

Engage Suite Pricing

Pricing Approach

Engage Health Systems provides a modular suite of digital engagement solutions designed to help practices operate more efficiently while improving patient access and experience.

Our solutions are intentionally available as individual modules or as a bundled suite, allowing commissioners to adopt a shopping-basket approach. This ensures that commissioners, ICBs, and Health Boards only purchase products that their practices will actively use and value, thereby avoiding the cost and complexity of high-priced, all-inclusive platforms where a large proportion of functionality often goes unused.

We combine this modular approach with a fixed pricing model, replacing traditional pence-per-patient charging. This delivers cost certainty, removes population-driven cost inflation, and ensures pricing remains predictable as list sizes grow.

With ICBs/Health Boards facing significant pressure to reduce running costs, often by up to 50%, this model offers a low-risk, high-value alternative. Commissioners can scale digital capability precisely where it is needed, simplify budgeting by removing per-patient variability, and avoid paying for unused features, all without compromising service quality for practices.

This approach allows commissioners, ICBs, and Health Boards to continue supporting practices with essential digital tools, while freeing up meaningful funding that can be redirected to priority clinical and operational services.

How to Buy

Engage Health Systems solutions can be purchased individually or combined into a tailored package, allowing commissioners to take a modular, shopping-basket approach to digital investment.

Commissioners can:

- Select only the modules required by their practices
- Combine modules to create a bespoke package aligned to local priorities

- Deploy different configurations across practices where needs vary
- Avoid paying for unused functionality or over-specified solutions

All modules are offered on a fixed-price basis, removing per-patient charging and providing predictable, transparent costs at practice level. This approach ensures commissioning decisions are driven by actual usage and value, rather than population size or bundled functionality that may never be adopted.

Product / Module	Description	Pricing
*Engage Patient Call	Smart waiting room call management with TV-style display, health content, mobile notifications, and accessibility support	£149 / screen
*Engage Arrive	Mobile & tablet patient check-in, contactless workflow, real-time updates, and customisable questionnaires	£249 / screen
Engage Messaging	Secure SMS & email reminders, two-way messaging, broadcast updates	£500 / practice
Engage Consult	Online video consultations, care pathway navigation, multi-practice support	£2,579 / practice
Custom Questionnaires	Tailored forms integrated into check-in or consult workflow	£99 / screen
Self Book	Online appointment booking for patients	£750 / practice
Appointment Reminders	Automated SMS or email reminders to reduce no-shows	£250 / practice
Full Engage Suite	All core products and optional add-ons purchased together	£3,627 / practice

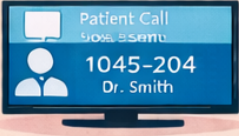
**Software pricing only. Engage Arrive and Engage Patient Call may require hardware. Engage Health Systems can provide hardware at an additional cost, depending on requirements and quantities, or advise on repurposing existing, compatible devices.*

Engage Suite

Complete Patient Engagement Solutions

Streamline communication, improve efficiency, and enhance the patient experience with our integrated healthcare solutions.

Core Products

Engage Patient Call  Smart Waiting Room Call Management £149/screen ▪ Digital Call Display ▪ Practice System Integration ▪ Mobile Notifications ▪ Health Content & Videos ▪ Accessibility & Privacy Compliant	Engage Arrive  Patient Check-In £249/practice ▪ Mobile & Tablet Check-In ▪ Contactless Workflow ▪ Real-Time Updates ▪ Custom Questionnaires	Engage Messaging  Secure Patient Communication £500/practice ▪ SMS & Email Reminders ▪ Two-Way Messaging ▪ Broadcast Updates ▪ System Integration	Engage Consult  Online Consultations & Triage £2,579/practice ▪ Video Consultations ▪ Care Navigation ▪ Multi-Provider Support ▪ Record Integration
--	--	---	--

Optional Add-Ons

 Custom Questionnaires £99/screen	 Self-Book £750/practice	 Appointment Reminders £250/practice
--	---	---

Purchase the whole Engage Suite for just £3,627/practice

- ✓ Modular & Scalable Solutions
- ✓ NHS-Aligned & Secure
- ✓ Improved Patient Satisfaction



*Software pricing only. Engage Arrive and Engage Patient Call may require hardware. Engage Health Systems can provide hardware at additional cost depending on requirements and quantities, or advise on repurposing existing compatible devices.