

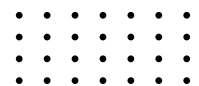
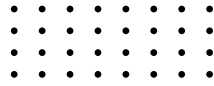


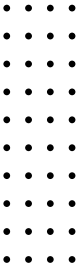
St.Vincent's
The patron of patient care

ERP ADVISORY SERVICES

Independent advisory support for
Enterprise Resource Planning (ERP)
strategy, readiness and assurance.

Delivering Meaningful Impact
Across NHS Healthcare





ERP Advisory Services

Introduction



Enterprise Resource Planning (ERP) platforms underpin core financial, workforce, supply chain and operational processes across the NHS and wider public-sector organisations. Decisions relating to ERP strategy, investment and optimisation carry long-term operational and financial implications and require clear strategic intent, robust governance and proportionate assurance.

ERP Advisory Services provide independent, buyer-side consultancy support to organisations planning, assessing and governing ERP initiatives. The service supports informed decision-making across the ERP lifecycle, operating within established governance arrangements and without assuming delivery responsibility, operational ownership or system management.

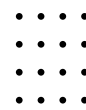
Why St. Vincent's Consulting



St. Vincent's Consulting supports public-sector organisations at critical decision points where investment, risk and long-term sustainability must be carefully balanced. ERP programmes often sit at the intersection of finance, operations, digital and organisational change, requiring advisory support that is independent, system-agnostic and grounded in a public-sector context.

Our advisory approach focuses on strengthening governance, readiness and assurance, enabling organisations to progress ERP initiatives with clarity and confidence while retaining accountability and ownership internally.





Why buyers typically use this service



Buyers typically engage ERP Advisory Services when they are:

- Developing or refreshing ERP strategy and scope
- Assessing organisational readiness for ERP investment
- Preparing Strategic Outline Cases (SOC), Outline Business Cases (OBC) or Full Business Cases (FBC)
- Strengthening governance and assurance for ERP programmes
- Reviewing ERP optimisation opportunities and benefits planning
- Seeking independent, system-agnostic advice ahead of major ERP decisions

Engagements typically support:

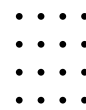
- Clearer and more defensible ERP decision-making
- Improved readiness and understanding of organisational impact
- Stronger governance, assurance and auditability
- Reduced risk associated with ERP investment and change

Service Overview

ERP Advisory Services provide modular, advisory-only support across ERP strategy, readiness, investment, assurance and optimisation planning. Services may be procured individually or combined, depending on organisational requirements and programme stage.

All services are advisory in nature and complement internal clinical, digital, financial and programme capabilities. Services are delivered independently of software licensing, product resale, system implementation, configuration, testing, go-live activity, live service operation or managed service provision.





Service Features & Capabilities

ERP Strategy & Readiness Advisory

Organisations often require early, independent support to define ERP strategy, scope and readiness aligned with operational, financial and digital priorities.

Key features include:

- ERP strategy and roadmap advisory
- Options appraisal and readiness assessment
- Alignment with organisational and digital strategies
- Advisory input to governance and approval processes

ERP Business Case & Investment Advisory

Investment decisions for ERP initiatives require robust, auditable evidence to support internal and external approval.

Service features include:

- Advisory support for SOC, OBC and FBC development
- Options appraisal and affordability assessment
- Advisory input to benefits planning and risk assessment
- Support for assurance and approval processes



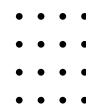
ERP Assurance & Governance Advisory

Strong governance and proportionate assurance are essential to maintaining oversight and control across ERP initiatives.

Key features include:

- Advisory input to ERP programme and portfolio governance
- Review of plans, risks, dependencies and assurance documentation
- Support for assurance reporting and decision records
- Alignment with organisational and regulatory assurance requirements





ERP Optimisation & Benefits Planning Advisory



Strong governance and proportionate assurance are essential to maintaining oversight and control across ERP initiatives.

Key features include:

- Advisory support for ERP optimisation assessment and prioritisation
- Benefits identification and measurement planning
- Advisory input to post-implementation review and assurance activity

User Information, Guidance and Support

Buyers are provided with appropriate guidance, documentation and advisory outputs throughout engagements. This may include analysis outputs, assurance reports, recommendations and handover materials to support auditability and internal ownership.



