

ZERO PLUS⁺

Secure solutions
— trusted to work.

Continuous Network Experience &
Intelligence (“CNEI”)

Pricing Schedule

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Service Overview

Continuous Network Experience & Intelligence (CNEI) is a fully managed digital experience monitoring service that provides objective, end-to-end visibility of how users experience digital services.

Designed for UK Central Government, Arm's Length Bodies and regulated public-sector environments, CNEI enables departments to assure the performance of cloud, SaaS and network services in complex, multi-supplier ecosystems.

The service is delivered by Zero Plus and built on the proven Continuous Network Assessment (CNA) platform.

Indicative Pricing

The pricing below is for a standard deployment of CNEI as cloud service, and VAT exclusive pricing, and with minimal 12-month terms.

Reoccurring charges are consolidated into a single annual payment, unless agreed prior to contract completion.

Please note: Site visit charges are not included.

Please contact us for further information.

CNA Sensors (IoT Performance monitoring)

Sensors are priced individually, with discount based on size of the solution and the length of the contract. Solution starts with a minimum of 25 sensors deployment.

In the table below, costs for provision of sensors, maintenance service, and 90 days of data retention. Longer retention is available at additional cost.

CNA Sensors				
Model	Description	Setup	Monthly	Annual
A	Wifi sensor (802.11a/b/g/n/ac)	£ 168.00	£ 28.80	£ 345.60
B	Ethernet/Wifi sensor (802.11a/b/g/n/ac/ax)	£ 336.00	£ 33.60	£ 403.20
C	Ethernet/Wifi sensor (802.11a/b/g/n/ac/ax/be)	£ 480.00	£ 38.40	£ 460.80

CNA Agents for End-User Computing Devices

CNA monitoring on End-User Computing Devices is priced based on the volume of devices the agent is deployed to.

Packages start at 100 devices.

Number of Devices	Annual Charge ¹	
100	£	16,560.00
500	£	31,680.00
1000	£	54,720.00
1000+	POA	

¹ discount available for CNA CloudUnit hosted in client private environment.

CNA Agent for Cloud infrastructure

CNA monitoring for cloud infrastructure is volume-priced on the number of virtual machines/servers the agent is deployed. Packages start from 10 devices.

Number of Devices	Annual Charge ¹	
10	£	11,808.00
25	£	16,992.00
50	£	25,200.00
100	£	39,600.00
250	£	57,600.00
500	£	73,440.00
500+	POA	

¹ discount available for CNA CloudUnit hosted in client private environment.

CNA monitoring for cloud infrastructure can complemented with CNA Cloud Provider monitoring which gives visibility of the cloud services using API into the cloud provider (AWS, Azure, and GPC).

Service	Annual Charge
Monitor of Cloud Provider Services per the Customer environment	£11,520

Annex A

Pricing is for the service consumed as a cloud service. If the client is keen to retain the monitoring data in their private hosting/cloud environment, discount will be applied to the above pricing to reflect the infrastructure cost. However, an additional charge is applied for managing the privately hosted CNA Cloud Unit.

Managed CNA Cloud Unit in Client Private Hosting Environment

Cloud Unit Deployment		
Setup	Monthly	Annual
£ 3,600	£360	£4,320