

ITogether Service Definition Document – Check Point Renewals

Detailed Description
ITogether's Check Point Renewals service ensures continuous protection and performance by managing the renewal process of your Check Point security solutions. Our expert team provides timely updates, license management, and support, ensuring your cybersecurity measures remain robust, up-to-date, and aligned with evolving threats and compliance requirements.

Business Benefits
1. Continuous Protection: No gaps in security coverage. 2. Regulatory Compliance: Keeps security measures legally compliant. 3. Enhanced Security Features: Leverages newest functionalities and fixes. 4. Simplified Management: Streamlines the renewal process. 5. Cost Efficiency: Avoids overpayment and financial waste.

Standard Service Components
1. Timely License Renewal: Ensures uninterrupted security service. 2. Compliance Updates: Maintains alignment with regulatory changes. 3. Performance Upgrades: Access to the latest software enhancements. 4. Expert Support: Dedicated assistance for any renewal issues. 5. Cost Management: Optimizes spending on security renewals.

Optional Service Components
To be discussed during scoping exercise.

Service Exclusions
Anything not specifically included in either the above or when the project is formally scoped.

Standard Support Services
8x5 support, Monday to Friday 9am to 5pm – enhanced support also available

Assumptions
Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

Name	Role	Tel	Email
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