



G-Cloud 15

Service Definition Document

Procurement Software Review and Optimisation

Service type: Lot 3: Cloud Support

Service name: Procurement Software Review and Optimisation

Service description: We review the effectiveness of procurement software, assess suitability against organisational needs, optimise configuration and processes, and support transition to better-fit cloud solutions. Our service improves data quality, reporting, workflow efficiency and user experience, enabling organisations to realise greater value from digital procurement tools.

Service features

- Review procurement software performance, configuration and user experience
- Assess system suitability against strategic, commercial and operational needs
- Identify optimisation opportunities to streamline processes and workflows
- Analyse data structures and improve data quality and integration
- Evaluate reporting capability and enhance analytics and insight tools
- Appraise alternative cloud solutions through structured market assessment
- Develop system specifications aligned to organisational objectives
- Conduct supplier and solution testing to validate best fit
- Create migration roadmaps for transitioning between cloud platforms

- Support implementation, training and adoption of improved systems

Service benefits

- Optimised procurement systems that improve efficiency and user experience
- Better data quality enabling more reliable reporting and insight
- Streamlined processes that reduce duplication and manual effort
- Enhanced analytics supporting informed commercial decision making
- Increased return on investment from procurement technology
- Improved alignment between system capability and organisational needs
- Reduced operational risk through clearer workflows and data integrity
- Faster, smoother transitions to more suitable cloud solutions
- Stronger supplier and contract management enabled by better system use
- Greater automation potential freeing up procurement capacity for strategic work