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Commercial
Service

sync

Apple Professional Services -
Service Definition

G-Cloud 15



Apple Professional Services

Solution Design and Deployment

Introducing Apple devices across your business is the first step towards achieving true business technology greatness. From increasing productivity to greater flexibility, coordination and convenience, the benefits of using Apple devices company-wide are never ending. But that's an awful lot of devices to keep track of. So how do you ensure your entire Apple estate is efficiently deployed and managed?

We have been helping small businesses and growing enterprises manage their Apple devices effectively for over 20 years. We're experts on everything, from integrating new Apple tech estates with existing IT infrastructures, to ensuring all devices are properly managed and secure. In partnership with Apple management experts, Jamf, we help you identify and execute the best possible deployment workflow to suit your business needs.

What is the service?

Managing Devices, Content, and Data in your Business

Mobile Device Management

It takes more than just troubleshooting and system updates to make a truly comprehensive device management strategy. Our system includes all the basics, plus a range of essential extras. This includes the ability to wirelessly deploy device profiles, apps, policies, scripts and other key resources across your business departments.

Our zero-touch deployment scheme allows your business to enrol, provision and manage your new Apple device estate without needing to open the boxes. This gives your employees the full new device experience without relinquishing control.

Content Management

Powered by Jamf, our content management system allows you to effortlessly deploy and manage your entire Apple for Business device estate. Removing the hassle of unboxing and manually managing content on each and every device, this system gives you instant remote access to install apps and programmes across every iPad and phone in your estate. You can remotely manage printers, push out updates, manage and re-assign software licenses, manage and store payroll information and easily share and upload training material for all employees.

All of this can be done from your very own content and asset management dashboard. This gives your IT department convenient and full control over all business device activity. What's more, your business can choose to give all employees full access to all services across their devices or choose to lock down certain areas for junior staff, trainees and interns, ensuring all sensitive information is secure.

Security

In today's digital landscape, security and data compliance is more important than ever. With this in mind, the Sync device management system is designed to help you reduce data risk, safeguard your employees and protect your business data, all while remaining GDPR compliant. With the help of Jamf you can wirelessly manage and enforce essential security elements such as passwords, device encryption, settings compliance and much more.

In addition to these essential features, the Apple Business team at Sync can provide all the essential training and support. This will help you make the most of your device management and security features.

Support hours

Standard Support is available Monday - Friday, 9:00 a.m. to 5:00 p.m. Central European Time. Excluding: New Year's Day, Easter Monday, Christmas Day. 24/7 phone support is available on certain premium support packages.

How Sync can support your Business?

Sync offer a range of services to help you bring Apple to your business. We can work with you to support your management team, staff, or technical team to ensure success.

Onsite & Remote Technical Support

It's important to have someone to turn to should any technical challenges arise post-deployment. Our technicians can work onsite, or remotely to support your team.

Learn more about the different support mechanisms available to your team.

Deployment Methodology & Device Management

Jamf Pro is a powerful Mobile Device Management (MDM) system – giving you control over your Apple estate, including the ability to manage devices, deploy apps, and provide self service options.

Discover how Jamf Pro could help with your company's deployment workflow.

Engage a specialist

Our team of business specialists work with organisations across the UK to create tailored technology programmes, encompassing the financial, workflow and technical elements of each project.

Get in touch to chat by email, phone, video chat, or arrange a meeting at your premises.

Apple Financial Services

Apple Financial Services keeps your costs low by accounting for the high residual value of Apple devices up front.

Flexible upgrades give you complete control of your refresh cycle. And with clear and straightforward terms, the experience is simple and friendly.

Apple Tools for IT & Deployment

Apple has built powerful tools for businesses that support IT in every step of the deployment process, helping you to streamline your iPad and Mac deployment – with tools like Federated Authentication.

Learn more about Apple Business Manager, Device Enrolment, and more...

Why Sync?

Sync supports organisations across the UK, aiding in the adoption, deployment, and ongoing use of Apple technology. This includes the provision of hardware, software and finance solutions, as well as installations, training, technical support, repairs, and more.

Our approach covers everything from helping organisations to introduce the latest technology into their working practice, integrating with current systems (including Microsoft and Google), guiding CPD and training strategies, and supporting technology services. Meanwhile our work with Apple Financial Services and recycle scheme ensures your organisation is able to keep your technology up to date, and that older devices never go to waste.



Contact Us

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