



G-Cloud 15

Service Definition Document

Artificial Intelligence (AI)

Service type: Lot 3: Cloud Support

Service name: Artificial Intelligence (AI)

Service description: We help organisations understand where AI can add value by assessing opportunities, risks and readiness across services. Whether exploring early ideas or refining mature plans, we provide independent guidance to identify practical, ethical and cost-effective applications of AI that improve outcomes, efficiency and decision making.

Service features

- Assessment of AI opportunities across services and processes
- Evaluation of organisational readiness for AI adoption
- Identification and prioritisation of high-value AI use cases
- Ethical, legal and risk considerations for AI
- Stakeholder engagement to understand needs and constraints
- Cost, benefit and feasibility analysis for AI initiatives
- Review of data availability, quality and suitability
- Impacts on workforce, skills and operating models
- Roadmap for responsible and scalable AI adoption
- Clear recommendations aligned to organisational priorities

Service benefits

- Clear understanding of where AI can add real value
- Reduced risk through ethical and responsible AI assessment
- Better decision making supported by structured evidence
- Prioritisation of high-impact, feasible AI opportunities
- Improved readiness for safe and effective AI adoption
- Stronger alignment between AI ambitions and organisational goals
- Better use of existing data for insight and automation
- Reduced cost by avoiding unsuitable AI investments
- Stronger governance for AI across services
- A practical roadmap for implementing AI responsibly