



Public Health Website Design & Build Service Definition

G-Cloud 15

Work Smarter

Engage Personally

Stay Secure

Who we are 01

Public Sector Focus 02

Service Definition 03

Service Benefits & Features 04

Qualifications and Certifications 05

Our Customers 06

Why They Keep Coming Back 07

Social Value 08

Who We Are

01

We are the secure arm, and public sector lead of the Qodea group, a global powerhouse that helps organisations

thrive through change



“Change will be the only constant
in the next decade”

Sir Demis Hassabis
CEO, Google DeepMind

tmc3 – A Qodea Company

tmc3 is a key part of the Qodea group, operating as its specialist cyber security arm.

This relationship combines tmc3's deep cyber security and resilience expertise with Qodea's broader cloud & data transformation capabilities, and digital & AI engineering expertise.

This enables us to deliver a wider, more integrated range of services.

Our Core Capabilities

Cloud & Data Transformation

Accelerating growth with strategic cloud migration, FinOps optimisation, and robust data architecture on Google Cloud and AWS.

- **Cloud Infrastructure:** Google Cloud and AWS Infrastructure & Engineering, Google Cloud Partner-Led Premium Support, and 24/7 Managed Services.
- **Strategic Migration:** Cloud Migration (Legacy apps, VMware, Data Warehouse) to Google Cloud (GCP, BigQuery, Gemini, Workspace).
- **Data & Optimisation:** Data Architecture and Infrastructure Design, Cloud FinOps & GreenOps (Cost Reduction/Sustainability), and BI Dashboard Development.

Digital & AI Engineering

Building the future through custom application development, intelligent AI agents, and exceptional user-centric design.

- **Custom AI & ML:** Custom Vertex AI Agent Development, Gemini Enterprise AI Agents, and Data Science/ML/AI for Healthcare.
- **Digital Product Design:** Service Design, User Experience (UX), Customer Portals, and Mobile/Web Application Design & Build.
- **Platform Development:** Frontend Engineering, Agentic Software, Knowledge Tools, and eCommerce/eLearning Platform Development.

Cyber Security & Resilience

Protecting your business with proactive managed services, expert strategy, and immediate incident response. We embed security across your entire digital footprint.

- **Managed Defense:** Managed Detection and Response (MDR/SOC) and Vulnerability Management as a Service (VMaaS).
- **Security Strategy:** Cyber Security Strategy and Transformation, Cyber Resilience, and Security in Supply Chain.
- **Trust & Compliance:** Data Protection Consultancy (One Trust, Inquiry Support), Cyber Security Frameworks, and Cyber Incident Response.

We deploy frontier technology to help our customers:

01

Work
Smarter

02

Engage
Personally

03

Stay
Secure

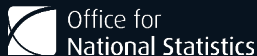
01

Work Smarter

We build the secure, modern, scalable infrastructure, apps and workflows that boost bottom lines.

Key Outcomes

- Increased profitability
- Scalability, reliability & Uptime
- Resilient, "secure by design" architecture
- Trusted, timely, self-serve insights & analytics
- Predictable, optimised cloud spend
- Collaborative, digital workspaces
- Carbon footprint reduction
- Reduced total cost of ownership



Enabling the UK's National Data Transformation via Google Cloud (Integrated Data Service)

