

ITogether Service Definition Document – Akamai Consultancy

Detailed Description
Akamai is a product which requires a certain technical skill to configure optimally. ITogether have the in house skills to assist any Akamai customer to configure and manage your licenses in the best way. We have many years technical knowledge between the team, who are on hand to assist. • Flexible consultancy services on a range of cloud products • Managed migrations • Flexible, on-demand work • A range of IT expertise • Project management and co-ordination • Can be a call-off arrangement against a pool of days

Business Benefits
Delivered by reliable and expert IT professionals • Add devices or sites easily • Cloud Managed throughout • Automatic firmware and security updates (user-scheduled) • Easily Scalable • You pay only for what you need, when it's needed

Standard Service Components
Akamai is a product which requires a certain technical skill to configure optimally. ITogether have the in house skills to assist any Akamai customer to configure and manage your licenses in the best way. We have many years technical knowledge between the team, who are on hand to assist.

Optional Service Components
N/A

Service Exclusions
Anything deemed to be out of scope

Standard Support Services
8x5 support, Monday to Friday 9am to 5pm

Assumptions
Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

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