



Compass

Terms of Use

2026/2027

Terms of Use

In these Terms of Use, “We”, “Us” and “Compass” refer to Compass International Ltd, a company registered in England and Wales with company number 12235247, having its registered office at:

The Portland Building, 27–28 Church Street, Brighton, East Sussex, BN1 1RB

When we use the word “Services”, we mean the compass.education domain, all other websites, products and services, the provision of software, the Compass Platform, and applications made available by Compass (for example, the Compass School Manager Android app available via the Android Marketplace, and the Compass School Manager app for iPhone and iPad on the Apple App Store).

These Terms of Use (the “Terms”) are a binding contract between you and Compass.

By using the Services, you confirm that you accept these Terms and that you agree to comply with them. These Terms will remain in effect while you use the Services.

If you do not agree to these Terms, you must not use the Services.

We recommend that you print a copy of these Terms for future reference.

If you have any questions, comments or concerns regarding these Terms or the Services, please contact us at legal@compass.education.

Other Terms That May Apply

These Terms refer to the following additional terms (“Additional Terms”), which also apply to your use of the Services:

- Privacy Policy
- Cookie Policy
- Acceptable Usage Policy
- Apple Application Terms

There may also be additional terms which relate to a specific service or product we provide to you.

Changes to These Terms

Our Services are constantly evolving to meet the needs of our clients and end users. As a result, these Terms may change from time to time.

Where possible, we will provide appropriate notice of any changes to these Terms or to any Additional Terms, including newly introduced terms.

Every time you use the Services, please check these Terms to ensure you understand the terms that apply at that time.

If you do not agree to the updated Terms, you must stop using the Services. Continued use of the Services after changes take effect constitutes acceptance of the updated Terms.

Except as described above, no amendment to these Terms will be effective unless made in writing and signed by both you and Compass.

Changes to the Services

Compass is a dynamic platform, and the Services may change over time. We may update, suspend, discontinue or restrict access to any part of the Services, or introduce new features.

Where practical, we will provide reasonable notice of material changes that adversely affect you. However, this may not always be possible.

We reserve the right to remove any content from the Services at any time, with or without notice.

Use of the websites, Compass Platform and applications is provided free of charge under our agreement with the school that has granted you access. If that agreement ends for any reason, access to the Services may be withdrawn.

Suspension or Withdrawal of Services

We do not guarantee that our websites, applications or Compass Platform will always be available or uninterrupted.

We may suspend, withdraw or restrict availability of all or part of the Services for business or operational reasons. We will try to give reasonable notice where possible.

You are responsible for ensuring that anyone accessing the Services through your internet connection complies with these Terms.

Login and Access

You must take reasonable steps to protect your login credentials and account security.

You must not share your account details or allow unauthorised access. Access to the Compass Platform is permitted only for the registered account holder.

Impersonation, shared accounts, or unauthorised access is strictly prohibited.

Access for market research, third-party integration (manual or automated), or competitive analysis is not permitted.

Compass reserves the right to disable any account or password if, in our reasonable opinion, these Terms have been breached.

If you suspect unauthorised access, you must notify us immediately at **support@compass.education**.

All logins are logged and stored in accordance with our Privacy Policy.

Privacy

Compass is committed to protecting personal data. We process personal information only as set out in our Privacy Policy.

Copyright and Intellectual Property

Compass owns or licenses all intellectual property rights in the Services and related materials. These works are protected by copyright laws worldwide.

You may print or download one copy for personal use. You must not modify or commercially use any materials without permission.

If you breach these Terms, your right to use the Services will cease immediately.

Use of Compass trademarks or logos without written permission is prohibited.

User Content

Any content you upload is non-confidential and non-proprietary.

You retain ownership of your content but grant Compass and other users a limited licence to use, store and distribute it.

You are solely responsible for the content you upload and must comply with the Acceptable Usage Policy.

Compass may remove content at any time without notice and accepts no responsibility for data loss. You are responsible for backups.

Accuracy of Information

The Services provide general information only and do not constitute advice.

We make reasonable efforts to keep information accurate, but do not guarantee completeness or accuracy. Prices and content may change without notice.

Links to Third-Party Websites

Links to third-party websites are provided for information only. Compass does not endorse or control those websites.

Viruses and Security

We do not guarantee that the Services will be secure or free from bugs or viruses.

You must not introduce malicious software or attempt unauthorised access. Breaches may result in criminal prosecution.

Location Services

Some Services may use location technologies such as GPS or IP address data. You may enable or disable these services through your device settings.

Certain features may be unavailable if location services are disabled.

Enrolments

Online enrolments are provided for convenience only and do not guarantee a place at a school.

Payments do not constitute acceptance. Schools may revoke offers and refund payments where applicable.

Live Chat

Live Chat is optional and provided via a third-party service. It must not be used for sharing sensitive or confidential information.

Compass accepts no liability for Live Chat services.

Advertising

Compass may display advertisements relevant to school services. Concerns should be reported to support@compass.education.

Data Protection

Compass acts as a Data Processor under GDPR. Schools remain the Data Controller.

Liability

Some Services may use location technologies such as GPS or IP address data. You may enable or disable these services through your device settings.

Certain features may be unavailable if location services are disabled. Nothing in these Terms excludes liability where it would be unlawful to do so.

Compass provides Services “as is” and excludes liability for indirect or consequential losses, to the fullest extent permitted by law.

Total liability is limited to £100.

Enhancements and Feedback

All intellectual property in feedback, suggestions or enhancement requests submitted to Compass becomes the property of Compass.

Do not submit ideas you do not wish to assign.

Transfer and Assignment

Compass may transfer its rights and obligations under these Terms. You may not transfer your rights without written consent.

Jurisdiction

These Terms are governed by English law. Courts of England and Wales have exclusive jurisdiction, subject to local rights in Scotland and Northern Ireland.

General Terms

These Terms constitute the entire agreement between you and Compass.

If any provision is unenforceable, the remainder remains in force.

No agency, partnership or employment relationship is created.

Want to see Compass in action?

Get in touch with Compass today to see
how you can simplify your school's processes.



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E enquiries@compass.education