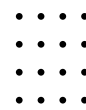
Onboarding and Offboarding

Onboarding activities confirm scope, objectives, governance arrangements and information requirements. Offboarding includes structured handover of advisory outputs and recommendations following engagement completion.

Availability and Delivery Model

Services are delivered collaboratively with client financial, operational, digital and programme stakeholders and operate within established governance and assurance arrangements. Engagements may be delivered remotely, on-site or through blended delivery models, depending on organisational requirements.





Pricing and Commercial Information



Pricing is provided on a time-and-materials or fixed-price basis, depending on the nature and duration of the engagement. Pricing details are published on the Digital Marketplace.

The service does not include live system operation, incident management, supplier management, system configuration, testing, go-live support or managed services.

Certificates & Standards

Where applicable, service delivery takes account of recognised public-sector standards, guidance and best practice relating to financial systems, digital transformation, governance and assurance.

Procurement Information

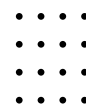
ERP Advisory Services are available to NHS and wider public-sector organisations through the G-Cloud 15 framework, under Lot 3 (Cloud Support).

Services may be procured directly via the Digital Marketplace in accordance with the G-Cloud framework rules.

Additional Information

Further information, including service features, pricing and engagement options, is available via the Digital Marketplace. Buyers may request additional information to support evaluation and Call-Off-Contract award in accordance with the Framework Contract.





Large Acute NHS Trust ERP Strategy and Readiness Advisory

Context

A large acute NHS Trust was operating a fragmented landscape of financial, workforce and operational systems and was considering a significant ERP investment to improve integration, reporting and control. The organisation required independent advisory support to clarify the scope, assess readiness and understand the organisational and financial implications of ERP change before committing to a preferred approach.

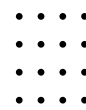
Advisory Support Included:

- ERP strategy and roadmap advisory aligned to organisational priorities
- Options appraisal covering scope, phasing and investment approaches
- Organisational readiness assessment spanning finance, HR, procurement and digital teams
- Advisory input to governance structures and approval documentation

Impact

- Clearer strategic direction and agreed scope for ERP investment
- Improved understanding of organisational readiness and dependencies
- Stronger governance and confidence in executive decision-making





NHS Organisation ERP Business Case and Investment Advisory

Context

An NHS organisation required support to develop a robust and auditable ERP business case aligned to public-sector investment and approval requirements. The organisation needed to balance affordability, benefits realisation and delivery risk while responding to external scrutiny.

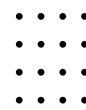
Advisory Support Included:

- Advisory support for Outline Business Case development
- Options appraisal and affordability assessment
- Advisory input to benefits identification, quantification and risk assessment
- Support for alignment with organisational strategy and assurance expectations

Impact

- Clearer articulation of investment rationale and value proposition
- Improved quality and auditability of business case documentation
- Increased confidence in evidence presented for internal and external approval





Public Sector Organisation ERP Assurance and Governance Advisory

Context

A public-sector organisation delivering an ERP programme sought independent assurance of its governance, risk management and oversight arrangements to support executive and board-level scrutiny.

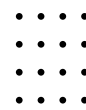
Advisory Support Included:

- Review of ERP programme governance and assurance frameworks
- Assessment of programme plans, risks, dependencies and controls
- Advisory input to assurance reporting and decision records
- Support for strengthening oversight and escalation arrangements

Impact

- Improved visibility of programme risks and dependencies
- Clearer assurance reporting to executive stakeholders
- Strengthened governance and confidence in programme oversight





NHS Organisation ERP Optimisation and Benefits Planning Advisory

Context

An NHS organisation with a live ERP platform sought advisory support to assess optimisation opportunities and strengthen its approach to benefits planning and measurement following initial implementation

Advisory Support Included:

- ERP optimisation assessment across finance, workforce and procurement functions
- Prioritisation of optimisation opportunities and dependencies
- Advisory input to benefits definition, measurement and governance
- Support for post-implementation review and assurance activity

Impact

- Clear, evidence-based understanding of ERP optimisation opportunities
- Prioritised, achievable improvement roadmap aligned to organisational objectives
- Improved benefits visibility, tracking and accountability
- Stronger assurance over ERP value realisation and post-implementation outcomes

