

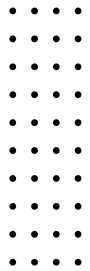
AI ADVISORY & DELIVERY SERVICES

Structured advisory support
across the AI lifecycle

Delivering Meaningful Impact
Across NHS Healthcare



AI Advisory & Delivery Services

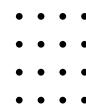


Introduction

Artificial intelligence is increasingly being explored by public-sector organisations to improve clinical decision-making, operational efficiency and service quality. However, moving from interest or experimentation to safe, effective use requires careful planning, clear governance and a strong understanding of organisational context.

St Vincent's AI Advisory and Delivery Services support NHS and wider public-sector organisations at all stages of AI adoption – from early exploration and prioritisation through to controlled implementation and capability development. The service is designed to help organisations adopt AI in a way that is proportionate, transparent and aligned with clinical safety, information governance and public-sector assurance requirements.





Service Overview



AI Advisory and Delivery Services provide structured professional services covering the full AI lifecycle, from early strategy and option appraisal through to governance design, solution specification, process re-engineering, capability development and delivery planning.

The service is modular and may be procured as individual service components or combined to meet specific organisational requirements. Services are designed to support informed decision-making, effective mobilisation and appropriate governance of AI initiatives within public-sector environments.

Delivery activities may include advisory support, configuration, implementation and mobilisation of AI-enabled solutions, depending on buyer requirements. Software licensing, resale and subscription provision are excluded from this service and, where required, are available separately under G-Cloud Lot 2.

Buyers typically engage this service to assess the suitability of AI for specific clinical or operational use cases, to design governance and assurance arrangements before procurement, or to support the controlled mobilisation of AI initiatives aligned with regulatory and organisational requirements.

What this service helps organisations achieve:

- Greater confidence in AI investment decisions
- Reduces regulatory, ethical and assurance risk
- Clearer governance and accountability for AI use
- Improved readiness for procurement and mobilisation

Why St Vincent's Consulting

St Vincent's Consulting supports NHS and wider public-sector organisations at critical points of digital, clinical and organisational change, where decisions are complex, scrutiny is high, and the margin for error is small. Our work sits at the intersection of strategy, governance and delivery reality, helping organisations make decisions that are both ambitious and implementable.

We provide independent, buyer-side support, acting in the organisation's interests rather than representing technology suppliers. Our approach combines practical delivery experience with a strong understanding of clinical safety, information governance and public-sector assurance, enabling organisations to progress change with clarity, confidence and appropriate oversight.





Service Features & Capabilities



The following sections describe the core service areas available to buyers. Each section outlines the service area's purpose and its key features.

AI Governance and Assurance

Organisations adopting AI require transparent governance, assurance and oversight arrangements to manage ethical, legal and regulatory considerations. This service area supports the design and review of such arrangements to ensure AI initiatives are appropriately governed.



Key features:

- Design and review of AI governance frameworks and operating models
- Ethical and responsible AI considerations
- Information governance, data quality and model oversight
- Risk identification, assurance planning and documentation
- Support for governance forums and approval processes

AI Strategy & Roadmapping

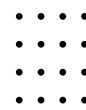
A straightforward, prioritised approach to AI adoption is essential to ensure that investment decisions align with organisational objectives. This service area supports the definition of AI vision, strategy and roadmaps.



Key features:

- Strategic analysis to inform AI vision, objectives and principles
- Development of AI strategies and roadmaps
- Prioritisation frameworks and option appraisal
- Alignment with wider digital, data and transformation strategies





AI Process Re-Engineering



Introducing AI into existing processes often requires careful analysis and redesign to realise benefits and manage change. This service area supports structured assessment and future-state process design.

Service features include:

- Current-state process and workflow analysis
- Identification of AI-enabled improvement opportunities
- Future-state process and workflow design
- Assessment of workforce, operational and change impacts

AI Solution Specification and Selection

Precise, auditable requirements are critical when selecting AI-enabled solutions. This service area supports buyers in specifying their needs and evaluating options in a structured, transparent way.

Service features include:

- Definition of functional and non-functional requirements
- Development of specifications and evaluation criteria
- Alignment with data, integration, security and assurance requirements
- Support for procurement, evaluation and selection activities

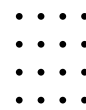
AI Training & Capability Development

Building internal knowledge and capability is key to the sustainable use of AI. This service area supports organisations in developing skills, understanding, and confidence across relevant roles.

Service features include:

- Training needs analysis and capability assessment
- Design and delivery of AI awareness and capability sessions
- Role-based learning approaches
- Knowledge transfer and capability sustainment planning





Voice Recognition AI Advisory Services



Speech recognition and voice-enabled technologies present specific opportunities and considerations within clinical and operational settings. This service area supports organisations in assessing and specifying appropriate use cases and solutions.



Service features include:

- Identification and assessment of voice recognition use cases
- Workflow and clinical safety impact analysis
- Specification of functional, technical and assurance requirements
- Information governance and data protection considerations
- Support for solution selection and assurance

Security Information, Guidance and Support

Security and information assurance considerations are addressed throughout service delivery. Activities take account of relevant NHS, public-sector, and regulatory guidance, including information governance, data protection, and cybersecurity requirements applicable to AI-enabled solutions.

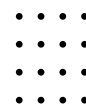
User Information, Guidance and Support

Buyers are provided with appropriate guidance, documentation and advisory support throughout the engagement. This may include briefing materials, governance documentation, audit and assurance artefacts, and handover documentation to support internal ownership and assurance.

Onboarding and Offboarding

Onboarding activities include confirming scope, objectives, governance arrangements, and information requirements. Offboarding includes a structured handover of documentation, outputs, and recommendations to ensure continuity and internal ownership after the engagement is complete.





Availability and Delivery Model



Services are delivered in collaboration with the buyer and relevant stakeholders. Engagements may be delivered remotely, on-site or through blended delivery models, depending on buyer requirements and engagement scope.

Pricing and Commercial Information

Pricing is provided on a time-and-materials or fixed-price basis, depending on the nature and duration of the engagement. Pricing details are published on the Digital Marketplace.

No software licensing, resale, or managed service provision is included in this service.

Certifications and Standards

Where applicable, service delivery takes account of recognised public-sector standards, guidance and best practice relating to digital delivery, information governance, cyber security and the ethical use of artificial intelligence.

Procurement Information

AI Advisory and Delivery Services are available to NHS and wider public-sector organisations through the G-Cloud 15 framework.

Buyers may award Call-Off Contracts in accordance with the G-Cloud framework rules using the Digital Marketplace.

Additional Information

Services are delivered in collaboration with the buyer and relevant stakeholders. Engagements may be delivered remotely, on-site or through blended delivery models, depending on buyer requirements and engagement scope.