Secure Data

UK

Government

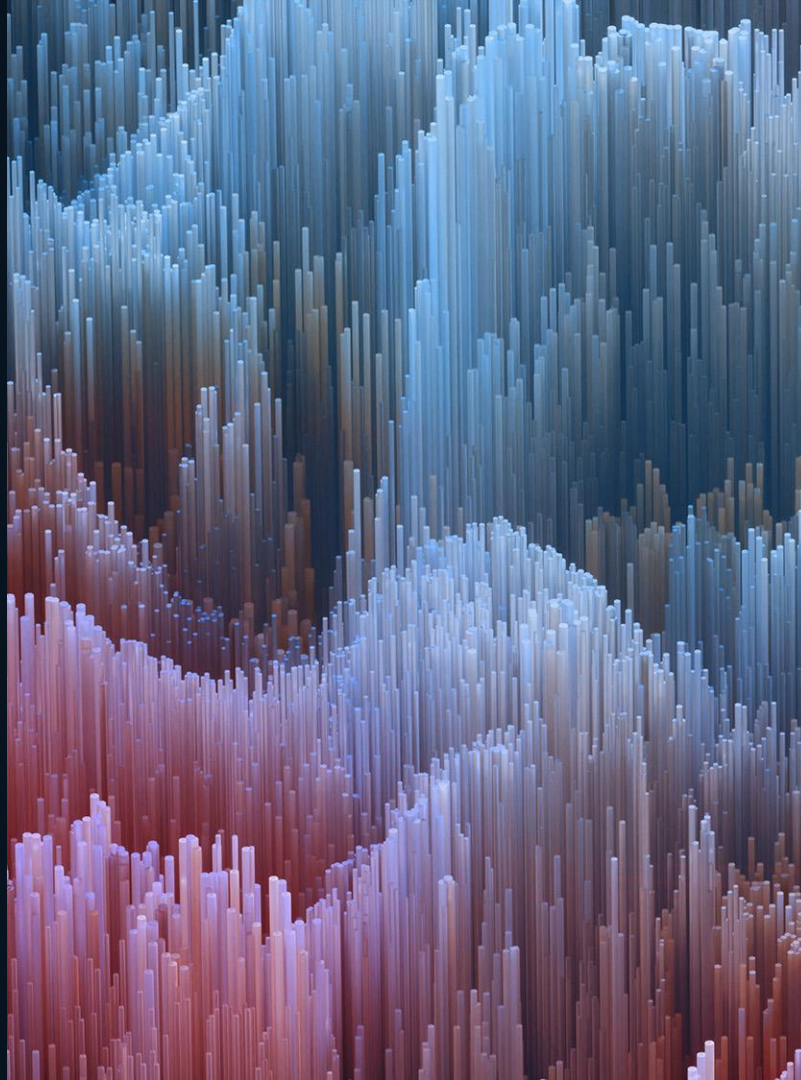
National Data Transformation

Google Cloud

Challenge The ONS needed to build the Integrated Data Service (IDS) – a secure, national data platform on Google Cloud. The critical obstacle was the lack of predictable, SC-cleared technical capacity to build, maintain, and scale the complex, secure environment.

Solution We provided a dedicated, SC-cleared Google Cloud Managed Support Service (MSP) team. The solution delivered flexible Platform and Application Development engineering capacity, uniquely supporting the rapid, agile needs of the IDS Hub.

Outcome Our support ensured the IDS successfully moved through three Public Beta phases and achieved stable operation. The result is transformed analytical use of government data, enabling national policy-makers and decision-makers to make better, faster decisions affecting citizens' lives.



02

Engage Personally

We create delightful digital touch points that capture attention, convert sales, and keep customers coming back.

Key Outcomes

- Delightful, intuitive, frictionless digital experiences
- Improved customer experience & intelligence
- Conversion rate optimisation
- Revenue uplift
- Increased loyalty
- Pricing & discount optimisation
- Improved paid media performance

Google

Building immersive digital products and experiences for billions of global users.

Engage Personally

Global

Tech

Customer Platforms

Google Cloud

Challenge Google wanted to create a platform that would help people learn and adopt the digital skills they needed to find a job and grow in their career, or boost their own business.

Solution Since 2017 we've designed, built and maintained three platforms; the Digital Workshop platform, the AI for Business tool, and the Grow with Google marketing site.

Outcome The platforms host 153 courses in 53 markets and 31 languages. There are 11 million + users globally and 1 million + have seen a positive impact in the EU.



03

Stay Secure

We establish and maintain the systems that protect businesses from threats, fines, and downtime.

Key Outcomes

- Improved cyber resilience
- Proactive threat detection and response
- Threat noise reduction & prioritisation
- Data governance, trust and reportability
- Regulatory compliance

[dstl]

Secure by Design for Mission-Critical Defence Systems

Defence

Government

Assurance

Cyber Security

Secure by Design

Challenge Dstl (part of UK MOD) needed to deploy a new system onto Royal Navy warships. This highly sensitive project required expert support to implement a Secure by Design (SbD) approach, manage high operational risk, and adhere to deep MOD security policy knowledge (JSP 440/453) in a highly classified environment.

