

ITogether Service Definition Document – Cloud Professional Services and Consultancy

Detailed Description
ITogether understands transformation programmes such as Cloud implementations, would require IT professional support. We can offer a wide range of expertise as professional services in cloud solutions and technologies ranging from technical, solution architecture and technical consultancy, Cloud /data migration and IT project management.
Business Benefits
Expert Cloud Guidance: Navigate complex cloud landscapes with expert advice. Enhanced Cloud Efficiency: Optimise cloud resources for better cost management. Secure Cloud Operations: Protect data with advanced cloud-specific security. Regulatory Compliance: Meet stringent compliance requirements for cloud usage. Smooth Cloud Integration: Seamlessly transition to cloud with minimal disruption. Scalable Cloud Solutions: Easily adjust resources to meet changing demands. Reliable Cloud Performance: Consistent, high-quality cloud service delivery.
Standard Service Components
Cloud Strategy Development: Strategic planning for cloud adoption and migration. Cloud-Specific Solution Design: Tailored cloud architectures for optimal performance. Cloud Migration Services: Safe and efficient migration of data and applications. Cloud Security Implementation: Robust security measures specific to cloud environments. Cloud Compliance Management: Ensures adherence to cloud regulatory standards. Cloud Performance Optimisation: Maximises efficiency of cloud operations. Cloud Infrastructure Management: Ongoing management and monitoring of cloud systems.
Optional Service Components
To be discussed during scoping exercise.
Service Exclusions
Anything not specifically included in either the above or when the project is formally scoped.
Standard Support Services
8x5 support, Monday to Friday 9am to 5pm – enhanced support also available



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Assumptions

Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

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