



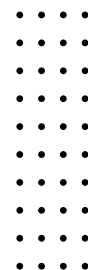
St.Vincent's
The patron of patient care

LUMINARIES EPR & DIGITAL HEALTH ADVISORY SERVICES

Independent advisory support for
Electronic Patient Record strategy,
readiness and assurance.

Delivering Meaningful Impact
Across NHS Healthcare





Luminaries EPR & Digital Health Advisory Services



Introduction



Luminaries is St Vincent's Consulting's specialist advisory service for Electronic Patient Record (EPR) and Digital Health programmes. EPR and digital health programmes are complex, high-impact initiatives that require a clear strategy, robust governance, and proportionate assurance throughout their lifecycle. NHS and wider public-sector organisations must balance clinical safety, operational readiness and long-term value while navigating significant organisational and technical change.

EPR & Digital Health Advisory Services provide independent, buyer-side professional support to help organisations plan, govern, assure and optimise EPR and digital health initiatives. The service supports informed decision-making at key points in the lifecycle and does not assume responsibility for system delivery, configuration, live operation or managed services. Organisations typically use this service when preparing for an EPR implementation, addressing delivery or assurance concerns, stabilising governance post-go-live, or planning for optimisation and future change.

Why St. Vincent's Consulting

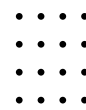


St. Vincent's Consulting brings deep, practical experience of supporting EPR and digital health programmes across acute, community and mental health settings, working with organisations at critical points in strategy, readiness, assurance and optimisation.

Our teams understand the realities of delivering and governing EPR programmes in live NHS environments, where clinical safety, operational stability and transformation ambition must be balanced simultaneously. We work alongside clinical, digital and programme leadership to provide clear, proportionate advisory support that strengthens governance, risk management and decision-making without taking ownership away from the organisation.

We are system-agnostic and vendor-independent, enabling objective advice across a wide range of EPR and digital health platforms. Our approach focuses on building internal confidence and capability, supporting organisations to make informed decisions, manage risk and realise value from their EPR investments within established governance and assurance frameworks.





Services Overview



EPR & Digital Health Advisory Services provide modular advisory and assurance support across strategy, readiness, governance, assurance and optimisation planning for EPR and related digital health systems. Services may be procured individually or combined, depending on organisational need, maturity and programme stage.

All services are advisory in nature and are designed to complement internal clinical, digital and programme capabilities. Services are delivered independently of software implementation, live system operation, incident management or service desk provision.

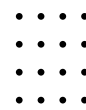


Examples of clinical systems in relation to which advisory services have been provided include:

- | | | |
|---|---|---|
| <ul style="list-style-type: none">• Advanced Care Notes• Alcidion Miya• Altera Sunrise• Altera Care Director• Civica• Dedalus Orbus• EMIS | <ul style="list-style-type: none">• EPIC• GCI e-Carelogic• IMS Maxim• MediTech• Nervecentre• One Advanced Vision• Oracle Health | <ul style="list-style-type: none">• Oracle Millennium• Servelec RiO• System C• System One• Trakcare |
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Services may be commissioned as discrete advisory work packages or combined into a broader advisory engagement. All services are delivered within organisational governance, assurance, clinical safety, and change control arrangements, and do not include system implementation, configuration, testing, go-live support, operational support, or live service management.





Service Features & Capabilities



These service features are typically used at key decision points during EPR planning, delivery, post go-live stabilisation and optimisation.

EPR Strategy, Readiness & Advisory Support

Clear strategic intent and organisational readiness underpin successful EPR programmes. This service area supports early decision-making and programme mobilisation.

Key features include:

- EPR strategy and roadmap advisory support
- Readiness and capability assessments
- Option appraisal and scope definition
- Advisory input to programme governance and assurance arrangements

EPR Governance & Assurance Advisory

Robust governance and assurance arrangements support transparency, accountability and risk management throughout the EPR lifecycle.

Service features include:

- Advisory input to EPR governance structures and decision forums
- Programme and Board-level assurance support
- Review of plans, risks, dependencies and controls
- Advisory support for proportionate assurance reporting

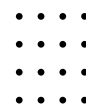
Clinical Safety & Information Governance Advisory (EPR Context)

Clinical safety and information governance considerations are integral to EPR programmes.

Service features include:

- Advisory input to clinical safety considerations aligned with organisational frameworks
- Support for clinical risk and assurance documentation (advisory)
- Advisory input to information governance and data protection considerations
- Coordination with internal clinical safety and governance stakeholders





EPR Optimisation and Benefits Planning Advisory



Realising value from EPR systems requires structured optimisation and benefits planning following implementation.

