



St.Vincent's
The patron of patient care

PROGRAMME, PORTFOLIO, PROJECT & PMO SERVICES

Independent advisory support to
strengthen governance, oversight and
decision-making across programmes and
portfolios.

Delivering Meaningful Impact
Across NHS Healthcare



Programme, Portfolio, Project & PMO Services



Introduction



Complex transformation and digital change within the NHS and wider public sector require robust programme, project and portfolio management arrangements. Where change is high-risk, multi-disciplinary or subject to scrutiny, organisations often benefit from independent advisory support to review, strengthen and assure governance and decision-making structures.

Programme, Project & PMO Advisory Services provide buyer-side consultancy support to the NHS and wider public-sector organisations. The service focuses on improving governance, transparency, assurance and decision support, without assuming responsibility for programme or project delivery, resource provision or operational execution.

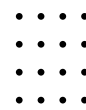
Why St. Vincent's Consulting



St. Vincent's Consulting supports public sector organisations at critical points of change where oversight, assurance, and clarity of decision-making are essential. Our advisory approach is independent, proportionate and grounded in public-sector governance, enabling organisations to strengthen programme and portfolio management arrangements while retaining ownership and accountability.

We act in the buyer's interests, complementing internal capabilities rather than displacing them. Our experience across complex digital and transformation programmes allows us to provide practical, objective advice that supports leaders, boards and assurance bodies with confidence.





Why buyers typically use this service



Buyers typically engage Programme, Project & PMO Advisory Services when they are:

- Reviewing or strengthening programme and portfolio governance arrangements
- Establishing or redesigning PMO operating models
- Seeking independent assurance across complex or high-risk programmes
- Improving transparency, escalation and decision-support mechanisms
- Preparing for internal or external assurance, review or scrutiny
- Supplementing internal capability during periods of increased change activity

Engagements typically support:

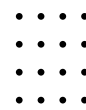
- Stronger and more transparent programme and portfolio governance
- Improved oversight of risks, dependencies and priorities
- Clearer escalation and decision-making pathways
- Proportionate assurance aligned to organisational risk
- Increased confidence for executive and board-level stakeholders

Service Overview

Programme, Project & PMO Advisory Services provide modular, advisory-only support across governance, assurance, PMO design, and decision support. Services may be commissioned individually or combined, depending on organisational need and programme maturity.

All services are advisory in nature and exclude programme or project delivery, interim or permanent resource provision, PMO operation, tooling configuration, live service management or managed services.





Service Features & Capabilities



Programme & Portfolio Governance Advisory

Clear governance structures and decision-making pathways are essential to effective programme and portfolio oversight. This service area supports organisations in reviewing and strengthening their governance arrangements.



Key features include:

- Review of programme and portfolio governance structures, forums and accountabilities
- Advisory input to escalation, reporting and decision pathways
- Alignment with organisational governance and assurance frameworks

PMO Operating Model Advisory

PMO operating models must be proportionate, clear and aligned with organisational context. This service area supports the design and review of PMO structures and ways of working.

Key features include:

- Advisory input to PMO structure, remit and scope
- Review of roles, responsibilities and interfaces
- Alignment with organisational reporting, assurance and control requirements

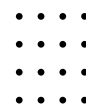
Programme & Portfolio Assurance Advisory

Independent assurance provides confidence that programmes and portfolios are being governed appropriately and that risks are visible and managed.

Key features include:

- Review of programme and portfolio plans, risks and dependencies
- Advisory input to assurance frameworks and controls
- Support for assurance reporting and decision documentation





Performance Reporting & Decision-Support Advisory



Effective performance reporting underpins timely and informed leadership decision-making. This service area supports the design and improvement of reporting and decision-support arrangements.

Key features include:

- Advisory input to reporting frameworks and dashboards
- Review of performance measures and information flows
- Alignment with executive, leadership and board-level reporting needs

User Information, Guidance and Support

Buyers receive appropriate guidance, documentation and advisory outputs throughout engagements. This may include review findings, assurance summaries, recommendations and handover materials to support auditability and internal ownership.

Onboarding and Offboarding

Onboarding activities confirm scope, objectives, governance arrangements and information requirements. Offboarding includes structured handover of advisory outputs and recommendations to support continuity following engagement completion.

Availability and Delivery Model

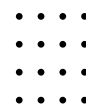
Services are delivered collaboratively with client leadership, programme and PMO teams and operate within established governance and assurance arrangements. Engagements may be delivered remotely, on-site or through blended delivery models, depending on organisational requirements and engagement scope.

Pricing and Commercial Information

Pricing is provided on a time-and-materials or fixed-price basis, depending on the nature and duration of the engagement. Pricing details are published on the Digital Marketplace.

The service does not include programme or project delivery, interim or permanent resource provision, PMO operation, tooling configuration or managed services.





Certifications and Standards



Service delivery takes account of recognised public-sector standards, guidance and best practice relating to programme and project management, governance and assurance.

Procurement Information

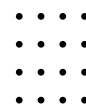
Programme, Project & PMO Advisory Services are available to NHS and wider public sector organisations through the G-Cloud 15 framework, under Lot 3 (Cloud Support).

Buyers may award Call-Off Contracts in accordance with the G-Cloud framework rules using the Digital Marketplace.

Additional Information

Further information, including service features, pricing and engagement options, is available via the Digital Marketplace. Buyers may request additional information to support evaluation and Call-Off Contract award in accordance with the Framework Contract.





University Hospitals of Leicester NHS Trust Programme and Portfolio Assurance Advisory

Context

Support was required to strengthen programme and portfolio governance, assurance and decision-support arrangements across major digital and transformation initiatives.

Advisory Support Included:

- Review and strengthening of programme and portfolio governance arrangements
- Advisory input to assurance frameworks, controls and escalation mechanisms
- Support for executive and board-level reporting and decision documentation

Outcomes:

- Improved transparency and consistency across governance arrangements
- Strengthened assurance reporting to support timely decision-making
- Enhanced oversight of risks, dependencies and priorities

Princess Alexandra Hospital NHS Trust EPR Programme Governance and PMO Advisory

Context

Advisory support was provided during planning and delivery phases of an Electronic Patient Record (EPR) programme.

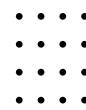
Advisory Support Included:

- Advisory input to EPR programme governance and assurance forums
- Review of programme plans, risks and dependencies
- Support for assurance reporting and executive decision documentation

Outcomes:

- Strengthened governance and assurance at critical stages
- Improved visibility of programme risks and decision points
- Supported clearer prioritisation and sequencing of EPR activity





East and North Hertfordshire NHS Trust Programme Assurance Advisory During Digital Disruption

Context

Programme and portfolio assurance advisory support was provided during a period of significant disruption, including a major cyber incident alongside active digital programmes.

Advisory Support Included:

- Advisory input to governance and assurance arrangements
- Support for replanning, risk management and assurance reporting
- Continuity of programme oversight during operational pressure

Outcomes:

- Maintained governance and assurance during disruption
- Supported timely and informed executive decision-making
- Stabilised programme oversight and risk management

Sheffield Health and Social Care NHS Foundation Trust Programme and Governance Advisory

Context

Advisory support was provided during periods of EPR-related change within a mental health setting. This programme was shortlisted for an internal award (outcome pending).

Advisory Support Included:

- Advisory input to programme and governance forums
- Review of programme risks, issues and decision pathways
- Support for assurance documentation and escalation processes

Outcomes:

- Maintained governance continuity during system change
- Strengthened assurance and escalation arrangements
- Supported sustained leadership decision-making

