

Privacy Technology & Automation

Service Definition – G-Cloud 15

Comet Business Global Solutions Ltd

Company Number: 07662630

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1. Service Overview

Comet Business Global Solutions Ltd provides expert technical implementation and optimisation services for leading Privacy Research and GRC platforms, including OneTrust and Collibra.

Led by a OneTrust Fellow, this service delivers advanced automation capabilities beyond basic platform configuration. We support Government departments and Healthcare organisations in transitioning from manual, spreadsheet-based compliance to mature, data-intelligent operating models.

2. Technical Specialisms

Platform Capability	Implementation Approach
Privacy Rights Automation	Automated DSAR intake, identity verification, and data discovery
Data Mapping & Inventory	Dynamic RoPA creation with automated data flow updates
Assessment Automation	Logic-driven DPIA/PIA workflows with custom risk scoring
Consent & Preference Management	WCAG 2.2-compliant consent tools for public-sector websites
Vendor Risk Management	Automated third-party risk assessments and lifecycle monitoring

3. Fellow-Led Implementation Approach

1. Discovery & Maturity Audit – Assessment of current platform usage against industry best practice to identify automation opportunities
2. Configuration & Integration – Sprint-based configuration with API integration to platforms such as Azure, AWS, ServiceNow, and Workday
3. User Acceptance Testing (UAT) – Rigorous testing to ensure automated workflows meet statutory and regulatory deadlines
4. Knowledge Transfer – Technical upskilling of internal Privacy Champions to ensure long-term self-sufficiency

4. Service Levels & Support

Expert Access	Direct access to a OneTrust Fellow
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Support Hours	UK Business Hours (09:00–17:00)
Response – Urgent (P1)	4 Hours
Response – High / Normal	P2: 1 Business Day P3: 3 Business Days

5. Onboarding & Offboarding

Onboarding is typically completed within 5–10 business days depending on platform complexity. A structured project plan and dedicated Lead Consultant are provided.

Offboarding ensures no vendor lock-in. At contract end, a full handover report is delivered and client teams are fully enabled to manage the platform independently.

6. Security & Assurance

Personnel Vetting	Certifications	Data Handling
SC Cleared Consultant	Cyber Essentials	No client data stored; SaaS platforms configured to UK GDPR and NCSC principles