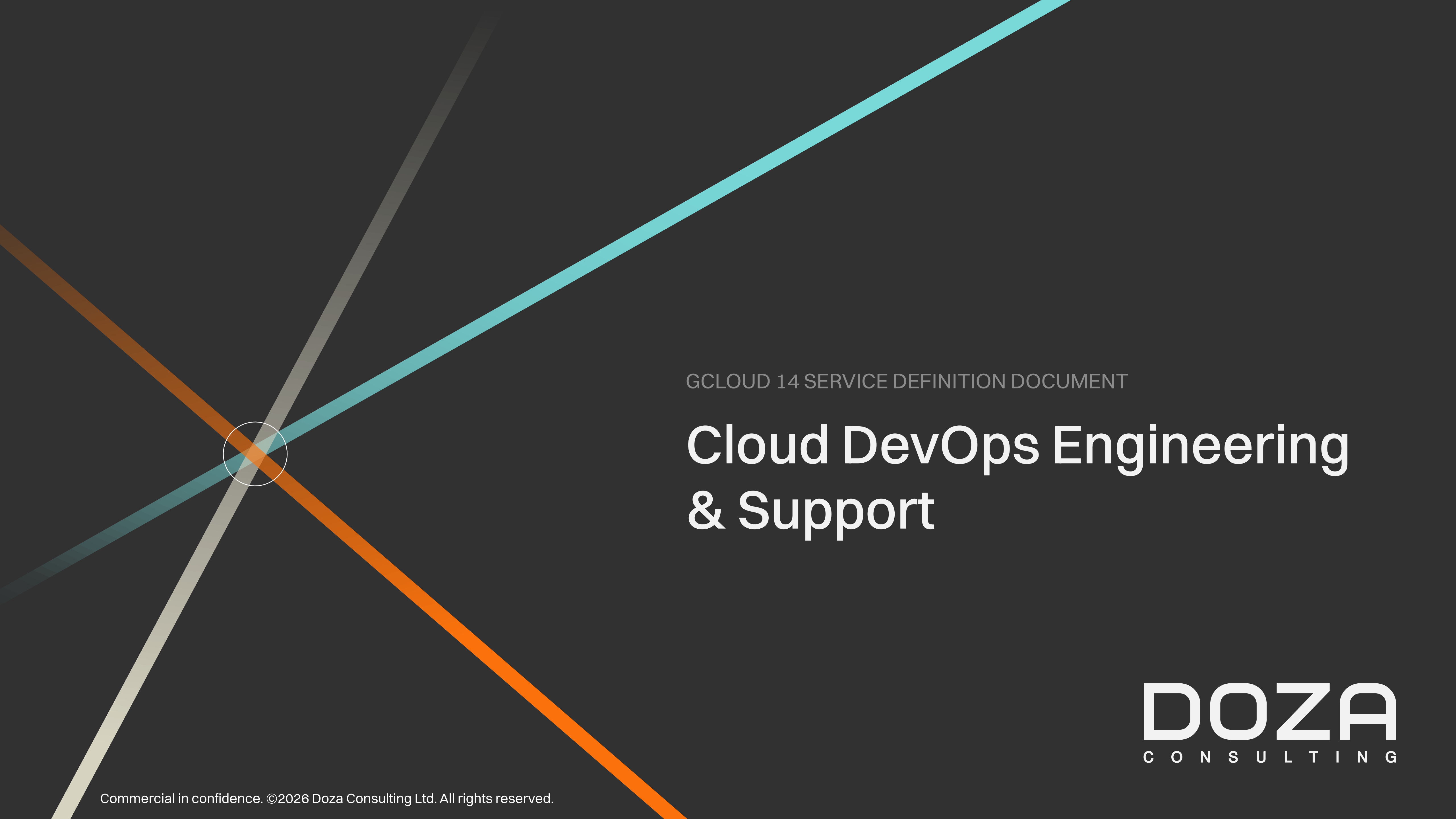




GCP 14 SERVICE DEFINITION DOCUMENT

Cloud DevOps Engineering & Support

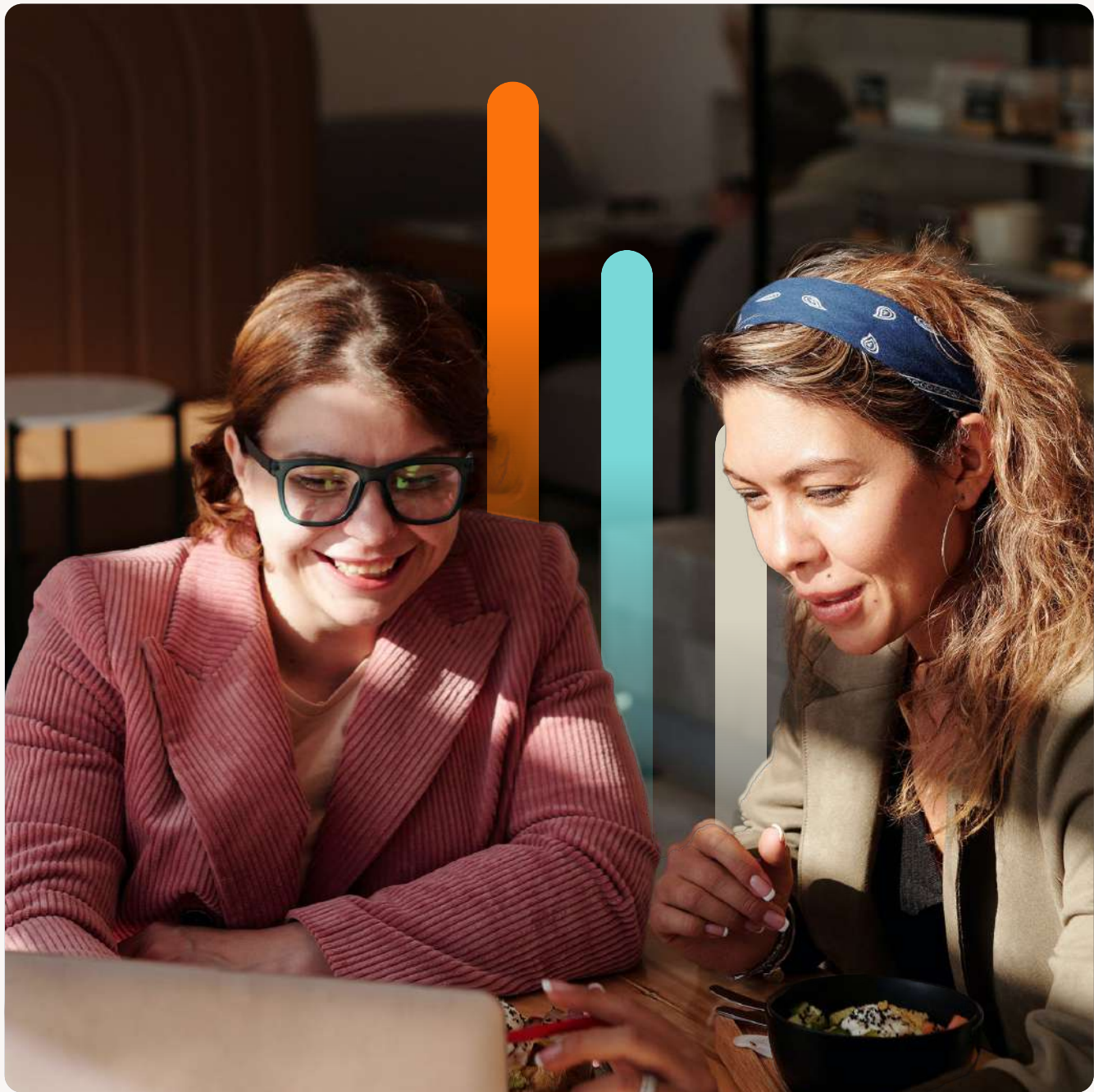
DOZA
CONSULTING

Technical excellence with a human touch

We're Doza Consulting, an independent Leeds based Software Consultancy that delivers technically excellent digital services.

Driven by our passion for a more personal approach, we set up Doza to combine the expertise gained at a global firm with the agility and personalised approach of a boutique consultancy.

How? By ensuring our team is made up of real experts — without the ego.



The Doza Way

1

Putting people first

For us, end-users, customers and stakeholders will always be the focal point of product development. Our decision-making hinges on perspectives, experiences and feedback - enabling us to design products that are both needed and highly impactful.

2

To build the right products

Through thorough research and data gathering, we pursue a deep understanding of user needs and preferences. This ensures that every feature we develop brings real value, and meets (or exceeds) expectations.

3

In the right way

We work hard to consistently prioritise ethical, responsible practices in our delivery of digital services. This includes everything from watertight data security to promoting inclusivity and accessibility, and making greener choices as often as possible.

Cloud DevOps Engineering & Support

Doza Consulting brings a wealth of experience in engineering highly scalable cloud-native and hybrid-cloud solutions for both public and private sector organisations that comply with the most stringent compliance and regulatory mandates.

We offer a range of Cloud DevOps Engineering and Support services that are designed to be delivered in both team augmentation and full project team models.



Service Features

- Strategy & build for cloud-native and hybrid-cloud workloads
