



(expleo)

Agile Coaching Service

**Ensuring high value outcomes
through empowerment**

Organisations adopting agile require shifts in mindset, culture, and practices. Agile Coaching helps organisations navigate this transition by providing guidance, training, and support to leaders, teams, and stakeholders.

Agile Coaching helps organisations optimise their agile processes and practices to achieve better outcomes. The outcomes can include increased customer value expressed as increased revenue and/or reduced costs, faster time-to-market, higher quality products, and improved customer satisfaction. Agile Coaching plays a crucial role in driving cultural transformation within organisations by promoting values such as empowerment, trust, transparency, alignment, and accountability.

Agile Coaching ensures proper focus on the most valuable work. This is carried out in the most efficient way whilst solving problems pragmatically and sustainably. This increases customer satisfaction and reduces cost, embedding new ways of working throughout the organisation.

We work with our clients to align their organisational goals and behaviours with agile principles, embedding enhanced ways of working throughout your organisation.

Across our global agility practice, agile coaches build agile capabilities, foster a culture of continuous improvement, and achieve sustainable business agility in today's dynamic and competitive market landscape.

In this work, we employ decades of agile heritage. At the same time, we always build on Expleo's track record of delivering quality through all our service lines, engaging multiple disciplines to foster cultures of continuous improvement.

We empower leaders at all levels to unlock the value that they need through principles and practices drawn from across the agility

communities. Our clients learn to apply a range of approaches, teach, train, inspire others, and develop the organisation's own approach to Agile.

According to Management theorist Steve Denning, writing in Forbes:

"(T)he world's most valuable and fastest growing firms are demonstrating on a daily basis that Agile mindsets and principles are enjoying astonishing success... To almost everyone's surprise, the Agile principles and mindsets have triumphed, generating trillions of dollars in customer value."

Our Agile Coaching Service approach

The Expleo approach to deliver this coaching can be seen below:



Training

- Train teams and individuals to achieve the benefits of agility.
- Share ways of working to deliver on goals.
- Build foundational skills, and establish a common understanding of Scrum, Kanban, Agile Scaling, Lean, DevOps concepts.



Coaching

- Guide teams and leaders through self-discovery and problem-solving.
- Coach leaders on Scrum, Kanban, Agile Scaling, Lean, DevOps practices.
- Facilitate team sessions for continuous improvement.



Mentoring

- Mentor teams and leaders, providing expertise and experience in Agile practices and methodologies.
- Mentor team members 1-2-1, sharing personal experiences and insights, offering guidance on specific challenges.
- Transfer knowledge, offering guidance, and helping leaders at all levels develop their Agile skills and capabilities.



Learning Culture

- Empower Agile teams to take ownership of their learning and development.
- Help teams identify strengths, weaknesses, and areas for improvement, fostering a culture of trust, openness, and collaboration.
- Encourage cross-functional collaboration, facilitate communities of practice, knowledge-sharing events.

For over 40 years, Expleo has been helping industry leading organisations achieve competitive leadership. We bring a bold but reliable approach to innovation and quality leadership. Our people bring deep experience, finely honed skills, and keen strategic vision to long-term partnerships with our clients.

Expleo's transformational mission

Expleo provide cutting edge expertise in leading change – through tools, practices, and knowledge centres. We ground our proven capabilities in robust, flexible frameworks that support end-to-end solutions.

Our 19,000 people, active in 30 countries, offer scale and quality to drive delivery of your strategic goals through realised, tangible outcomes.



Why Expleo?

By partnering with us, our clients unlock sustainable value from technology, process and better ways of working. This allows them to confidently scale and thrive in an evolving world, and deliver their most ambitious outcomes.

For further information contact



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Think bold, act reliable