

Tahdah Digital Badges - Service Definition (G-Cloud)

Service overview

Tahdah Digital Badges is a cloud-hosted software service for issuing, managing, and verifying digital credentials. The service can be used as a standalone solution or integrated with existing systems.

Service description

The service enables organisations to issue standards-based digital badges to individuals. Badges include embedded criteria, evidence, and verification data, and can be shared via secure links.

Intended users

The service is intended for organisations that issue credentials and individuals who receive and share digital badges.

Service delivery model

The service is provided as a multi-tenant, cloud-hosted SaaS solution. It is available immediately at point of contract and does not require bespoke development.

Core features

- Digital badge creation and issuing
- Secure badge verification
- Badge lifecycle management
- Role-based administrative access
- Reporting and data exports
- API access for integrations

Security and data protection

The service uses role-based access controls and encryption in transit and at rest. The buyer acts as the Data Controller and Tahdah acts as the Data Processor.

Onboarding and support

Online documentation is provided. Optional remote onboarding support may be purchased. Ongoing support is provided during UK business hours.

Service constraints

The service does not include bespoke development, consultancy services, or guaranteed feature enhancements.

Exit and data portability

Administrative data can be exported in standard formats prior to contract end. Data is securely deleted after the agreed retention period.