AMICIS GROUP

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Amicis Group Delivery
G-Cloud 15
Service Description –
Application Package Management
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Application Package Management

Service description

Application Package Management provides the creation, maintenance and lifecycle management of application installation packages for customer environments. The service supports the consistent, secure and reliable deployment of applications across supported endpoint and platform technologies by preparing packages in line with agreed standards, tooling and deployment methods.

The service focuses on packaging commercially available or internally developed applications for automated or managed deployment and does not include application development, vendor support, or end-user support unless explicitly agreed.

Typical service inclusions

- Creation of application installation packages for deployment
- Packaging of new applications and updates to existing packages
- Testing of application packages in agreed environments
- Alignment with agreed packaging standards and deployment tools
- Version control and maintenance of packaged applications
- Support for common installer types and packaging formats
- Documentation of packaging configurations and dependencies
- Packaging to support silent and automated installation
- Minor package updates following application version changes
- Handover of packaged applications to customer deployment teams

Deliverables

- Application installation packages ready for deployment
- Packaging documentation and installation instructions
- Test evidence or confirmation of successful package testing
- Versioned package artefacts for agreed applications
- Change records for updated or replaced packages

Service characteristics

- Scoped per application and packaging request
- Delivered during agreed service hours
- Dependent on customer-provided installation media and licences
- Supports standard enterprise packaging and deployment tools
- Focused on repeatable and consistent application deployment

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- Scalable based on application volume and complexity
- Does not include application remediation or deployment unless agreed