Service features include:

- Advisory assessment of EPR optimisation opportunities
- Benefits identification and prioritisation planning
- Advisory input to post-implementation review and assurance activities
- Support for governance of optimisation initiatives

Digital Health & Integration

EPR programmes operate within wider digital health ecosystems. This service area supports advisory activity across related digital health domains.

Service features include:

- Advisory input to digital health and departmental system integration considerations
- Alignment with interoperability and shared record strategies
- Advisory coordination across clinical, digital and supplier stakeholders

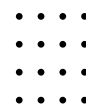
User Information, Guidance and Support

Buyers receive appropriate guidance, documentation and advisory outputs throughout engagements. This may include review findings, assurance summaries, recommendations and handover materials to support auditability and internal ownership.

Onboarding & Offboarding

Onboarding activities include confirmation of scope, objectives, governance arrangements and information requirements. Offboarding includes structured handover of advisory outputs and recommendations to support continuity following engagement completion.





Availability and Delivery Model



Services are delivered collaboratively with client clinical, digital and programme stakeholders and operate within established governance and assurance arrangements. Engagements may be delivered remotely, on-site or through blended delivery models, depending on organisational requirements and engagement scope.

Pricing and Commercial Information

Pricing is provided on a time-and-materials or fixed-price basis, depending on the nature and duration of the engagement. Pricing details are published on the Digital Marketplace.

The service does not include EPR implementation, configuration, testing, live system operation, incident management, service desk provision or managed services.

Certifications and Standards

Service delivery takes account of recognised NHS and public-sector standards, guidance and best practice relating to EPR programmes, clinical safety, information governance and assurance.

Procurement Information

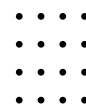
EPR & Digital Health Advisory Services are available to NHS and wider public-sector organisations through the G-Cloud 15 framework, under Lot 3 (Cloud Support).

Buyers may award Call-Off Contracts in accordance with the G-Cloud framework rules using the Digital Marketplace.

Additional Information

Further information, including service features and engagement options, is available via the Digital Marketplace. Buyers may request additional information to support evaluation and Call-Off Contract award in accordance with the Framework Contract.





Princess Alexandra Hospital NHS Trust EPR Strategy, Readiness and Assurance Advisory

Context

Advisory support was provided to support EPR strategy, readiness and assurance activities at key decision points within the Trust's EPR programme.

Advisory Support Included:

- EPR strategy and readiness advisory
- Advisory input to programme governance and assurance arrangements
- Review of plans, risks and dependencies

Outcomes:

- Strengthened governance and assurance
- Improved readiness and decision confidence

Sheffield Health and Social Care NHS Foundation Trust RIO EPR Advisory Support

Context

St Vincent's Consulting provided advisory support to Sheffield Health and Social Care NHS Foundation Trust during activities relating to its RiO Electronic Patient Record (EPR) environment, including planned upgrades, governance transition and assurance considerations in a live mental health setting. The Trust's approach to this work was later shortlisted for an internal NHS SHINE award, recognising the quality of collaboration and clinical engagement (outcome pending).

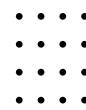
Advisory Support Included:

- EPR governance and assurance for structured oversight and decision-making
- Clinical safety and information governance aligned with frameworks
- Knowledge transfer and capability development for internal assurance
- Coordination with clinical, digital, and programme teams during changes

Outcomes:

- Ensured effective governance and oversight during EPR changes
- Enhanced clinical safety practices in mental health
- Built internal capacity for ongoing assurance and governance
- Ensured effective governance and oversight during EPR changes
- Enhanced clinical safety practices in mental health
- Built internal capacity for ongoing assurance and governance





Wirral University Teaching Hospital NHS Foundation Trust EPR Optimisation and Benefits Planning Advisory

Context

Advisory support focused on optimisation assessment and benefits planning for a live EPR system.

Advisory Support Included:

- EPR optimisation and prioritisation advisory
- Benefits identification and measurement planning

Outcomes:

- Structured, evidence-based approach to optimisation and benefits planning

University Hospitals of Leicester NHS Trust EPR Assurance and Digital Maturity Advisory

Context

Advisory support was provided to strengthen assurance and governance of EPR-related activity and assess digital maturity.

Advisory Support Included:

- Advisory input to EPR programme assurance and governance
- Digital maturity assessment and planning support

Outcomes:

- Improved alignment between EPR ambition, readiness and governance

