

LOT3 PRICING SCHEDULE

PROFESSIONAL SERVICE CATALOGUE

Below are services that BlackRainbow offer and will require scoping and quoting in line with daily rate card under Lot 3 Cloud Support:

Support Service	Description
Product configuration	Further services for system configuration, such as workflows building, report building, portal forms, or any other product support
Data Migrations	Services for strategies, data scripts, integrations
Integrations	Services for strategies and integrations
Training	Delivery of training, refresher courses, writing of bespoke materials
Health Checks	Health Checks
Service Support Management	Additional Ad Hoc Support and Maintenance; support and maintenance. Further service support management, such as 24/7 hours support for P1 issues cloud support

Job family	Job role	Role level	Rate
Architecture roles	<u>Data architect</u>	<u>1. Data architect</u>	£1,250
		<u>2. Senior data architect</u>	£1,500
		<u>3. Chief data architect</u>	£2,000
	<u>Network architect</u>	<u>2. Network architect</u>	£1,250
		<u>3. Lead network architect</u>	£1,500
	<u>Security architect</u>	<u>1. Security architect</u>	£1,000
		<u>2. Lead security architect</u>	£1,250
		<u>3. Principal security architect</u>	£1,500
Data roles	<u>Data engineer</u>	<u>1. Data engineer</u>	£1,000
		<u>2. Senior data engineer</u>	£1,250
		<u>3. Lead data engineer</u>	£1,500
		<u>4. Head of data engineering</u>	£2,000
IT operations roles	<u>Service desk manager</u>	<u>1. Service desk analyst</u>	£1,000
		<u>2. Senior service desk analyst</u>	£1,250

		<u>3. Service desk manager</u>	£1,500
		<u>4. Head of service desk</u>	£2,000
Product and delivery roles	<u>Business analyst</u>	<u>3. Business analyst</u>	£1,250
	<u>Delivery manager</u>	<u>2. Delivery manager</u>	£1,250
	<u>Product manager</u>	<u>2. Product manager</u>	£1,250
		<u>3. Senior product manager</u>	£1,250
		<u>4. Lead product manager</u>	£1,500
		<u>5. Head of product</u>	£2,000