

ITogether Service Definition Document – SOCaaS

Detailed Description

ITogether's SOC-as-a-Service (SOCaaS) provides comprehensive 24/7 monitoring and management of your cybersecurity environment. Utilizing advanced detection technologies and expert analysts, our service rapidly identifies and responds to threats, ensuring your data and systems are protected against cyber attacks while complying with industry standards.

Business Benefits

1. **Enhanced Security Posture:** Stronger defence against cyber threats.
2. **Minimised Risk:** Reduces potential for data breaches and attacks.
3. **Regulatory Compliance:** Meets critical industry compliance requirements.
4. **Operational Efficiency:** Frees up internal resources for other tasks.
5. **Proactive Protection:** Anticipates and mitigates risks before escalation.
6. **Peace of Mind:** Confidence in robust, continuous security monitoring.
7. **Cost-Effective:** More affordable than in-house SOC operations.
8. **Scalable Service:** Adapts to changing security needs and growth.

Standard Service Components

1. **24/7 Monitoring:** Constant surveillance of your network and systems.
2. **Threat Detection:** Advanced technologies identify threats quickly.
3. **Incident Response:** Rapid reaction to mitigate potential security breaches.
4. **Compliance Management:** Ensures adherence to security regulations.
5. **Expert Analysis:** Skilled cybersecurity professionals analyse and respond.
6. **Real-Time Alerts:** Immediate notifications about security incidents.
7. **Forensic Analysis:** Detailed investigations into security breaches.
8. **Customizable Reporting:** Tailored reports on security status and incidents.

Optional Service Components

To be discussed during scoping exercise.

Service Exclusions

Anything not specifically included in either the above or when the project is formally scoped.

Standard Support Services

8x5 support, Monday to Friday 9am to 5pm – enhanced support also available

Assumptions



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Any and all information will be provided by the customer to enable the full onboarding of the product without hinderance

Contact

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