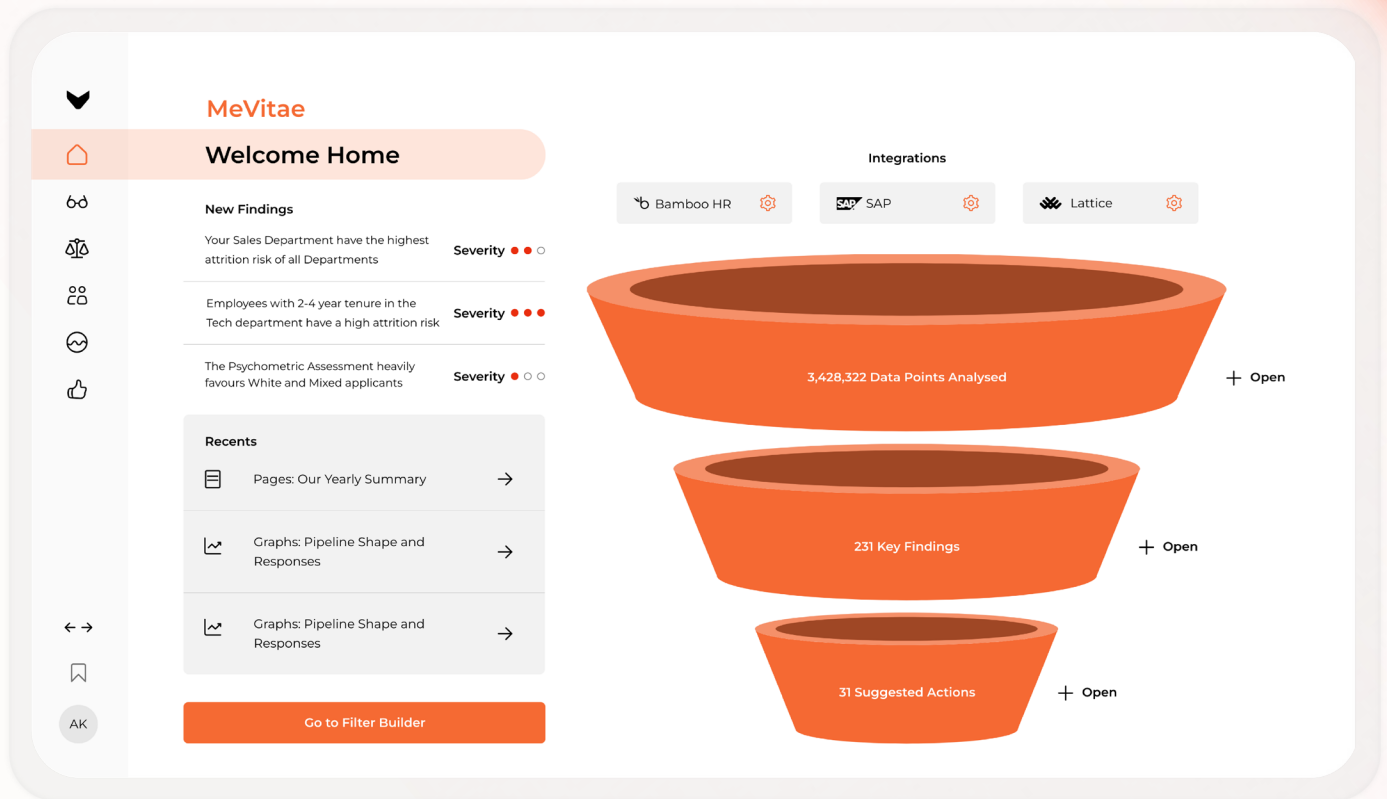


SERVICE DOCUMENTATION

PEOPLE ANALYTICS



People Analytics



MeVitaе People Analytics is a centralized workforce intelligence platform that unifies fragmented HR data into a single, actionable source of truth. Integrate over 40+ HRIS platforms to identify risks such as attrition, pay disparities, representation gaps and process inefficiencies with real-time dashboards, custom reporting, benchmarking, and exportable outputs.

20+ Integration platforms



ORACLE



icims



JOBVITE

greenhouse

bamboohR®



JazzHR

Solution at a Glance



| AUTOMATED CUSTOM REPORTS

Simplified HR reporting using data from multiple HRIS platforms. Customisable automated reporting and exportable dashboards covering attrition, engagement, demographics, and more.



| PERSONALISED BENCHMARKS

Build custom benchmarks aligned to your specific goals. Reference to industry standards, competitor sets, or any criteria you define. Track your performance over time and drive improvement with meaningful, contextual insights.



| REAL-TIME ANALYSIS

Analyse your data in real-time to identify patterns, behaviours, and hidden HR risks, enabling you stay informed and take confident, decisive action with sophisticated trend analysis.

