

ITogether Service Definition Document – OT Cloud Network and Security Design

Detailed Description
ITogether's OT Cloud Network and Security Design service offers customised networking and security solutions tailored for optimal performance in cloud environments. This service integrates advanced security measures to protect operational technology systems and data, ensuring reliability and compliance with industry regulations.
Business Benefits
1. Tailored OT Solutions: Custom network designs meet specific OT challenges. 2. Enhanced Security for OT: Protects against unique operational technology threats. 3. Regulatory Adherence: Complies with specific operational technology standards. 4. Operational Continuity: Ensures minimal disruption to OT processes. 5. Optimised OT Performance: Enhances efficiency in operational environments. 6. Scalable OT Network: Easily expands to accommodate growing demands. 7. Risk Mitigation: Reduces operational risks with proactive recovery strategies. 8. Efficient OT Cloud Integration: Facilitates seamless transition of OT to the cloud.
Standard Service Components
1. OT-Specific Custom Design: Tailored networks for operational technology demands. 2. Advanced OT Security Protocols: Enhanced security specifically for OT systems. 3. Scalable OT Infrastructure: Adapts and grows with operational needs. 4. OT Disaster Recovery Plans: Strategies to maintain operations during failures. 5. Real-Time OT Monitoring: Continuous monitoring for OT environments. 6. OT-Focused Cloud Migration: Smooth OT integration into cloud platforms. 7. OT Compliance Assurance: Regular checks for industry-specific compliance. 8. OT Performance Optimisation: Maximises operational technology efficiency.
Optional Service Components
To be discussed during scoping exercise.
Service Exclusions
Anything not specifically included in either the above or when the project is formally scoped.
Standard Support Services
8x5 support, Monday to Friday 9am to 5pm – enhanced support also available



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Assumptions

Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

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