



VMware Cloud Foundation on Google Cloud VMware Engine

Service Definition

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1 Document control

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1.1 Principal contact

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2 Service overview

VMware Cloud Foundation on Google Cloud VMware Engine (GCVE) delivers a fully managed VMware private cloud platform running on Google Cloud VMware Engine bare-metal infrastructure. The service provides customers with familiar VMware Cloud Foundation (VCF) capabilities, integrated into Google Cloud's global infrastructure, enabling consistent operations, scalability, and hybrid cloud integration.

3 Service scope

This service offers:

- VMware Cloud Foundation software stack running on GCVE bare-metal nodes
- Compute, storage, and network services managed by Google Cloud
- Integration with Google Cloud services and tools
- Hybrid connectivity options to on-premises and other cloud environments

Customers retain control of their VMware environment configuration and operations while Google Cloud manages the underlying hardware, cluster infrastructure, and platform availability.

3.1 Cloud deployment model

- Public cloud (dedicated private VMware environment)
- Hybrid cloud integration with customer on-premises VMware environments

3.2 Key features

- Fully managed VMware Cloud Foundation private cloud stack
- On-demand provisioning and capacity expansion
- Integration with Google Cloud networking and services
- Dedicated bare-metal infrastructure for isolated tenant use
- Consistent VMware tooling and APIs for management
- Support for migration and hybrid operations
- Pay-as-you-use consumption model for infrastructure

3.3 Service benefits

- Rapid provisioning of enterprise VMware environments
- Operational continuity with existing VMware skills
- Integrated cloud services and hybrid connectivity
- Reduced infrastructure operational overhead
- Scalable capacity with flexible consumption
- Robust performance for demanding workloads

3.4 Service constraints

Deliverables depend on available GCVE configurations and supported regions. Underlying infrastructure performance and availability are subject to Google Cloud platform terms and conditions. Customers must have a Google Cloud account and accepted terms for GCVE usage.

3.5 Security and compliance

GCVE runs on Google Cloud datacentres, inheriting underlying security controls, compliance frameworks, and operational processes. Customers can integrate their own identity, access, and compliance tooling. Google Cloud's infrastructure meets widely recognised security and compliance standards.

3.6 Data handling and exit

Customers retain ownership and control of their data. At end of contract, customers can export workloads and data using standard VMware and Google Cloud tools. The supplier does not retain or process customer data as part of this licence-only service.

3.7 Availability and resilience

Google Cloud VMware Engine components are covered by the **GCVE Service Level Agreement (SLA)**, with uptime objectives based on cluster configurations. For example, a cluster with 5–32 nodes and FTT=2 has **>= 99.99% uptime**, and management interfaces have **>= 99.9% uptime**. Customers may receive financial credits in accordance with the SLA if objectives are not met.

3.8 Management interfaces

Customers manage their private cloud environments using VMware management interfaces (vCenter, NSX Manager, etc.) and Google Cloud console integrations. APIs are available for automation and orchestration.

3.9 Pricing basis

Pricing is composed of:

- Google Cloud VMware Engine infrastructure usage and node consumption
 - VMware Cloud Foundation subscription licensing (if applicable)
- Pricing is defined in the Order Form or Customer Quotation and is billed on an ongoing usage and subscription basis.

3.10 Dependencies

- Google Cloud account and billing setup
- GCVE region availability
- Agreeing to Google Cloud terms and SLA

3.11 Exclusions

- Guest OS administration and application support
- Managed platform operations unless separately contracted
- Third-party software not included in GCVE