Solution A multi-disciplinary, security-cleared team was deployed for a two-phase engagement. This included detailed threat modelling, SbD policy alignment, and developing a technical roadmap. The solution focused on the rigorous implementation and testing of robustness controls, including encryption and OS hardening.

Outcome Dstl received a robustly secured system component and a compelling Security Assurance Report, providing clear evidence for accreditation support. This successful, risk-managed delivery enabled the client to securely proceed with deploying the critical naval capability.



Public Sector Focus 02

We provide the creative approaches and specialist knowledge needed to build a cyber resilient public sector and transform services from end-to-end

Core Public Sector Challenge	The Qodea's GroupMulti-Disciplinary Focus	Supporting Capabilities
Maximising Public Value and Efficiency	Delivering accessible and efficient services that secure citizen trust and deliver better value for public money.	Digital & Application Services (UX/CX, Web/App Development), Cloud & Infrastructure Engineering (Cost Reduction, Optimisation), Data, AI & Analytics (BI, Prediction Modeling).
Strategic Resilience and Compliance	Operating securely and compliantly amid global uncertainty and changing regulations. Aligning with the Government Cyber Security Strategy 2022-2030.	Cyber Security & Governance (DSPT, NCSC CAF, Supply Chain Assurance), Cloud & Infrastructure Engineering (Security, Support), Data, AI & Analytics (AI Security/Governance).
Data-Driven Policy and Service Design	Leveraging data, ML, and AI to improve citizen outcomes and policy effectiveness through innovation at scale.	Data, AI & Analytics (Custom AI, Data Science, Data Architecture), Digital & Application Services (Service Design, Knowledge Tools).

Service Definition

03

Public Health Website Design & Build: Definition

Delivering Value to the Public Sector

Our Public Health Website Design and Build service is dedicated to delivering accessible, trustworthy, and engaging digital health platforms for the public sector and aligned organisations. We partner with health charities, patient support groups, and healthcare service providers to create user-centred resources.

Our goal is to ensure health information is understandable, actionable, and empowering for all citizens, addressing health literacy and digital inclusion challenges. We combine health literacy principles, plain language techniques, and empathetic design to craft websites that meet the needs of diverse communities, including those with lower digital skills.

Our solutions, from wellness resource hubs to patient portals, are compliant with WCAG 2.2 AA standards (AAA where achievable), mobile-optimised, and designed to build citizen trust, directly contributing to reducing health inequalities.

Service Overview

This service helps health organisations create digital platforms that clearly communicate critical health information, empower patients and communities, enable self-service access to resources, and support advocacy goals.

We collaborate closely with your teams – including health advocacy, patient experience, and communications – to apply health literacy principles and empathetic design to digital solutions. Our deep technical expertise ensures the delivery of highly accessible and privacy-respecting websites. The resulting platforms, which can range from health advocacy campaign sites to online appointment booking systems, are evidence-based, mobile-optimised, and engineered for maximum inclusivity. We focus on building trust and ensuring that all communities, particularly vulnerable users, can access essential health information and services.

Service Benefits and Features

04

Service

Benefits

- 01 Empowers Patients and Communities — Clear, accessible information enables informed decisions and self-advocacy.
- 02 Reduces Health Inequalities — Accessible design and plain language reach underserved populations and those with lower digital skills.
- 03 Increases Service Efficiency — Self-service portals and online booking reduce administrative burden and phone call volumes.
- 04 Supports Wellness Goals — Evidence-based resources and tools help users achieve health and wellness objectives.
- 05 Enables Advocacy Impact — Effective campaign sites mobilise communities, raise awareness, and drive behaviour change.
- 06 Builds Community Connection — Peer support features reduce isolation and connect patients with shared experiences.
- 07 Improves Service Access — Online portals and booking systems remove barriers to accessing health services.
- 08 Enhances User Trust — Professional, accurate, accessible information builds confidence in health resources and organisations.
- 09 Supports Vulnerable Users — Enhanced accessibility features ensure those most at risk can access health information and services.
- 10 Demonstrates Impact — Analytics show how health resources are used, campaign effectiveness, and community engagement.

