

Pricing Document – G-Cloud Services

1. Supplier Details

Supplier name: Cloudata Ltd

Framework: G-Cloud (RM1557.15)

Lot: Lot 3 – Cloud Support

2. Pricing Overview

This pricing document applies to the **EPR Implementation Management and Delivery Management** service offered by Cloudata Ltd via the G-Cloud framework.

Pricing is provided on a **time and materials** basis using **hourly rates**, reflecting the delivery requirements of EPR programmes where time recording is required. The applicable rates are those published on the Digital Marketplace service listing and apply for the duration of each engagement unless otherwise agreed in writing.

All prices are **exclusive of Value Added Tax (VAT)**, which shall be charged at the prevailing rate where applicable.

3. Hourly Rates

Role	Unit	Rate (GBP)
EPR Implementation and Delivery Manager (Lead)	Hour	120
EPR Implementation and Delivery Manager (Associate)	Hour	Up to 95

The **Associate** role may support delivery under the direction of the Lead and can include, but is not limited to, the following example responsibilities. The Associate rate may vary **up to the stated maximum** depending on role scope, experience and responsibilities:

- EPR workstream lead (e.g. data migration, integration, testing, training or cutover)
- Deputy project or delivery manager
- Deployment and go-live coordination lead
- PMO and delivery assurance support
- Vendor coordination and issue management support

A working day is defined as **8 hours**, delivered during normal business hours unless otherwise agreed.

A typical working week is defined as **40 hours**.

In recognition of the complexity and delivery demands of EPR programmes, including critical milestones such as system cutover, go-live and early life support, the Supplier has implicit authorisation to bill up to **48 hours** per week without prior approval, where required to meet agreed delivery objectives.

Any hours worked in excess of **48 hours** per week will be subject to prior Customer agreement. The Supplier will always endeavour to maintain a professional and healthy work-life balance while providing the flexibility required to support complex programme delivery.

4. Expenses

Reasonable travel and subsistence expenses may be charged **only where pre-approved in writing by the Customer** and in accordance with the Customer's expenses policy.

Where on-site attendance is required and travel time exceeds **two hours each way**, the Supplier and Customer may agree appropriate expense arrangements in advance.

No expenses will be charged without prior written agreement.

5. Discounts

Discounts are not routinely offered. Any discounts agreed will be clearly documented in the order placed via the Digital Marketplace.

6. Invoicing and Payment

Invoices will be issued **monthly in arrears** based on **actual hours worked**, as recorded and agreed during the engagement. Payment terms are **30 days** from the date of invoice, in line with G-Cloud framework requirements.

7. Pricing Assumptions and Constraints

- Pricing applies only to the services described in the relevant Service Definition
- Software licences, hosting, infrastructure, and managed services are excluded
- Engagement scope, duration, and required roles are agreed per order
- Any changes to scope or resource requirements will be agreed in advance

8. Currency

All pricing is stated in **Pounds Sterling (GBP)**.

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Last updated: January 2026