Solution at a Glance



| IMPACT & ROOT CAUSE ANALYSIS

Measure the ROI of HR policies, programs and initiatives by analysing performance data and isolating the factors that drive or hinder outcomes. Understand the impact to take action and optimise performance.



| STRATEGIC RECOMMENDATIONS

Receive data-backed recommendations grounded by transparent evidence, directly in your dashboard. Make informed decisions to strengthen performance, support employees, and address emerging challenges.



| DATA & SECURITY

Trust and integrity come first at MeVitae. Our rigorous security processes ensure all data is protected, ICO-audited, and fully GDPR compliant.

“MeVitaе has allowed us to radically improve the diversity in our hiring pools and the diversity of candidates who are advanced through our process. It works seamlessly with our ATS and the support team is very responsive to questions and challenges.”

REANNON B. 51-200 EMPLOYEE SIZE. NOT-FOR-PROFIT. ”

Metrics:

Gain deep workforce insight through automated analytics that integrate seamlessly across your HR ecosystem, helping you optimise performance, reduce costs, and make smarter, data-driven talent decisions.

25%

TIME SAVED

Automate reporting and reduce manual analysis.

30%

PRODUCTIVITY GAIN

Unlock data-driven workforce optimisation.

100K+

COSTS SAVED

Cut inefficiencies and improve resource allocation.

25%

REDUCED TURNOVER

Retain talent through actionable behavioural insight.

Onboarding:

ONBOARDING & POST-SALES SUPPORT

Each client is introduced to a dedicated Customer Success Manager to guide implementation and ongoing success. Client requirements include all configurations available and best practices are captured to create a tailored implementation plan; covering HR system integration, user acceptance testing, and digital training sessions.

Once live, clients benefit from quarterly catch-ups and access to MeVitae's support team. Our 2025 performance consisted of Monday to Friday, 9am–5pm (UK time) support hours, 100% response and resolution SLAs achieved, and 99.74% system availability.

TECHNICAL SUPPORT:

Data backup and recovery:

Point-in-time recovery is enabled by default. All entities are securely stored for 7 days, allowing rapid restoration to any moment within the previous week.

MeVitae's maintenance & outage windows

MeVitae conducts quarterly maintenance exclusively over weekends (Saturday & Sunday). Advance notice is provided when any service impact is expected.

No outage windows are needed.

Hosting options and locations

Our services are hosted on public cloud services, or by a select number of sub-processors, also hosted in public cloud environments.

TECHNICAL REQUIREMENTS

To complete technical integration, the following access is required (full details provided during onboarding):

01

Admin-level ATS access

02

API service user for API operations

03

IT or implementation partner support for SSO and full technical setup [required for only some ATSs or editor access]

SERVICE PROVIDER	SUPPORTED LOCATION	PURPOSE
Microsoft Azure	UK, Netherlands, Ireland, Germany	Cloud service provider for data storage and processing.
Amazon Web Services	UK, Ireland, Germany	Cloud service provider for data storage and processing.
Google Cloud Platform	UK, Netherlands, Belgium, Germany	Cloud service provider for data storage and processing.
Redis	UK, Netherlands, Belgium, Germany	Cloud service provider for data storage and processing (hosted on Google Cloud Platform).
CloudConvert	Germany	Cloud service for converting documents (docx, odt, etc.) for redaction.
Cloudflare	Worldwide CDN	Cloud service for network protection.
SendGrid	US, EU	Cloud service for sending emails. Used to verify emails addresses and send notifications.

*More available on request

Offboarding:

SUPPORT

Should a client leave MeVitae, integrations are cleanly disconnected on the termination date. Users receive clear instructions for any actions required on their side. Data extractions can be requested at any time during or at the end of the contract, with flat-file downloads fully supported.

Security Overview:

SECURITY GOVERNANCE

Security is at the forefront of all we do. With board-level oversight and ISO/IEC 27001 and 9001 certifications, MeVitae follows a rigorous Information Security Policy supported by specialised controls, from cryptography to personal data protection. Standards are upheld through ongoing internal audits and monthly leadership reviews.

Operational Security

CHANGE & CONFIGURATION MANAGEMENT:

Every infrastructure or personal-data-related change follows recognised frameworks (CSA CCM, SSAE-16/ISAE 3402). Formal risk assessments, enforced controls, and CTO sign-off to ensure a tightly governed environment.

VULNERABILITY MANAGEMENT:

Automated Azure scanning, GCP Docker image analysis, quarterly internal penetration tests, and annual CREST-certified assessments keep threats in check. Risks are evaluated using OWASP guidance, with critical issues patched within 24 hours.

PROTECTIVE MONITORING:

A dedicated Security Incident Management Procedure enables rapid containment and guarantees customer notifications within one hour.

ISO/IEC 27001 and 9001

INCIDENT MANAGEMENT

Fully aligned to ISO/IEC 27001 and 9001, MeVitae provides round-the-clock incident reporting via phone or email, supported by real-time detection systems. Every incident is managed through a structured workflow, from containment to authority communication, with customers notified within an hour and receiving a full report within 48 hours.

SECURE DEVELOPMENT

MeVitae's development lifecycle is built on industry best practices and independently assessed against ISO/IEC 27001 and 9001, ensuring security is embedded into every stage of product creation.





For any questions, please contact:
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