



Kyndryl Endpoint Detection and Response Advisory and Implementation Services

Kyndryl provides Endpoint Detection and Response Advisory and Implementation Services intended to leverage the timeliness and urgency of today's ransomware attacks to motivate prospects to see the visibility of their endpoint security in their production environment.

Introduction

Endpoint Detection and Response (EDR) Advisory and Implementation Services consist of providing customers with an Endpoint Detection and Response advisory report detailing threats and risks in the customer's environment, as well as a recommended improvement strategy and plan.

EDR Implementation Services consist of the design, deployment and operational handover of Endpoint Detection and Response processes, reporting and technology, applying the principles of the Zero Trust framework.

Kyndryl's Point of View

Successful advisory, integration, and implementation services must provide customers with end-to-end Endpoint Detection and Response.

Endpoint security hygiene is the best proactive defense against risks and vulnerabilities.

Kyndryl's Advisory team identifies customer requirements and educates customers on how to prevent breaches, limit ransomware impact, and respond to incidents.

The Delivery Approach for EDR Advisory and Implementation Services includes several phases from project initiation up to Knowledge Transfer. Kyndryl Consult will work closely with clients to select suitable technology and execute implementation of EDR solution. Optional module includes advisory of existing customer implementation of EDR solution to create an actionable improvement strategy and plan.

Highlights

Advisory for risk and cyberthreats, process requirements identification, and defining support structure.

EDR Advisory Services

- True end-to-end clarity into security management and performance of your endpoints
- Clear visibility into risks and threats with real-time analysis and detection
- Improve cyber security resiliency and reduce data breach risks.

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Service Overview

Kyndryl not only plans and executes the implementation and Integration service based on threat detection use cases but also plans in providing the extensive fine-tuning of security policies, post-deployment threat advisory, and training. Preparing playbooks for configured use cases and response steps. The implementation services even extend to plans for the ongoing management of EDR infrastructure and how to provide 24x7 support after handover.

Kyndryl EDR Implementation Services assist customers in:

- Asset identification and collection compliance and regulatory requirements.
- Definition of Client threat profile, goals, devices baseline, onboarding priority and definition of implementation timeline.
- Selection of the right EDR technology and modules.
- Response plan and security policies definitions and agreement (example is to define what response actions are allowed to be performed and under what conditions).
- Architecture planning and support.
- Operational processes and procedures.
- Integration with the Security tooling landscape.
- Defining actionable reports.
- Guidance on how to deploy endpoint software and / or automated deployment of software endpoint.
- Onboarding of Client approved users.
- Endpoint baselining and policy tuning (example: white labeling of wrongly terminated applications).

Kyndryl's Competitive Differentiators

- Simplify cloud complexity through end-to-end design, deployment, and integration of services, ensuring compliance visibility.
- Engage with deep industry expertise and thousands of person-years of experience.
- Modernize automation, operations, management, and governance.

Target Audience

Typical Sponsor

For more information

To learn more about EDR Advisory and Implementation Services please contact your Kyndryl Representative or Kyndryl Business Partner or visit www.kyndryl.com.

Why Kyndryl?

At Kyndryl, we understand the pros and cons of various cyber resilience strategy options and can help you navigate and select a strategy that is most capable of meeting your requirements and assumptions.

Experience

Execute faster by leveraging the extensive skills and resources across Kyndryl and our broad partner ecosystem.

Technology

More securely integrate emerging technologies across hybrid environments, benefiting from our decades of experience and patterns of success.

Support

Manage the rapidly evolving operational risks, effectively protect business-critical infrastructure, and mitigate the business impact of security and resiliency incidents.

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