



Service Definition - G-Cloud Framework

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Who Are We & How Can We Help?

Planned Link are a UK based Veteran owned IT Security Consultancy, specialising in the technical aspects of Cyber Security. We provide a broad consultative approach to all of our customers in order to support their drive to improve their security posture, we achieve this through recommending/implementing the appropriate levels of security controls alongside general security hardening.

Our team are adept at providing specialist knowledge at all levels within a Security Operations Center (SOC), Vulnerability Management Team, Endpoint Security Team or even guiding and securing Infrastructure and Cloud technologies. What's more, all of our team members have hands on experience across multiple technology stacks, not just the theory.

Having delivered successfully to clients in Manufacturing, Retail, Government, Defence, Technology, Finance, Insurance and Health, the team leverage the lessons learned from across industry to support our clients. While we primarily provide consultancy services, we have aligned with some vendors that we believe offer the best value for money to prospective customers.

Information Assurance Consultancy

Planned Link has a specialist Information Assurance Consultancy team who can support you in any aspect of your journey. Our Information Assurance experts have deep industry knowledge and will provide you with the most cost effective and pragmatic approach, based on industry best practice and recognised experience.

Features

- ✓ Security Assurance Coordinator; liaison with accreditor.
- ✓ Identification of accreditation scope.
- ✓ Management of security and cloud accreditation process.
- ✓ NIST 800-53 risk management framework experience.
- ✓ NCSC Cyber Assessment Framework (CAF) alignment.
- ✓ Production of Risk Management and Accreditation Document Set (RMADS).
- ✓ Cybersecurity maturity and resilience assessments.
- ✓ Development of cybersecurity strategy with business.
- ✓ Technology considerations for cybersecurity strategy.
- ✓ Production of Codes of Connections and Network Joining Rule.

Benefits

- ✓ Provide pragmatic support for advancing projects and initiatives.
- ✓ Support delivered by NCSC-certified security assurance coordinators.
- ✓ Offer valuable insights from experience in the public sector.
- ✓ Utilise an integrated methodology to reduce redundant work.
- ✓ Promote agility and efficiency in project execution.
- ✓ Ensure practical and actionable support measures.
- ✓ Strive for cost-effective solutions in security assurance.
- ✓ Aim to maximise value from client investments.
- ✓ Focus on efficiency to speed up project development.
- ✓ Guarantee optimal investment value through expert support.

Case Studies

Planned Link have worked across numerous industries, supporting multiple organisations in their technical and assurance projects. We pride ourselves on delivering the maximum possible value for our customers regardless of the complexity or maturity level within the customer organisation.

ISO 27001

- Successfully implemented an Information Security Management System (ISMS) for an Enterprise, resulting in UKAS accredited ISO27001:2022 certification
- Customer only had basic controls and procedures which required a gap analysis and the implementation of new controls, procedures and policies.
- ISMS was required to improve information security and cybersecurity ensuring robust controls and procedures were implemented, resulting in ISO 27001 certification and generate more business.
- ISMS implemented conducting a gap analysis using the statement of applicability and conducting a full risk assessment, resulting in the creation of a risk register to log all highlighted and relevant risks.
- Conducted quarterly management reviews ensuring full investment from top management and conducted a monthly internal audit as per an Audit schedule.
- The audit consisted of a stage 1 and 2 audit, with the stage 1 helping to identify where the gaps were. The stage 2 audit audited the full ISMS resulting in the certification.

Cyber Essentials

- Successfully assessed a Micro SME, resulting in awarding Cyber Essentials.
- Assessor assisted business to prepare for cyber essentials. Customer updated self-assessment on the portal, which is then reviewed by the CE assessor and the assessor provides feedback. If the assessment fails, then the assessor will provide advice on how to pass the assessment. However, the assessment was a success.
- Achieving CE assisted with providing reassurance to customers and stakeholders that cybersecurity measures are implemented for the business.
- Assessor provided advice and feedback on how to achieve cyber essentials ensuring assistance was given at all parts of the process.
- Micro SME achieved Cyber Essentials helping to ensure that their systems are secure and taking the next step to achieve CE plus

Service Information

Service Levels

- Our consultants are qualified in: CISM, CISSP, ISO 27001 Lead Implementor, ISO 27001 Lead Auditor, NCSC Certified Cyber Professional and various other professional qualifications.
- We have an extensive associate practitioners' pool for specific sector expertise and practical domain knowledge.
- We recognise that agility is the key to adapt to business and landscape changes. The company is committed to working flexibly to ensure the best possible outcomes.

Quality in our Service

- We are certified to ISO 27001, ISO 9001 and Cyber Essentials Plus.
- Our embedded contract performance monitoring and client satisfaction processes minimise issues and maintain our reputation for delivery.
- We are able to work with our clients systems and are highly experienced in data management and information assurance.

- Planned Link staff and Associates hold a high level of national security clearances.

Services Implementation: On-boarding and Off-boarding Support

- We apply an Engagement Model which includes assigning an Engagement Partner to each contract. The model ensures engagement is formally controlled and enables effective client outcomes.

Contract Termination Terms

- Negotiable depending on the requirement and length of engagement.

Additional Information

- Standard support hours are: Monday to Friday from 9am to 5pm.
- Additional support hours are considered on a case-by-case basis.