

Pricing - Automated Payment Line

Services	Setup & Configuration (One-off)	Notes
Automated Payment Line (Payment IVR)	£3,950	Core service - Includes 1 Day Project Management
Optional Upgrades (in addition to the Automated Payment Line service)		
3DS2 ECOM - Card only	£3,450	Uses Text Message / SMS, see Consumables for pricing
3DS2 ECOM - Card & Digital Wallets	£4,400	
3DS2 ECOM - Card, Digital Wallets & Open Banking	£5,300	
Agent Pass-off Capability	£1,800	
Voice IVR (using AI capture and transcription)	£1,800	
Language Pack - English (UK) already included	£1,800	One pack for every additional language
Tokenisation - Save payment details	£950	
Recurring Payment Plans (Continuous Payment Authority)	£950	
Transfer Call to Contact Centre	£0	No cost to setup - See Call Connectivity prices per minute
Text Message / SMS and Email Receipt	£0	Email receipt requires API integration See Consumables for Text Message / SMS and Email prices
Additional Project Management	£950 per day	Remote or on-site + travel expenses
Optional Integration Options		
SFTP (Upload of historical debt)	£950	
REST API	£2,950	
Bespoke API	£5,950	
Gateway Connection (Select one)	Setup & Configuration (One-off)	
Key IVR Gateway Service	£0	
Gateway Configuration (Existing API integration)	£0	See Service Definition Document for list of Gateways
New Gateway Integration	£9,500	
Consumables (Optional)	Unit Price	
Text Message / SMS	£0.08 per message	
Email	£0.01 per message	
Call Connectivity (Optional Upgrade)	Price	
Transfer Call to Contact Centre	£0.015 per minute to UK landlines beginning with 01 & 02 £0.029 per minute to UK landlines beginning with 03 £0.045 per minute to a UK mobile Calls to non-UK destinations are POA	

See Service Definition Document for further details

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Services	Monthly Price	Notes
Automated Payment Line (Payment IVR)	£295	Core service - Minimum hosting, plus any optional upgrades
Optional Upgrades (in addition to the Automated Payment Line service)		
3DS2 ECOM - Card only	£250	
3DS2 ECOM - Card & Digital Wallets	£250	
3DS2 ECOM - Card, Digital Wallets & Open Banking	£250	
Agent Pass-off Capability	£50	
Voice IVR (using AI capture and transcription)	£250	
Optional Integration Options		
SFTP (Upload of historical debt)	£50	
REST API	£50	
Bespoke API	£100	
Gateway Connection (Select one)	Monthly Price	Notes
Key IVR Gateway Service	£25	
Gateway Configuration (Existing API integration)	£25	See Service Definition Document for list of Gateways
New Gateway Integration	£100	
Gateway Transactions (PSP)	Per Transaction	
Key IVR Gateway Service transactions	£0.10	
Automated Payment Line Transactions	Per Transaction	
Up to 500 transactions per month	£0.30	
501 - 1,000 transactions per month	£0.28	
1001 - 5,000 transactions per month	£0.26	
5,001 - 10,000 transactions per month	£0.22	
10,001+ transactions per month	£0.20	

See Service Definition Document for further details