

e18

Innovation

a Digital Workforce Company



SS&C Blue Prism Chorus BPM

Pricing Document

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1) SS&C Blue Prism Products and Services

1.1 SS&C Blue Prism Chorus BPM Starter Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100 -250	685	630	570
251-1000	616	565	514
1001- 3000	546	505	458
3001-5000	482	440	398
5001+	412	375	343

1.2 SS&C Blue Prism Chorus BPM Starter Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100 -250	280	257	232
251-1000	251	231	210
1001- 3000	233	206	187
3001-5000	197	180	163
5001+	168	153	140

*Quantity must match BPM Starter User

1.3 SS&C Blue Prism Chorus BPM Professional Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100-250	1176	1079	977
251-1000	1056	968	880
1001- 3000	940	861	783
3001-5000	824	755	685
5001+	704	648	588



1.4 SS&C Blue Prism Chorus BPM Professional Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100-250	504	462	419
251-1000	452	415	377
1001- 3000	403	369	335
3001-5000	353	323	294
5001+	302	278	252

*Quantity must match BPM Professional User

1.5 SS&C Blue Prism Chorus BPM Enterprise Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100-250	1351	1239	1126
251-1000	1216	1114	1013
1001- 3000	1081	991	901
3001-5000	946	867	788
5001+	811	743	676

1.6 SS&C Blue Prism Chorus BPM Enterprise Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
100-250	579	531	483
251-1000	521	478	434
1001- 3000	463	425	386
3001-5000	405	371	338
5001+	348	319	290

*Quantity must match BPM Enterprise User



1.7 SS&C Blue Prism Chorus BPM Operational Analytics Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	245	222	204
251-1000	222	204	185
1001- 3000	194	181	162
3001-5000	171	157	144
5001+	148	134	120

*Must match number of users in BPM Database

1.8 SS&C Blue Prism Chorus BPM Operational Analytics Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	105	95	87
251-1000	95	87	79
1001- 3000	83	77	69
3001-5000	73	67	62
5001+	64	58	52

*Quantity must match BPM Operational Analytics User

1.9 SS&C Blue Prism Chorus Comms Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	194	181	162
251-1000	176	162	148
1001- 3000	157	144	130
3001-5000	139	125	116
5001+	116	107	97

*Must match number of users in BPM Database



1.10 SS&C Blue Prism Chorus BPM Comms Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	83	77	69
251-1000	75	69	64
1001- 3000	67	62	56
3001-5000	60	54	50
5001+	50	46	42

*Quantity must match BPM Comms User

1.11 SS&C Blue Prism Chorus BPM Digital Mailroom Pack (User)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	194	181	162
251-1000	176	162	148
1001- 3000	157	144	130
3001-5000	139	125	116
5001+	116	107	97

1.12 SS&C Blue Prism Chorus BPM Digital Mailroom Pack User Managed Platform Service (User MPS)

Service Name – SS&C Blue Prism Chorus Business Process Management

Per User/year in £GBP

Users	Term (Years)		
	1	2	3
1-250	83	77	69
251-1000	75	69	64
1001- 3000	67	62	56
3001-5000	60	54	50
5001+	50	46	42

*Quantity must match BPM Digital Mailroom User

1.13 SS&C Blue Prism Chorus BPM Managed Platform Service (MPS) Options
Service Name – SS&C Blue Prism Chorus Business Process Management

Description	Quantity		£
	Min	Max	Per Year
BPM Dedicated Networking (256 Kbps)	1		23,170
BPM Dedicated Networking (512 Kbps)	1		38,610
BPM Dedicated Networking (3 Mbps)	1		137,440
BPM Dedicated Networking (30 Mbps)	1		311,940
BPM Test Region	1	25	14553
BPM Managed Platform Storage (GB)	1	100	12.00
	101	10,000	6.00
	10,001+		4.00

Maximum storage limit of 10GB per User

1.14 SS&C Blue Prism Chorus BPM UX Builder Annual Web Sessions
Service Name – SS&C Blue Prism Chorus Business Process Management

Per Session/year in £ GBP

Quantity		Term (Years)		
	Max	1	2	3
1	12,000	0.81420	0.74860	0.67914
12,001	120,999	0.40903	0.37430	0.33957
121,000		0.16207	0.15049	0.13506

1.15 SS&C Blue Prism Chorus BPM UX Builder Annual Web Sessions (Managed Platform Service)
Service Name – SS&C Blue Prism Chorus Business Process Management

