approach promotes consistent governance, reduced delivery risk and operational readiness across cloud environments.

Zensar is a global technology consulting and services company guided by an "experience-led everything" philosophy, delivering end-to-end capabilities across experience, engineering and

engagement. With operations across 30+ locations worldwide, 130+ global clients and FY25 revenue of USD 624.5 million, Zensar combines scale with focused consulting depth.

Zensar is backed by a strong partner ecosystem and strategic alliances, including Microsoft Solutions Partner for Data and AI services (partner capability score of 100/100 for Azure), AWS Partner with an Advanced Tier Well-Architected services relationship and Google Cloud Partner at Select tier, with stated intent to progress to Premier. Zensar has been recognised across multiple analyst programmes, including Avasant, ISG, Everest Group and Gartner, reflecting its presence across key service areas.

4 Other services offered

Autonomous Cloud Operations (AIOps and SRE)

- Zensar delivers autonomous cloud operations services using AIOps and SRE-aligned practices to improve reliability, reduce manual intervention and support operational stability at scale.

AI-driven FinOps and Cost Governance

- Zensar offers AI-driven FinOps and cost governance services to help buyers gain financial visibility, establish accountability and optimise cloud consumption.

Cloud Consultancy Services

- Zensar provides cloud consultancy services to support readiness assessment, strategy definition, target architecture design and cloud operating model advisory.

Cloud Transformation and Migration Services

- Zensar delivers cloud transformation and migration services to support controlled workload migration, modernisation, data migration and post-migration stabilisation.

Cloud Platform and Engineering Services

- Zensar provides cloud platform and engineering services to design, build and enable scalable platforms that support application delivery and lifecycle management.

Hosting and Datacentre Services

- Zensar offers hosting and datacentre services to support secure, scalable infrastructure environments with defined operational and governance models.

Cloud and Infrastructure Operations Services

- Zensar provides cloud and infrastructure operations services to manage, monitor and optimise environments through structured service management and continuous improvement.

Data Protection and Resilience Services

- Zensar delivers data protection and resilience services, including backup and disaster recovery approaches, to support business continuity requirements.

Network Services

- Zensar provides network services to support secure connectivity, hybrid integration and network stability across cloud and on-premises environments.

Security and Compliance Services

- Zensar offers security and compliance services to support risk management, policy enforcement and regulatory alignment across environments.

Observability and Service Management Services

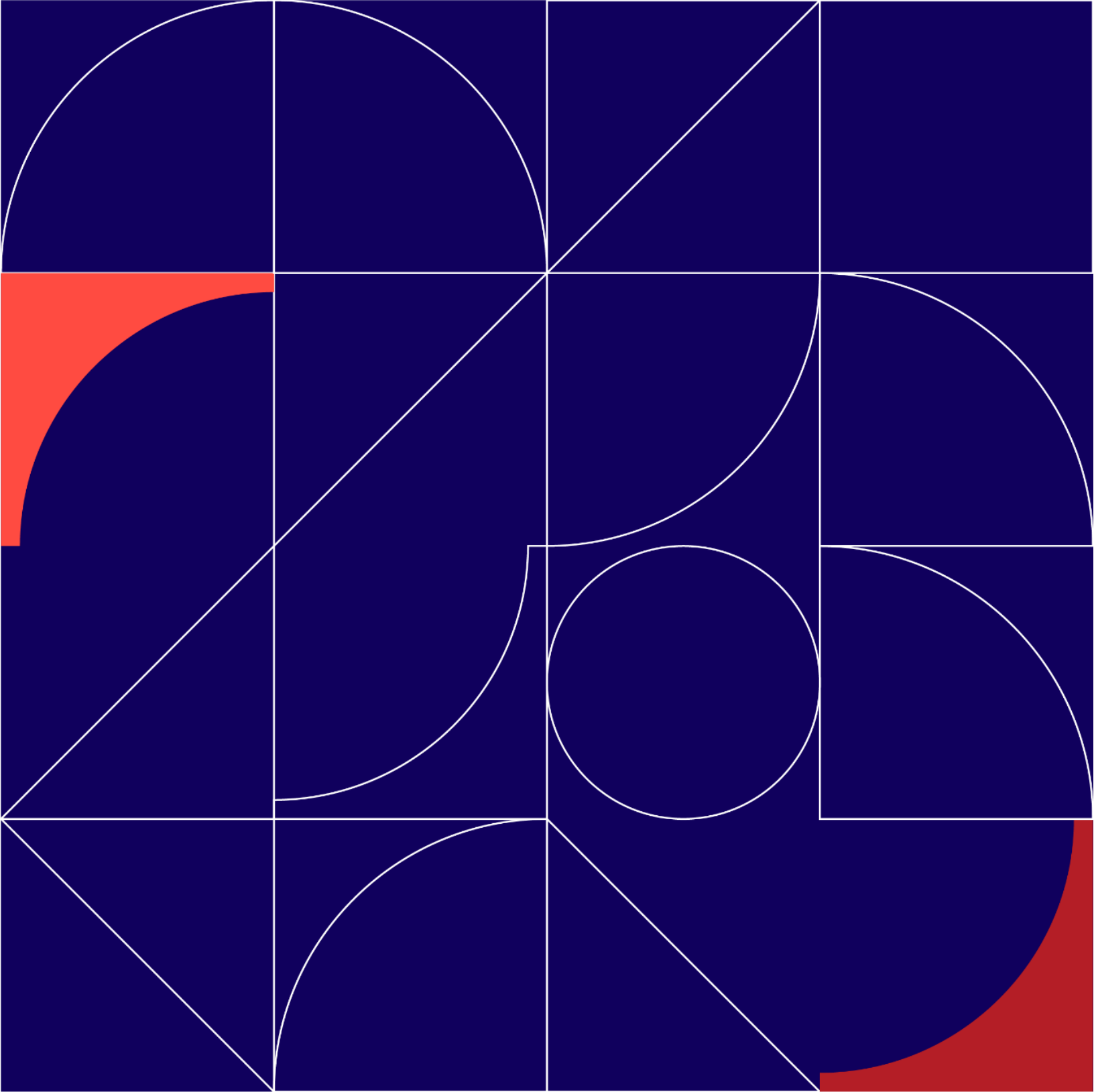
- Zensar delivers observability and service management services to improve visibility, service assurance and operational decision-making.

5 Social Value Themes Supported

Zensar supports social value outcomes through its ESG charter, with commitments across environmental, social and governance goals. These include reducing emissions, promoting sustainable sourcing practices, fostering an inclusive work culture, investing in continuous learning and development and adhering to robust corporate governance standards.

6 Termination Terms

Please refer to Zensar Terms and Conditions for termination terms applicable to this service.



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