AMICIS GROUP

Together, we'll build cyber resilience.

Amicis Group Delivery
G-Cloud 15
Service Description –
Device Monitoring
January 2026

hello@Amicisgroup.co.uk

www.Amicisgroup.co.uk

hello@Amicisgroup.co.uk
www.Amicisgroup.co.uk

Device Monitoring

Service description
Device Monitoring provides continuous monitoring of customer endpoints and network-connected devices to detect availability issues, security events, and abnormal behaviour.

Typical service inclusions

- Collection and analysis of device telemetry
- Automated alerting for defined events and thresholds
- Analyst triage of alerts to reduce false positives
- Support for incident investigation through event correlation
- Regular monitoring summaries and reports

Deliverables

- Security and availability alerts
- Monitoring reports at agreed intervals
- Incident-related event summaries

Service characteristics

- Continuous monitoring of supported devices
- Near real-time alerting
- Dependent on device connectivity and correct configuration
- Complements, but does not replace, incident response services