



# Security Assurance Management Program

For managing and monitoring the security health and hygiene of your managed infrastructure to industry-standard security controls that are essential to keeping business and data protected in a multi-cloud world.

## Highlights

### Security Assurance Management Program:

- Supports clients with the strategies, skills, processes, and technologies in the deployment of optimal security policies.
- Provides insight on the IT security and privacy risks in alignment with modern industry practices and standards.
- Helps clients comply with the required regulations unique to their industry, country, or business model.
- Supports clients with ongoing internal and external audits.

## Introduction

Organizations face significant challenges managing aspects of security and compliance for hybrid cloud IT environments.

While the services provided by an outsourcing vendor may be beneficial and cost-effective, proper security management processes and procedures must be in place to protect sensitive data and customer privacy in outsourced IT services. <sup>(1)</sup>

The Security Assurance Management Program uses industry-leading security, regulatory compliance, and risk management practices to help protect clients' systems, data, and reputation.

Security Assurance Management Program offerings support clients with the expertise, skills, and resources to manage the IT security risks, and regulatory requirements, by providing proactive insights and reporting on risks.

Managed services clients with large, complex environments often prefer enhanced support for their security or compliance program. Kyndryl clients can opt to expand the level of their security management coverage by adding one or more dedicated Information Security Managers or Advisors to provide governance, operational oversight, and ongoing advisory services.

# Security Assurance Management Program

## Cyber Security and Risk Management:

- Provides governance, Risk and Compliance oversight.
- Oversees the implementation and management of operational security activities, processes, and policies as required.
- Proactively drives the operational compliance on the account.
- Tracks and assists in the management and resolution of reported operational security issues.
- Provides complete life cycle risk management composed of four phases (Engagement; Contract Signature / Due Diligence; Transition and Steady State)

## Policy and Compliance Support:

- Provides creation and management of the customer security policy document life-cycle based on industry leading standards
- Provides audit and compliance management support:
  - Coordination of internal, external and client audits
  - Process compliance testing

## Regulatory Services:

- Ongoing engagement with the identified stakeholders regarding regulatory processes
- Identifies key regulatory requirements and develops solution proposals to address regulatory control requirements.
- Provides regulatory experts having international certifications, to implement and deliver services across multiple industry sectors, helping customers comply with multi-country regulations.

## Target Audience

- CISO, CIO, CTO, COO
- CRO (Chief Risk Officer)
- Line of Business Executives
- Risk/Compliance Officer
- Procurement

## Benefits

- Protects clients' systems, data and reputation through industry leading security, regulatory compliance, and risk management practices.
- Identifies security risks resulting from audits, assessments and reviews, changes in the Kyndryl or customer environment, operating best practices, technology, etc.
- Supports industry compliance requirements.
- Includes audit support services.
- Provides customizable service options to fit specific business requirements.
- Helps clients comply with various regulations.
- Provides clients with the skills and resources to manage the IT security risks.

## For more information

To learn more about Kyndryl Services please contact your Kyndryl representative or Kyndryl business partner or visit: [www.kyndryl.com](http://www.kyndryl.com).

## About Kyndryl

Kyndryl is the world's largest IT infrastructure services provider, serving thousands of enterprise customers in more than 60 countries. The company designs, builds, manages and modernizes the complex, mission-critical information systems that the world depends on every day. For more information, visit [www.kyndryl.com](http://www.kyndryl.com).

(1) <https://www.infosec.gov.hk/en/best-practices/business/securing-outsourcing-it-task>

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