

## AppCheck Pricing

### External Testing Options *[below table based on 12 month license]*

The table below outlines testing coverage for Web Assets—defined as either a web application or an API—along with an equivalent number of associated external infrastructure or host targets.

| Licence Details |                     |                    | Support Details |          |          |
|-----------------|---------------------|--------------------|-----------------|----------|----------|
| Licence Band    | External Web Assets | External IPs/hosts | Essentials      | Standard | Support+ |
| Band 1          | 5                   | 5                  | £5,000          | £6,300   | £7,600   |
| Band 2          | 10                  | 10                 | £7,700          | £8,900   | £10,200  |
| Band 3          | 15                  | 15                 | £9,950          | £11,500  | £12,950  |
| Band 4          | 30                  | 30                 | £19,500         | £21,100  | £24,950  |
| Band 5          | 50                  | 50                 | £28,500         | £31,500  | £36,900  |
| Band 6          | 75                  | 75                 | £34,900         | £39,100  | £46,200  |
| Band 7          | 120                 | 120                | £42,600         | £46,900  | £55,400  |
| Band 8          | 150                 | 150                | £49,700         | £54,700  | £64,500  |
| Band 9          | 200                 | 200                | £57,500         | £63,200  | £74,700  |
| Band 10         | 250                 | 250                | £63,250         | £71,200  | £82,200  |
| Band 11         | 250+                | 250+               | POA             | POA      | POA      |

**Multiyear discount is available | Additional IPs can be purchased on request**

*\*Max of 128 endpoints per API*

### Infrastructure Testing Options

| Hosts | External | Internal |
|-------|----------|----------|
| 8     | £134     | £56      |
| 16    | £258     | £108     |
| 32    | £498     | £207     |
| 64    | £958     | £399     |
| 128   | £1,843   | £768     |
| 256   | £3,539   | £1,475   |
| 512   | £6,783   | £2,826   |

| Hosts  | External | Internal |
|--------|----------|----------|
| 1,024  | £12,976  | £5,407   |
| 2,048  | £20,201  | £6,881   |
| 4,096  | £35,144  | £13,191  |
| 8,192  | £64,684  | £24,904  |
| 16,384 | £89,850  | £35,389  |
| 32,768 | £160,432 | £66,847  |
| 65,536 | £260,309 | £83,886  |

*\*If testing infrastructure only a UI fee would be required of £2,000. This is included with any web testing licence as standard.*

Covers testing of internal web applications internal and infrastructure targets. Price listed is per hub per year.

|                                       |           |
|---------------------------------------|-----------|
| Internal Web Application Scanning Hub | £1,800.00 |
| Internal Infrastructure Scanning Hub  | £1,800.00 |

### Integration Options (price per year)

|                      |           |
|----------------------|-----------|
| Jira Integration     | £1,800.00 |
| CLI Tool Integration | £1,800.00 |
| Bespoke Integration  | £1,800.00 |

*\*Integration options may require internal hub if not externally facing*

## AppCheck Service Level Agreement

|                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <p>Essential</p> | <ul style="list-style-type: none"> <li>Web and e-mail support Monday to Friday, 09:00 – 17:30</li> <li>Access to AppCheck online support platform FAQ's</li> <li>Internal hub deployment assistance</li> </ul>                                                                                                                                                                        |
|  <p>Standard</p>  | <p><b>All of the above, plus...</b></p> <ul style="list-style-type: none"> <li>A personalised onboarding session</li> <li>Portal/UI access support &amp; user setup</li> <li>Initial scan configuration guidance</li> <li>Ticket response and resolution targets</li> <li>Quarterly account reviews</li> <li>Dedicated Client Services Exec</li> <li>GoScript optimisation</li> </ul> |
|  <p>Support+</p>  | <p><b>All of the above, plus...</b></p> <ul style="list-style-type: none"> <li>Prioritised contact handling</li> <li>Scan configuration assistance</li> <li>Phone support on request</li> <li>False positive investigation</li> <li>Prioritised fault investigation</li> </ul>                                                                                                        |

| Priority           | Definition                                                                                                                | Target Response<br>(Target % - 90) | Target Resolution<br>(Target % - 85) |
|--------------------|---------------------------------------------------------------------------------------------------------------------------|------------------------------------|--------------------------------------|
| <b>Urgent / P1</b> | AppCheck Scanners are entirely unavailable. No workaround in place.                                                       | 4 hours                            | 8 hours                              |
| <b>High / P2</b>   | AppCheck Scanners performing at a degraded level. Workaround is available but not sustainable. Several scans impacted.    | 8 hours                            | 2 days                               |
| <b>Normal / P3</b> | Issue impacting availability, functionality or usability for a single user or scan.                                       | 2 days                             | 5 days                               |
| <b>Low / P4</b>    | Query or "how do I" type question. GoScript, False Positive or Scan Configuration advice. Feature or enhancement request. | 5 days                             | N/A                                  |

AppCheck Support is available **Monday to Friday, 09:00 – 17:30 (GMT)**  
[support@appcheck-ng.com](mailto:support@appcheck-ng.com) or online at [www.appcheck-ng.com/get-help/](http://www.appcheck-ng.com/get-help/)