

Digital Identity Assessment

NCC Groups' Digital Identity

Organisations today operate in an environment where identity has become the defining control surface for security, user experience and operational resilience. As cloud adoption accelerates, hybrid estates persist, and threat actors increasingly target identity systems, the need for a coherent, modern and well-governed digital identity capability has never been greater.

NCC Group's Digital Identity Services have been developed to support organisations at every stage of this journey. Through a combination of strategic advisory, solution delivery and ongoing operational management, we help clients build identity capabilities that are scalable, secure, and aligned to business objectives. Our services span the full breadth of Workforce Identity, Customer Identity and Access Management (CIAM), Privileged Access Management (PAM), and Identity Threat Detection and Response (ITDR).

Whilst remaining vendor agnostic, NCC Group do work strategically with leading technology partners including Okta, SailPoint, Delinea and Silverfort to ensure that customers can adopt proven, market-leading identity platforms with confidence. Our teams bring extensive domain expertise, deep engineering capability and a long heritage in cyber security and assurance.

Service Overview

Our Digital Identity Services provide a structured, end-to-end capability that enables organisations to modernise, secure and run their identity landscape effectively. The service is built around three integrated offerings



Advisory & Strategy

guiding clients through vision-setting, maturity assessment, roadmapping and governance-led planning.



Implementation Services

providing architecture, deployment, integration and change expertise across workforce and customer identity, PAM, and identity governance.



Managed Services

ensuring identity platforms remain stable, compliant, secure and well-optimised over time, while supporting continuous onboarding and operational improvement.

This modular approach allows organisations to adopt the services they need today while maintaining a clear pathway for long-term capability development.

Advisory and Strategy

Our advisory services help organisations establish a clear understanding of where they are, what they need, and how best to get there. This includes:

- Identity maturity assessments, reflecting both technical and organisational readiness.
- Definition of identity strategies, operating models and capability blueprints.
- Design of governance frameworks, roles and responsibilities, ensuring identity remains accountable and measurable across the organisation.
- Development of roadmaps, structured into realistic and achievable phases aligned to business priorities and available resources.
- Support for technology selection, particularly across Okta, SailPoint, Delinea and Silverfort, based on preferred-fit and long-term direction.

Our approach is pragmatic and grounded in real-world implementation experience. We place equal emphasis on technology, process, people and governance to ensure any proposed strategy can be delivered reliably and sustained effectively.

Implementation Services

We provide full lifecycle delivery capability across digital identity. Our teams combine architecture expertise, engineering experience and business change skills to deliver secure, resilient and scalable solutions.

Key areas include:

- Architecture and solution design, covering cloud, hybrid and on-premises environments.
- Deployment and configuration of platforms across Okta (CIAM and Workforce), SailPoint (IGA and ITDR), Delinea (PAM) and Silverfort (unified identity protection).
- Integration services, including application onboarding, workflow development and policy design.
- Business change and communications, ensuring adoption and minimising disruption.
- Optimisation and enhancement of existing identity tooling and processes to improve efficiency and security outcomes.

We adopt structured delivery methodologies, focusing on staged outcomes, predictable timelines and measurable improvements. Our experience allows us to navigate complex architectural dependencies, stakeholder environments and hybrid application estates.

Managed Services

Identity is not static. Threats evolve, business needs adapt, and technology platforms must be maintained to remain effective.

Our managed services provide long-term support across:

- Identity operations and administration, ensuring platforms run smoothly and securely.
- Integration-as-a-Service, supporting continuous application onboarding without placing additional burden on internal teams.
- Governance, reporting and compliance, maintaining visibility of access posture, usage trends and risk.
- Incident management and identity threat monitoring, enhancing resilience through proactive detection and response.
- Programme management, ensuring structured oversight across ongoing change and optimisation activities.

Our approach focuses on partnership providing flexible levels of support that can scale with demand and integrate directly with customer teams, processes and controls.

Technology Ecosystem and Strategic Partnerships

NCC Group maintains strong relationships with leading identity technology providers. These partnerships ensure our clients benefit from reliable, scalable platforms backed by expert implementation and ongoing support.

Partners include:

- Okta
- Delinea
- Sailpoint
- Silverfort
- IDAX Software
- Crowdstrike
- SentinelOne
- Microsoft

NCC Groups Digital Identity consultants are certified, experienced and involved in complex deployments across multiple sectors, ensuring technology decisions align to the client's context and long-term strategy.

Benefits of working with NCC Group

- Decades of experience in cyber security, assurance and identity transformation.
- A complete end-to-end service, reducing complexity and ensuring continuity from strategy to operations.
- Deep technical and architectural expertise, informed by real delivery experience across enterprise environments.
- Strong vendor relationships, enabling validated, future-proof identity solutions.
- A global perspective with local delivery, supporting organisations with distributed and complex estates.
- A security-first approach, ensuring identity decisions are aligned to broader risk, resilience and compliance needs.

Our capability is built on a longstanding role as a trusted security partner, with specialist teams who understand both the technical detail and the strategic outcomes organisations require.

About NCC Group



NCC Group is a global expert in cyber security and risk mitigation, working with organisations to protect their brand, value and reputation against the ever-evolving threat landscape.

With our knowledge, experience and global footprint, we are well placed to help organisations identify, assess, mitigate and respond to the risks they face.

We are passionate about making the Internet safer and revolutionising the way in which organisations think about cyber security.





**For more information from NCC
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