

Magma Cloud G-Cloud 15 Lot 3: Cloud Support Terms and Conditions Document

Document Title: Terms and Conditions for Services supplied under G-Cloud 15

Version: 1.0 **Date:** January 2026

1. Applicable Terms and Conditions

Magma Cloud confirms that all services supplied under Lot 3: Cloud Support via the G-Cloud 15 framework (Agreement Reference: RM1557.15) will be governed by the **standard G-Cloud Call-Off Contract Terms** as published by Crown Commercial Service.

No additional or supplementary supplier terms and conditions apply.

Buyers may award a Call-Off Contract using the standard order form and call-off terms without further negotiation.

2. Optional Supplier Schedules (if required)

Magma Cloud does not require any additional schedules beyond the standard framework terms.

If a buyer wishes to include a specific Statement of Work (SoW) or Order Form detailing the engagement scope, deliverables, and timelines, we are happy to agree this under the standard Call-Off Terms.

3. Key Commitments

- Services are provided on a time-and-materials basis using the published SFIA rate card, or fixed-price were agreed in the Order Form.
- All intellectual property created during the engagement (e.g., migration roadmaps, documentation, templates) vests with the buyer upon payment.
- No minimum contract term or spend commitment.
- Easy off-boarding with full handover and no lock-in.
- Liability and insurance in line with framework requirements.

4. Contact for Queries

For any questions regarding these terms: Magma Cloud Ltd Email: magma@magmacloud.co.uk
Website: www.Magmacloud.co.uk

This document confirms our commitment to simple, transparent, and buyer-friendly contracting under the G-Cloud framework.