G-Cloud 14 Service Definition Manual

THE COMPLIANCE GENIE™ & CONTRACTOR GENIE PLATFORM

Framework:	G-Cloud 14 (RM1557.14)	**Lot:**	Lot 2: Cloud Software (SaaS)
Supplier:	Be-Safe Technologies Ltd	**Certifications:**	ISO 27001 / ISO 9001 / Cyber Essentials

1. Executive Summary & Core Platform Overview

Be-Safe Technologies delivers an enterprise-grade, cloud-native Health & Safety (H&S;) and operational risk management framework engineered explicitly for complex public sector environments, local authorities, and supply chain networks. The platform consolidates cross-departmental compliance workflows, site inductions, and contractor oversight into a singular, highly audit-ready web and mobile infrastructure.

2. Commercial Advantage & Total Cost of Ownership (TCO) Guarantee

Unlike legacy systems that enforce restrictive modular upgrades or transactional usage tolls, Be-Safe Technologies operates under a transparent, future-proof commercial model. **Your core subscription covers all future system feature additions, version upgrades, and platform-wide technical enhancements at zero additional contractual cost.** This structural cost certainty provides local authorities with predictable, long-term budgetary stability.

3. Technical Interoperability & Integration Architecture

The architecture is designed to integrate cleanly with pre-existing public IT ecosystems via a **fully documented, bi-directional, open RESTful API**. This open standard ensures continuous, secure two-way data sharing across external municipal management software, business intelligence platforms, and relational data warehouses. To secure error-free access management, the platform features native, fully integrated Single Sign-On (SSO) backed by corporate identity providers including Okta and Microsoft Azure.

4. Core Functional Modules & Capabilities

- **Time and Attendance:** High-accuracy workforce tracking via geolocation-fenced and secure mobile QR code scans.
- **Induction Delivery:** Standardized distribution of mandatory training videos, local checklists, and crisis protocols.
- **Risk Assessments:** In-app creation and assignment of multi-tier operational workplace risk matrices.
- **Accident and Incident Reporting:** Real-time logging of hazards, immediate incidents, and near-miss event trails.

- **Asset Management:** Digital equipment identification using smart physical QR tags for strict maintenance oversight.
- **Document Distribution:** Instant push alerts for compliance documentation paired with biometric/photo signature capture.
- **Safety Audits:** Custom inspections utilizing direct in-app multimedia uploads to ensure thorough evidence collection.

5. Certified Security, Quality, & Hosting Governance

Information security and data protection form the foundation of our engineering standards. The entire hosting environment, data-handling infrastructure, and company operations are audited and certified under the following industry standards:

- **ISO 27001 (Information Security Management):** Verifying our rigorous encryption, access controls, and cyber resilience protocols.
- **ISO 9001 (Quality Management System):** Ensuring continuous improvement, operational consistency, and reliable software delivery.
- **Cyber Essentials Certified:** Validating baseline defense parameters against perimeter cyber threats to satisfy strict local government IT specifications.

6. Public Sector Mobilisation & Implementation Plan

To achieve a rapid and risk-free transition from legacy paperwork systems, Be-Safe Technologies applies an agile 3-phase deployment strategy over a standard 4-to-6 week timeline:

- **Phase 1 (Week 1-2) - Technical Setup:** Core system configuration, SSO integration mapping, and custom directory setup.
- **Phase 2 (Week 3-4) - Content Migration:** Uploading existing council risk templates, documentation sheets, and asset codes.
- **Phase 3 (Week 5-6) - Onboarding & Launch:** Managed roll-out backed by our responsive UK-based user support helpdesk.