

ITogether Service Definition Document – Wireless Survey

Detailed Description
ITogether's Wireless AP Survey service optimises your Wi-Fi network by meticulously assessing coverage, signal strength, and performance. Our experts design and implement strategic access point placements to ensure robust connectivity, enhanced security, and superior network performance, tailored specifically to your business environment and needs.

Business Benefits
Enhanced Connectivity: Guarantees robust and uniform Wi-Fi coverage, eliminating dead zones and weak signals. Optimized Network Performance: Enhances the speed and reliability of your network, ensuring efficient operations and connectivity. Reduced Interference: Identifies and mitigates sources of interference, leading to smoother and more reliable network performance. Customized Solutions: Each survey is tailored to meet the specific needs of your environment, ensuring that solutions are effective and applicable. Increased User Satisfaction: Provides a seamless and frustration-free internet experience for all users, improving overall satisfaction with network services.

Standard Service Components
Comprehensive Coverage Analysis: Meticulously assesses every area for complete Wi-Fi coverage. Signal Strength Testing: Measures the strength of Wi-Fi signals throughout your facility to ensure optimal performance. Interference Identification: Detects and identifies sources of interference that could impact network efficiency. Strategic AP Placement: Plans and recommends the most effective locations for access points to maximize coverage and minimize interference. Performance Benchmarking: Evaluates your network's performance against industry standards and best practices.

Optional Service Components
To be discussed during scoping exercise.

Service Exclusions



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Anything not specifically included in either the above or when the project is formally scoped.

Standard Support Services

8x5 support, Monday to Friday 9am to 5pm – enhanced support also available

Assumptions

Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

Name	Role	Tel	Email
Tim Ripper	Account Director	0113 341 0123	tim@itogether.co.uk
Simon Richardson	Director	0113 341 0123	simon@itogether.co.uk



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