AMICIS GROUP

Together, we'll build cyber resilience.

Amicis Group Delivery
G-Cloud 15
Terms and Conditions –
Application Development
January 2026

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Service Terms and Conditions

Application Development

Supplier: Amicis Group Limited
Framework: G-Cloud 15
Service Reference: [Service ID]
Last Updated: 21/01/2026

Service Terms – Application Development

1. Purpose

These Service Terms describe the provision of the Application Development service.

2. Relationship to G-Cloud Terms

These Service Terms operate alongside the G-Cloud 15 Framework Agreement and Call-Off Contract.

3. Service Description

Application Development provides design, development, testing, and deployment of custom software applications in accordance with agreed requirements, standards and delivery approaches.

4. Service Scope and Assumptions

4.1 Development work is limited to the scope agreed in the Call-Off Contract.
4.2 Requirements must be agreed before development commences.

5. Onboarding and Implementation

5.1 Onboarding includes requirements clarification, delivery planning, and access setup.
5.2 The customer must provide timely input, approvals and feedback.

6. Service Levels and Support

6.1 Delivery timelines are agreed per project.
6.2 Support following delivery is limited unless separately agreed.

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7. Customer Responsibilities

7.1 The customer is responsible for acceptance testing and sign-off.
7.2 The customer must ensure intellectual property rights are in place.

8. Security and Compliance

8.1 Secure development practices are applied throughout delivery.
8.2 Personal data is handled in accordance with UK GDPR.

9. Reporting and Visibility

9.1 Progress reporting is provided at agreed intervals.

10. Change Management

10.1 Changes to requirements are subject to impact assessment and agreement.

11. Service Limitations

11.1 The service does not include ongoing operational support unless agreed.

12. Offboarding and Contract End

12.1 Deliverables are handed over at contract completion.

13. Pricing Basis (Informational Only)

13.1 Pricing may be time-and-materials or fixed price, as agreed.

14. Contact and Escalation

14.1 Delivery contacts are defined at project initiation.

15. Pricing Definitions

15.1 “Deliverables” means software artefacts produced under the service.

16. Entire Service Terms

These Service Terms form the entire agreement for the Application Development service.