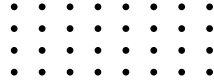




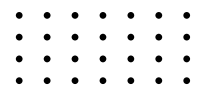
St.Vincent's
The patron of patient care



CLINICAL SAFETY ADVISORY SERVICES

Independent advisory support for clinical
safety governance and assurance.

Delivering Meaningful Impact
Across NHS Healthcare





Clinical Safety Advisory Services



Introduction



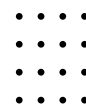
Digital health systems introduce clinical risk that must be effectively governed, assessed and assured throughout their lifecycle. Public-sector organisations require proportionate, auditable and well-integrated clinical safety arrangements to ensure patient safety and regulatory compliance while enabling digital change.

Clinical Safety Advisory Services provide independent, buyer-side professional support to NHS and wider public-sector organisations. The service supports organisations in designing, reviewing, and assuring clinical safety governance and risk management arrangements in line with recognised UK standards, without assuming responsibility for system delivery, operational ownership, or statutory accountability.

Organisations typically engage this service during EPR implementation, optimisation, system upgrades, configuration change, or when strengthening assurance arrangements following incidents, audits or organisational change.

When Buyers Typically Use This Service

- During EPR implementation, upgrade or optimisation
 - When introducing or modifying digital clinical systems
 - To strengthen clinical safety governance or assurance capability
 - To support programmes where CSO capacity or experience is limited
 - To prepare for audit, assurance review or regulatory scrutiny
- 



Why St. Vincent's Consulting



St. Vincent's Consulting brings deep, practical experience of supporting clinical safety across complex NHS digital programmes, particularly during EPR implementation, optimisation, upgrades and mental health system change.

Our teams work alongside clinical, digital and programme leadership to strengthen clinical safety governance, risk management and assurance in live environments, where systems, services and ways of working are evolving at pace. We understand the pressures organisations face when balancing clinical safety obligations with delivery momentum and operational realities.

We provide proportionate, pragmatic advisory support that enhances internal capability and confidence without taking ownership away from the organisation. Our approach supports sustainable clinical safety practices that are embedded within local governance arrangements and aligned with national standards and regulatory expectations.

Service Overview

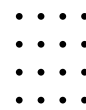
Clinical Safety Advisory Services provide structured advisory and assurance support for clinical safety governance, risk management, and compliance for digital clinical systems. Services may be commissioned at different stages of the system lifecycle, including strategy, design, change and assurance activities.

All services are advisory in nature and are designed to complement internal clinical, digital and governance capabilities. Services are delivered independently of system implementation, live system operation, incident management or managed service provision.

Engagements typically result in:

- Clearer, auditable clinical safety governance aligned to DCB0129/DCB0160
- Improved visibility and management of clinical risk during digital change
- Stronger integration of clinical safety into the programme and change governance
- Increased internal confidence and capability to manage clinical safety sustainably





Service Features & Capabilities



Clinical Safety Governance Advisory

Effective governance underpins the safe adoption and operation of digital clinical systems. This service area supports organisations in establishing and reviewing appropriate clinical safety governance arrangements.

Key features include:

- Advisory input to clinical safety governance structures and roles
- Review of alignment between clinical safety and organisational governance
- Support for governance forums and assurance reporting
- Advisory support for clinical safety policies and frameworks

Clinical Risk Management & Hazard Analysis Advisory

Structured clinical risk management enables organisations to identify, assess and manage risks associated with digital clinical systems.

Key features include:

- Advisory support for clinical hazard identification and risk assessment
- Review of clinical risk management approaches and artefacts
- Alignment of clinical risk management with organisational risk processes
- Advisory input to stakeholder engagement and risk governance



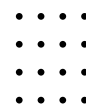
Clinical Safety Case Advisory

Clinical safety documentation provides evidence that clinical risks have been appropriately identified and managed.

Key features include:

- Advisory support for the development and review of Clinical Safety Cases
- Review of safety documentation against relevant standards
- Alignment of safety cases with system lifecycle stages
- Advisory coordination with the supplier-provided clinical safety artefacts





Programme and Change Clinical Safety Advisory



Digital change programmes require clinical safety consideration throughout planning, design and change activities.

Service features include:

- Advisory input to clinical safety considerations within programmes and projects
- Support for assurance during system change and modification
- Review of clinical safety impacts associated with planned change
- Alignment with organisational change control and assurance processes



Knowledge Transfer and Capability Development

Developing internal understanding supports sustainable clinical safety practice.

