



Pricing Document — G-Cloud 15

Supplier: Spectrum Courses Limited

Service: Online Safeguarding and Compliance Training (Software as a Service)

Lot: Lot 2b – Software as a Service

VAT: All prices are exclusive of VAT

1. Overview

This document sets out the pricing for access to Spectrum Courses Limited's cloud-hosted online safeguarding and compliance training platform. Pricing is designed to be transparent, proportionate, and aligned with G-Cloud 15 requirements.

Pricing normally applies to training delivered to staff directly employed by the contracting local authority, public sector organisation, or agreed partner body (including charities), unless otherwise agreed in writing.

All pricing is fixed for the duration of the contract and confirmed at the point of order. There are no hidden charges.

2. Free Access and Trials

Spectrum Courses provides free, time-limited access for evaluation and onboarding purposes. This enables public sector organisations, local authorities, charities, and partner bodies to meaningfully assess course content, accessibility, reporting, and user experience prior to committing to a paid contract.

Free access:

- Is agreed on a reasonable, case-by-case basis
- Is intended for evaluation and onboarding only
- Is not intended for long-term operational use

We take a flexible and understanding approach to trials to ensure they are fair, inclusive, and meaningful.



3. Per-User Annual Pricing

£30 per learner per year, per course

The annual per-user licence includes:

- Access to the selected training course
- Access to applicable refresher modules
- Video-led training content
- Compliance toolkits and supporting resources
- Progress tracking and reporting
- Individual completion certificates with independent verification
- Hosting, maintenance, updates, and standard support

Users may be added at any time during the subscription year.

4. Annual Organisational Licence Pricing

(Directly Employed Staff Only)

As an alternative to per-user pricing, Spectrum Courses offers **annual organisational licences** for local authorities and public sector organisations. These licences provide cost certainty and simplified administration and apply **only to staff directly employed by the contracting organisation**.

Each licence covers **up to a defined number of learners per year**. Licences are not transferable between organisations.

Licence tiers

- **Small licence:** Up to 50 learners – **£1,200 per year**
- **Medium licence:** Up to 100 learners – **£2,100 per year**
- **Large licence:** Up to 200 learners – **£3,600 per year**
- **More than 200 learners:** **Priced by agreement**

Licence pricing reflects economies of scale and is designed to be fair, predictable, and proportionate for public sector buyers.



Licence conditions

- Licences apply to directly employed staff only
- External operators, contractors, licence holders, volunteers, or third-party organisations are excluded unless explicitly agreed in writing
- Learner numbers are assessed over the licence year
- Where learner numbers exceed a licence tier, additional learners may be added using per-user pricing or by moving to the next licence tier

4a. Operator and Third-Party Training (Optional)

Training for **external operators, contractors, licence holders, or third-party organisations** (for example taxi, PHV, or transport operators) is **not included** within organisational licence pricing.

Where a local authority or public sector organisation wishes to provide or commission training for external operators, this can be provided separately using **per-user annual licences**, priced at:

- **£30 per learner per year, per course**

For larger cohorts or multi-operator arrangements, **bespoke or bulk pricing** may be agreed in advance, depending on scale and requirements.

Operator and third-party training is procured separately and does not count towards learner numbers within organisational licence tiers unless explicitly agreed in writing.

5. Training Cycles and Refreshers

Where applicable, access to refresher modules is included within the annual licence.

- **Home to School Transport: Safeguarding and SEND Awareness**
Includes refresher modules in years two and three, with the full course retaken every third year.
- **Pre-Licensing Safeguarding for Taxi / PHV Driver Applicants**
Refreshed every three years.
- **Safeguarding Vulnerable Adults in Transport**
Refreshed every three years.

Progress records and certification history are retained for the duration of the licence.



6. Certificates and Verification

Individual completion certificates are issued to learners on successful completion of a course. Certificates include a verification reference, allowing independent confirmation of training completion where required.

7. What Is Included

All pricing includes:

- Use of the cloud-hosted SaaS platform
- Cloud-hosted infrastructure with data stored and processed in the **US and EU**, in accordance with **UK GDPR and applicable international data transfer requirements**
- Platform and content updates
- Hosting, backups, and maintenance
- Standard support during business hours

There are no additional charges for hosting or system access.

8. Discounts

Educational, charity, and not-for-profit discounts **may be available** and are agreed on a **case-by-case basis**, depending on scale of use and support requirements.

Discounts are applied **on top of published pricing**, are **non-cumulative**, and are agreed at the point of order.

9. Assumptions

- Pricing is annual and payable in advance
- Licences are valid for 12 months from the start date
- Organisational licences apply only to staff directly employed by the contracting organisation
- External operators, contractors, licence holders, and third-party organisations are excluded unless explicitly agreed
- Optional bespoke course variants or organisation-specific adaptations may be priced separately where required

10. Future Pricing

Pricing is fixed for the duration of the contract. Updated pricing may be published in future G-Cloud framework iterations.