- Strategy & implementation for cloud based big data solutions
- Infrastructure as code development for cloud provisioning
- 24/7 monitoring, alerting & incident response
- Governance and compliance establishment & enforcement
- Continuous integration & delivery pipeline configuration
- Automated testing planning & implementation
- Disaster recovery strategy & implementation
- Cost & performance optimisation
- Training workshops, documentation & knowledge transfer for in-house teams

Service Benefits

- Accelerated time-to-market, respond faster to opportunities
- Higher confidence in ability to scale products & services
- Streamlined collaboration between development & operations teams
- Clearer understanding of development & operational costs
- Facilitate a platform for growth & innovation
- Enhanced data protection & disaster recovery capabilities
- Reduced downtime with proactive monitoring & incident response
- Improved visibility into performance metrics & system health
- Empowered development teams with self-service capabilities
- Access to expert support & guidance for complex issues

Talent that delivers

We have a wealth of experience delivering high profile projects across a broad range of verticals and tech stacks.

We typically operate in one of two models:

- Cross-functional teams to enable the entire end-to-end delivery of your vision.
- Supplementing existing teams to provide additional resource, technical expertise and delivery support.

However you choose to work with us, we're always here to realise business value and foster a friendly and collaborative culture.



The Doza Difference

1

Best-in-class digital services

2

A team of unassuming experts

3

Technical excellence with a human touch

4

Transparency at every step

5

Tangible results

Get in touch

For all questions and queries related to our pricing, please contact:

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