Service features include:

- Knowledge transfer sessions and briefings
- Advisory support for building internal clinical safety capability
- Guidance on integrating clinical safety practices within local governance

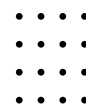
User Information, Guidance and Support

Buyers are provided with appropriate guidance, documentation and advisory outputs throughout engagements. This may include assurance summaries, review findings, recommendations and handover materials to support auditability and internal ownership.

Onboarding and Offboarding

Onboarding activities include confirming scope, objectives, governance arrangements, and information requirements. Offboarding involves a structured handover of advisory outputs and recommendations to ensure continuity after engagement completion.





Availability and Delivery Model



Services are delivered collaboratively with client clinical, digital and governance stakeholders. Engagements may be delivered remotely, on-site or through blended delivery models, depending on organisational requirements and engagement scope.

Pricing and Commercial Information

Pricing is provided on a time-and-materials or fixed-price basis, depending on the nature and duration of the engagement. Pricing details are published on the Digital Marketplace.

The service does not include system implementation, live system operation, incident response, fulfilment of the Clinical Safety Officer role, or managed services.

Certifications and Standards

Service delivery takes account of recognised UK clinical safety standards and guidance, including DCB0129 and DCB0160, as well as relevant public-sector governance expectations.

Procurement Information

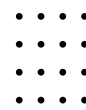
Clinical Safety Advisory Services are available to NHS and broader public sector organisations through the G-Cloud 15 framework, under Lot 3 (Cloud Support).

Buyers may award Call Off Contracts in accordance with the G-Cloud framework rules using the Digital Marketplace.

Additional Information

Further information, including service features and engagement options, is available via the Digital Marketplace. Buyers may request additional information to support evaluation and Call-Off Contract award in accordance with the Framework Contract.





Princess Alexandra Hospital NHS Trust EPR Implementation Clinical Safety Advisory

St Vincent's Consulting provided clinical safety advisory support to Princess Alexandra Hospital NHS Trust during the implementation and go-live of an Electronic Patient Record (EPR) system.

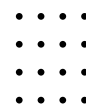
The engagement focused on supporting local clinical safety governance arrangements and embedding proportionate clinical risk management during system deployment, transition and early stabilisation. Advisory support was delivered alongside the Trust's clinical, digital, and governance teams, without assuming the statutory Clinical Safety Officer responsibility.

Advisory services included:

- Clinical safety governance and leadership advisory input
- Support for clinical risk identification, assessment and mitigation
- Advisory input aligned to DCB0129 and DCB0160 requirements
- Advisory coordination with delivery partners to support assurance activities

The support enabled the Trust to maintain clear, auditable clinical safety oversight during EPR go-live and early operational use.





Sheffield Health and Social Care NHS Foundation Trust RIO EPR Clinical Safety Advisory

St Vincent's Consulting provided clinical safety advisory support to Sheffield Health and Social Care NHS Foundation Trust during implementation and change activity associated with the RIO Electronic Patient Record system.

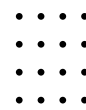
The engagement focused on supporting clinical safety governance and risk management in a mental health setting, ensuring clinical safety considerations were embedded within programme governance, configuration change and transition activities.

Advisory services included:

- Clinical safety governance and leadership support
- Advisory input to clinical risk management and hazard analysis
- Support for clinical safety documentation and assurance processes
- Knowledge transfer to support sustainable internal clinical safety capability

The advisory support helped the Trust maintain proportionate and well-governed clinical safety arrangements during system change without external ownership of clinical safety roles.





Wirral University Teaching Hospital NHS Foundation Trust EPR Optimisation Clinical Safety Advisory

St Vincent's Consulting provided clinical safety advisory support to Wirral University Teaching Hospital NHS Foundation Trust during optimisation and configuration changes to a live Electronic Patient Record system.

The engagement focused on supporting clinical safety considerations during system change, ensuring that optimisation activity was subject to appropriate clinical risk management and governance oversight.

Advisory services included:

- Advisory input to clinical risk assessment for EPR configuration changes
- Support for integrating clinical safety processes within local change control arrangements
- Knowledge transfer to support sustainable internal clinical safety practices

This advisory support enabled the Trust to manage clinical risk associated with EPR optimisation while retaining local ownership and accountability.