Per Session/year in £ GBP

Quantity		Term (Years)		
	Max	1	2	3
1	12,000	0.39879	0.36666	0.33264
12,001	120,999	0.20034	0.18333	0.16632
121,000		0.07938	0.07371	0.06615

*Quantity must match UX Builder Annual Web Sessions

1.16 SS&C Document Automation Annual Pages

Service Name – SS&C Document Automation Annual Pages

Per Page/year in £GBP

Annual Pages	Term (Years)		
	1	2	3
1-250,000	0.20397	0.18697	0.16998
251,000-1,000,000	0.18358	0.16828	0.15298
1,000,001-2,000,000	0.16318	0.14958	0.13598
2,000,001-3,000,000	0.14278	0.13088	0.11898
3,000,001-5,000,000	0.12238	0.11218	0.10199
5,000,001+	0.10199	0.09349	0.08499

*Minimum purchase is 100,000 Annual Pages

*Minimum purchase of £5,000 and only purchasable in increments of 25,000 pages

1.17 SS&C Document Automation Annual Pages (Managed Platform Service)

Service Name – SS&C Document Automation Annual Pages (MPS)

Per Page/year in £ GBP

Annual Pages	Term (Years)		
	1	2	3
1-250,000	0.08742	0.08013	0.07285
251,000-1,000,000	0.07868	0.07212	0.06556
1,000,001-2,000,000	0.06993	0.06411	0.05828
2,000,001-3,000,000	0.06119	0.05609	0.05099
3,000,001-5,000,000	0.05245	0.04808	0.04371
5,000,001+	0.04371	0.04007	0.03642

*Quantity must match Document Automation Annual Pages

1.18 Additional Document Automation Pipeline

Service Name – SS&C Document Automation Pipeline

Description	Quantity		£ Per Year
	Min	Max	
Additional Document Automation Pipeline	1	25	5,270

1.19 SS&C Blue Prism Chorus BPM Professional Services

Service Name – SS&C Blue Prism Chorus BPM Professional Services



	Day Rate*
Principal / Lead Consultant	£1,700
Business / Technical / Implementation Consultant	£1,500
Offshore Implementation Consultant	£735

**Pricing may vary depending on number of days purchased*

2) e18 Programme Support Services

2.1 Basic

Our basic service package provides essential guidance to help organisations launch an automation capability safely, with access to shared NHS learnings.

What's included:

- **Programme Onboarding:** establish programme scope, roles & responsibilities, and support requirements.
- **Quarterly Programme Reviews:** attend quarterly programme review meetings hosted by our Customer Success team and receive a high-level, forward-looking recommendations summary following each meeting.
- **Access to Community & Shared Learning:** receive basic access to the online e18 automation community for up to 5 members of your organisation.
- **Reference Materials & Guidance:** access our standard governance and benefits realisation templates, and receive tailored advice on training materials/modules to develop your internal automation capability.

Price = £9,995 + VAT per annum

2.2 Growth

Our growth service package is designed for organisations looking to actively grow their automation programme, moving beyond foundational activity to identify, prioritise, and embed transformational automations that deliver meaningful operational and financial impact.

Includes all Basic services, plus:

- **Transformational Process Identification:** five structured 'Process Discovery Workshops' per annum – hosted by our NHS transformation experts – focused on identifying high-impact automation opportunities.
- **Access to our NHS Automation Process Library:** receive upgraded access to our online community for an unlimited number of users, which includes an NHS process library of over 350 live automations.

- **Team Setup & Automation Governance:** work in partnership with us to create or grow an in-house automation capability, and embed rigorous governance that enables process prioritisation aligned to strategic objectives.
- **Automation Maturity Assessment:** undertake a formal annual assessment of your automation maturity vs peer organisations to identify strengths, weaknesses, and areas of opportunity.
- **External Funding Support:** receive exclusive information on identified regional and national funding opportunities and leverage tailored bid-support to secure funds for your programme.
- **Internal Business Case Advice:** advisory services to develop robust internal business cases, including benefits analysis, ROI modelling, and narrative reviews to obtain executive approval.
- **Automation Technology Guidance:** establish a bespoke framework for determining which automation use cases are best suited to which automation tool.
- **Dedicated Customer Success Lead:** collaborate with e18's in-house automation experts, with monthly programme review meetings and on-demand responses to queries.

