



G-Cloud 15:

Pricing

Invuse Limited
2026

Pricing Overview

Our pricing is based on a managed services package model, designed specifically for public sector digital services. We offer three packages: Core, Professional and Enterprise, allowing customers to select the level of hosting, support and service that best meets their needs.

Each package includes:

- Secure, UK-hosted infrastructure
- Ongoing hosting, monitoring, security and maintenance
- SLA-backed support and incident management
- A dedicated consultancy allocation, which can be used flexibly to support customer needs such as service development, design, user research, content design, accessibility, AI and automation improvements.

This approach provides customers with a clear, predictable monthly cost, while ensuring access to specialist expertise to continuously improve their digital services over time.



Packages

Core

Essential support for smaller, high-impact websites.

- ✓ Websites with up to 50,000 monthly visits
- ✓ Embedded 8 hours consultancy allocation per month
- ✓ 09:00 - 17:00 support hours
- ✓ Quarterly strategy review meetings
- ✓ 99.5% guaranteed uptime availability

From **£500 per month**

Professional

More flexibility for growing digital services.

- ✓ Websites with up to 75,000 monthly visits
- ✓ Embedded 16 hours consultancy allocation per month
- ✓ 09:00 - 19:00 support hours
- ✓ Monthly strategy review meetings
- ✓ 99.9% guaranteed uptime availability

From **£750 per month**

Enterprise

Full coverage for mission-critical, high-traffic sites.

- ✓ Websites with over 75,000 monthly visits
- ✓ Embedded 24 hours consultancy allocation per month
- ✓ 07:00 - 19:00 support hours
- ✓ Monthly strategy review meetings
- ✓ 99.99% guaranteed uptime availability

From **£1,500 per month**

Breakdown by package

Service Component	Core	Professional	Enterprise
Dedicated Account Manager	✓	✓	✓
Quarterly face-to-face strategy reviews	✗	✓	✓
Monthly account management calls	✓	✓	✓
Monthly Service Report	✗	✓	✓
Dedicated Live Service Manager	✗	✓	✓
Guaranteed Uptime	99.95%	99.95%	99.95%
Helpdesk Hours	09:00 - 17:00	09:00 - 19:00	07:00 - 19:00
Out-of-hours High-Priority Incident Support	24/7	24/7	24/7
Defined Service Level Agreements (SLA)	✗	✓	✓
Access to Help Desk Portal	✓	✓	✓
Automated Drupal module and security updates	✓	✓	✓
Proactive Performance Monitoring	✓	✓	✓
Disaster Recovery & Business Continuity Plan	✓	✓	✓
Website DB/Files Backup Frequency	Daily 2am	Daily 2am	Daily 2am
Disaster Recovery - Return Time	6 hours	4 hours	2 hours
Data Retention Policy Duration	14 days	31 days	60 days
Monthly Support, Maintenance and Consultancy allocation	8 hours	16 hours	24 hours
Monthly allocation rollover for unused hours	Up to 1 month	Up to 3 months	Up to 12 months

Pricing Structures and Discounts



Time and Materials (T&M)

We can provide you with an estimation of the roles and effort required for your project with a capped budget. We'll then provide you with weekly time logs that once signed off will be subtracted from the project value. With this structure, you'll only pay for the work we complete.



Fixed Price

We will provide you with a fixed price that has a detailed price breakdown of the roles and effort required to complete your project. The price for the project will remain the same and payment will be made when key milestones are delivered to a satisfactory standard.



Discounts

As a dedicated UK Public Sector supplier, we are happy to negotiate volume or combination discounts on a case by case basis, to meet clients' specific budget constraints. This will be dependent on key factors to the project lifecycle, financials and outputs.

Our SFIA Rate Card

Our SFIA rate card is based on our team members' experience and aligned with industry standards to ensure transparent pricing for our customers. We are committed to continuous improvement and upskilling, helping our staff enhance their skills to better support our clients both now and in the future.

The level of expertise applied is tailored to the needs and complexity of each project. Rates are linked to SFIA levels and used flexibly to ensure the right skills and level of responsibility are applied, giving buyers confidence that resources are matched to requirements without unnecessary overhead.

Standards for consultancy day rate cards

Consultant's working day
8 hours exclusive of travel and lunch

Working week
Monday to Friday
excluding national holidays

Office hours
9:00am to 5:30pm
Monday to Friday

Travel and mileage subsistence
Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25

Professional indemnity insurance
Included in day rate

Mileage
Included in day rate





Our rates are set out on a 'per day' basis. Rates are measured against the Government Digital Service Skills For the Information Age (SFIA).

	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1 Follow	£450	£450	£450	£450	£450	£450
2 Assist	£500	£500	£500	£500	£500	£500
3 Apply	£550	£550	£550	£550	£550	£550
4 Enable	£650	£650	£650	£650	£650	£650
5 Ensure / Advise	£750	£750	£750	£750	£750	£750
6 Initiate / Influence	£900	£900	£900	£900	£900	£900
7 Set Strategy / Inspire	£1,100	£1,100	£1,100	£1,100	£1,100	£1,100



How to engage via G-Cloud 15



Contact Us

Buyers can contact Invuse to discuss requirements, confirm service suitability, or request further information related to services listed on G-Cloud 15.



Request a formal quotation

Pricing is provided in line with the published SFIA rate card and G-Cloud 15 terms. Final costs depend on scope, duration, and required SFIA levels.



Confirm service availability and suitability

Buyers can confirm service availability, applicable SFIA levels, and alignment with their requirements before placing an order via G-Cloud 15.



Place an order via G-Cloud

Contracts are awarded through the G-Cloud 15 framework using the buyer's standard call-off process.

Email Us

Book a Call

Visit Website