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Service Definition – Government DevOps and Cloud Services

A bespoke Outcome Service created to allow Government Departments to have the ultimate flexibility in delivering DevOps and Cloud-based solutions. Delivering cost effective ways to maintain cloud software and hosting services.

We have over 20 years' experience in supporting central Government & local Government organisations UK-Wide in a broad number of areas to provide us with the depth of experience in successfully helping you deliver compliant DevOps and Cloud services that adheres to GDS principles.

A service for any buyer who would like to build DevOps and Cloud capability for their organisation. We provide expertise in all areas of DevOps and Cloud environments, including Head of DevOps & Cloud, DevOps Lead, Cloud Lead, DevOps Architect, Cloud Architect, DevOps Engineer, Cloud Engineer. Azure and AWS expertise, Google Cloud Platform (GCP) expert capability.

Outcome Service for Public Services can supply current DV security cleared & SC security cleared capability to deliver Outcomes, Statements of Work (SoW) packages or Time and Material packages. Our fixed price catalogue of standard outputs and artefacts support common outcomes and activity types to improve predictability of costs and artefacts. Helping organisations on their IT Transformation Journey, whilst building long term capability within all required sectors and fulfilling department needs.

Service Features

- Define and implement a Cloud strategy for the organisation using GDS guidelines
- Implementation of comprehensive architectural designs and migration approaches for Cloud (AWS, Google Cloud Platform (GCP), Azure)
- Build DevOps / WebOps software environments - Continuous Integration, Continuous Delivery
- Creation of detailed Cloud migration roadmaps
- Minimal downtime, low-risk transition to the chosen Cloud platform
- Develop and build an Agile environment for the organisation
- Build common technology platforms for re-use across digital by default services
- Discovery, Alpha, Beta, Live
- Interactive training workshops covering all aspects DevOps, Cloud and Agile
- Hands-on mentoring and coaching sessions
- Rapid access to current DV security cleared & SC security cleared resources

Service Benefits

- Compliant Solution delivered to GDS standards
- DevOps based best-practice processes which are repeatable and scalable
- Increase Productivity and delivery
- Provides roadmap to unlocking maximum value from digital initiatives
- ROI support for transitioning to the cloud
- Greater collaboration, cost and efficiency savings
- Knowledge transfer and upskilling of the existing in-house staff
- Migrate with minimal user impact or downtime.
- Appropriate culture and practices tailored to the organisation
- Flexible service to wrap around appropriate skills and capacity for the project

Our Method

Our specialist Executive Head of DevOps & Cloud experts and our Managing Director will engage with Buyers to understand scope of work and the goals of the organisation. We will provide high level expert guidance approach(es) to defining, developing and realising a comprehensive Cloud / DevOps solution for the organisation.

We appreciate that our expertise in this field might be a buyer's starting point on this journey, like many other companies that we have supported throughout the years. We ensure that our executive level DevOps and Cloud experts are available for a scoping meeting. A full report and recommendations on how the service will be delivered and expected timelines for delivery.

This can be followed with presentations and guidance on engaging others key internal stakeholders and internal audiences on the benefits and outcomes of the Service to be provided. We support you at every step of the journey in delivering this service. This report will be offered regardless of if we are engaged or not.

Pricing

We will follow the discounted fees for Government set in our SFIA Rate Card attached. Ensuring we are always delivering on Governments goal of value for money, we offer discounting which can also be seen in our SFIA Rate Card. Projects can be on a fixed price outcome, Statement of Work (SoW) or Time and Materials basis.

Please feel free to contact us for more information on this.