Price = £19,995 + VAT per annum

2.3 Transformation

Our transformation support package provides strategic alignment and executive-level engagement for organisations operating automation at scale or embedding it as a core transformation capability.

Includes all Basic and Growth services, plus:

- **Intelligent Automation Health Check:** data-driven annual service reviews of your automation architecture and live automation estate to drive platform and process optimisation.
- **Steering Group Attendance and Executive Reviews:** our automation experts will attend monthly governance meetings and host quarterly strategic reviews with programme SROs and execs.
- **Benefits Realisation Framework:** design and implement a structured benefits tracking approach to evidence ROI and value delivered.
- **Automation Strategy Development:** co-creation of a Trust-aligned automation strategy and multi-year programme roadmap.
- **Pipeline Optimisation:** receive an additional 5 'Process Discovery Workshops' per annum to scale process identification across the organisation.

Price = £29,995 + VAT per annum

3) Continuous Implementation Services

Specialist support services are available as modular packages alongside any support tier.

3.1 Continuous Analyst Support

Provides time-based analyst services to support:

- **Process Deep-Dives:** detailed assessments of end-to-end processes to identify automation suitability, complexity, and value.
- **Solution Design:** clear definition of automation scope, assumptions, and process boundaries to inform delivery.
- **PDD creation:** creation of structured Process Definition Documents to support accurate and efficient automation delivery.

Price = £1062.50 + VAT per day

Minimum commitment: 2 days per month

3.2 Continuous Developer Oversight

Provides time-based developer services to support:

- **Best Practice Guidance:** advice on automation standards, design principles, and development approaches aligned to best practice.
- **Developer Mentorship:** mentoring for in-house developers to build their capability and consistency.
- **Delivery Oversight:** independent technical oversight to support delivery quality.
- **Code Reviews and Quality Assurance:** structured automation reviews to ensure quality, maintainability, and adherence to development standards ahead of go-live.

Price = £1062.50 + VAT per day

Minimum commitment: 2 days per month

3.3 Continuous Automation Delivery

Provides time-based automation delivery services to carry out:

- **Automation Build and Testing:** design, development, and testing of automation solutions.
- **Controlled Deployment:** management of go-live activities, including hyper-care support, to move automations safely and effectively into live operation.
- **Enhancements and Rework of Existing Automations:** optimisation and remediation of existing automations to improve performance, address defects, or reflect process changes.

Price = £1062.50 + VAT per day

Minimum commitment: 4 days per month

4) Project Based Automation Services

Project-Based Automation Services provide standalone consultancy and delivery services and are priced according to project scope.

Price (onshore) = £1,062.50 + VAT per day

Price (nearshore) = £650 + VAT per day

5) Automation Maintenance Services

5.1 Run Management Service: an SLA-based service to ensure the business continuity of RPA solutions deployed to the Outsmart platform. This service consists of the run-time maintenance of specified automations.

Process Priority	Resolution	Annual Price Per Automation
P1	<2h (24/7)	£21,600
P2	<12h (Weekdays)	£7,200
P3	<24h (Weekdays)	£4,800

5.2 BPA Solution Management Service: an SLA-based service to ensure the business continuity of BPA solutions deployed to the Outsmart platform. This service has two main elements: i) main user support and ii) solution runtime maintenance. This service does not apply to any attached automation solution (e.g. RPA, IDP etc.)

Process Priority	Resolution	Annual Price Per Automation
P1	<2h (24/7)	£32,400
P2	<2h (Weekdays)	£27,000

5.3 Control Room Monitoring Service: an SLA-based service to ensure the business continuity of automations deployed to cloud-based automation platforms not hosted by e18 Innovation/Digital Workforce. This service consists of the run-time maintenance of specified automations. All processes under this service have a process priority of 'P3'.

Pricing:

- Up to 5 automations = £13,800 + VAT per annum
- 6 – 10 automations = £21,505 + VAT per annum
- Additional automations = £2,070 + VAT per annum

6) Pathway and Operational Analysis Services

Pathway and Operational Analysis Services provide deep, end-to-end exploration of how work flows across clinical pathways or business processes, identifying where automation can deliver



the greatest impact and shaping a clear foundation for future automation delivery. Pathway and operational analysis services are priced according to project scope.

Price = £1,062.50 + VAT per day