Service

Features

- 01 Health-Focused Information Architecture — Structure based on patient journeys, conditions, wellness topics, and service access rather than organisational structure.
- 02 Plain Language Content Design — Content crafted for diverse health literacy levels using plain language techniques and readability standards.
- 03 Patient Portal Development — Secure, user-friendly portals for appointment booking, test results, prescription management, and health record access.
- 04 Advocacy Campaign Sites — Compelling websites supporting health awareness campaigns, fundraising, and community mobilisation.
- 05 Wellness Resource Hubs — Comprehensive libraries of health and wellness information, tools, trackers, and educational content.
- 06 Accessibility Excellence — WCAG 2.2 Level AA compliance minimum, with AAA features where achievable for enhanced inclusivity.
- 07 Multi-Language Support — Translation management and localisation for culturally and linguistically diverse communities.
- 08 Mobile-First Responsive Design — Optimised experiences for smartphones where many users access health information and services.
- 09 Online Appointment Booking — Integrated scheduling systems enabling self-service appointment management.
- 10 Patient Support Communities — Moderated forums, peer support groups, and community features connecting patients and carers.

Qualifications and Certifications

05

Qualifications and Certifications



Note on the ERS Gold Award: The Gold Award under the Armed Forces Covenant Employer Recognition Scheme (ERS) is held by tmc3.

Our Google Experience: Accreditations and Certifications

Data modernisation



Generative AI
Modern data platform
Data analytics & Machine learning

Cloud training



Google Cloud and AWS
Training – for engineers by
engineers.

Cloud security



Chronicle and Mandiant
Consulting
Managed security services

Google Workspace



Migration and deployment
Complex change management
Insights as a service
Training and Managed Services

Infrastructure modernisation



VM migration
High performance
Compute

Managed services



Value-Add operational
Services

Cloud foundations



Cloud centre of excellence
Secure Landing Zones
Cloud Assure/Finops

Application modernisation



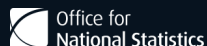
App modernisation
Apigee
Anthos

Our Customers

06

Entrusted by Government
to Deliver Compliant,
Citizen-Centric Change,
and Solve Complex
Challenges

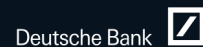
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nationalgrid



The world's biggest brands
trust us with their biggest
problems



Why They Keep Coming Back

07

Partnership Focus

01

People Centric

We embed with your team, acting as an organic extension. Your success is our sole measure of achievement.

02

In Your Language

We translate technical complexity into clear business terms, ensuring alignment and informed decision-making across all levels.

03

Laser-Focused

Every solution is custom-designed based on your unique context, needs, and strategic objectives. No 'one-size-fits-all' templates.

Drive and Excellence

01

Relentless Drive

We challenge the status quo and push boundaries, ensuring the best possible, highest-value outcomes are achieved, every time.

02

Adaptive Expertise

Our consultants maintain an unwavering commitment to continuous learning, keeping you at the forefront of emerging technologies and best practices.

03

Total Accountability

We own our decisions and commitments. The buck stops with Qodea – we deliver on our promises, and we learn from every experience.

Outcomes at pace

We fill the void between niche boutiques and bloated GSIs.

We're agile experts with the scale to deliver full-stack solutions on enterprise-grade infrastructure.

We're called in when competitors say it's impossible, or have already failed.

We ship tangible outcomes into production, fast.



Social Value

08

Environment

The Qodea Group is deeply committed to achieving Net Zero emissions by 2030 , well ahead of the UK Government's 2050 target. Since our 2022 baseline , we have achieved a reduction equivalent to 51% of our total emissions (487.7 tCO₂e reduction). Our Carbon Reduction Plan is completed in accordance with PPN 06/21 guidance and has been formally reviewed and signed off by a Director. Our commitment is integrated into our strategic plans to deliver long-term, verifiable sustainability.

Wellbeing

As a modern business, which operates in complex environments, we know the importance of health and wellbeing. We provide an Employee assistance Programme including access to an online platform and 24hr confidential helpline. This provides counselling support and a library of wellbeing information, ensuring all staff have practical support for all aspects of physical and mental wellbeing.

Economic Inequality

Qodea is committed to addressing economic inequality through community support and skills transfer. Our employees are entitled to paid time off to engage in volunteering activities, supporting both company-endorsed initiatives and charities of their personal choosing. This flexibility ensures maximum social impact while being managed via robust internal governance to maintain service delivery standards.