



AVENUE 3

Terms and Conditions

G-Cloud 15

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Subject to contract

- All pricing excludes VAT and is quoted in pounds sterling (GBP).
- All necessary travel and accommodation expenses are re-chargeable at cost unless otherwise stated.
- Terms of payment are net thirty (30) days from the date of each invoice.
- Normal working hours are Monday to Friday, 0900 to 1730 hrs (including 1 hour lunch) excluding bank holidays.
- If the scope of work or assumptions alter from that detailed in any proposal, then this should be communicated to Avenue3 and will be handled as a change request. We will then perform an impact assessment on any change request received by the customer.
- We reserve the right to use suitable partners or third-party organisations as applicable in consultation with the customer.
- The customer will appoint an individual to be the central point of contact between the customers internal resources, any other 3rd party involved with the project, and Avenue3. They will have the necessary decision and administrative authority to approve and execute the project.
- The customer will ensure that such technical input required from the customer will be provided to the project; This will include access to both application development, engineering, and computer services staff.
- If necessary for the completion of a project, the customer will provide access for Avenue3 consultants to designated computer rooms and facilitate remote access as required. Also, appropriate training and workshop resources will be made available as required. Any delay attributed to a lack of availability of resources may be subject to a change request.
- The customer will provide any temporary security clearances, passes or other means to allow Avenue3 designated staff access to areas, designated by the customer, to enable timely execution of the project at the customer sites.
- The customer will notify Avenue3 of any internal procedures that need to be adhered to by Avenue3 staff, particularly in relation to safety or administrative processes.

Contact Details

For more information about the contents of this document, please contact our procurement team at: procurement@avenue3.com.

Company Information

Registered Address: Platform, New Station Street, Leeds, West Yorkshire, LS1 4JB

Website: <https://avenue3.com>