
AMODAL

G-Cloud 15 Service Definition endev-o Implementation, Configuration & Managed Support

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About Amodal

Amodal Limited is a UK-based information management (IM) consultancy and software provider specialising in the built environment. The company supports public sector asset owners to define, govern and assure information across capital projects and operational estates.

Amodal works client-side, helping organisations move from fragmented, inconsistent information practices to structured, auditable and decision-ready data. This typically involves clarifying information requirements, strengthening governance, and improving confidence in the information relied upon at key decision points.

Amodal has experience supporting major infrastructure, energy and critical national infrastructure programmes, including HS2 with Balfour Beatty VINCI, fusion energy projects such as STEP with UK Industrial Fusion Solutions (UKIFS), and education estates including UCL. Its work focuses on improving data quality, assurance and decision-making through the practical application of ISO 19650, structured information management and secure digital platforms.

1. Service Description

Amodal provides implementation, configuration and support services for the endev-o information management platform.

The service configures endev-o apps, workflows and governance to align with asset owner processes, standards and assurance requirements, supporting adoption and effective use across projects and operational estates.

1.1. Who the Service Is For

This service is designed for public sector asset owners deploying endev-o to support:

- > Project deliverables management
- > Digital handover
- > HSEQ and risk reporting
- > Portfolio-level oversight

Typical users include estates, capital delivery, assurance, FM and digital teams.

1.2. What the Service Includes

1. Platform Implementation

- > endev-o tenant setup and configuration
- > App deployment for deliverables, HSEQ and risk
- > User roles and permissions

2. Workflow and Governance Configuration

- > Alignment to client business processes
- > Validation rules and submission workflows
- > Task and notification setup

3. Integration and Data Setup

- > Integration planning with CDEs and asset systems
- > Data import and initial configuration
- > Dashboard and reporting setup

4. Training and Support

- > User and administrator training
- > UK-based support desk (business hours)
- > Continuous improvement support

What the Service Does Not Include

- > Bespoke software development
- > Third-party system licensing
- > 24/7 support unless separately contracted

2. Delivery Methodology – The Amodal Way

A Practical Delivery Method for Rapid, Tailored IM Deployment

The Amodal Way for endev-o is a structured, outcome-led approach for deploying an instant-on, off-the-shelf SaaS Information Management platform that can be quickly tailored to organisational, programme, project and asset or estate-specific needs.

It ensures that endev-o is not simply switched on, but configured, governed and adopted in a way that delivers immediate value while supporting long-term consistency and assurance.

Why the Amodal Way

The Amodal Way for endev-o exists to help asset owners take rapid, practical control of the information that underpins delivery, assurance and safe operation of assets.

Too often, digital platforms are deployed as standalone tools or treated as technology fixes, resulting in low adoption, fragmented data and limited confidence in reports. The Amodal Way for endev-o takes a different approach. It ensures the platform is configured and governed around organisational objectives, statutory duties and asset risk, so that information captured through endev-o is purposeful, consistent and trusted.

By combining outcome-led configuration, structured integration with existing CDEs and asset systems, and ongoing assurance, the Amodal Way ensures endev-o delivers value from day one and continues to do so as programmes and estates evolve. It supports consistent adoption across projects while retaining flexibility to meet local needs.

The result is a tailored, scalable information management capability that reduces information risk, strengthens governance and gives senior leaders confidence in the data used to make decisions across the asset lifecycle.

The typical phases of an implementation and roll-out project include;

2.1. Phase 1 – Clarify Outcomes and Scope

Purpose: *Ensure endev-o is deployed to solve the right problems.*

Amodal works with senior stakeholders to confirm the outcomes endev-o is intended to support, such as improved handover assurance, portfolio reporting, HSEQ oversight or risk visibility. The scope is defined across organisational, programme, project or estate levels, ensuring deployment remains focused and proportionate.

This phase prevents over-configuration and ensures early alignment with business priorities.

Typical outcomes:

- > Clear success measures for the deployment
- > Agreed scope and priority use cases
- > Defined governance boundaries

2.2. Phase 2 – Configure to Organisational Standards

Purpose: *Tailor endev-o to reflect how the organisation works.*

Using endev-o's configurable apps and workflows, Amodal aligns the platform to existing information requirements, standards and governance arrangements, including ISO 19650 processes. This includes configuring data structures, validation rules, workflows and dashboards to match organisational expectations.

Configuration is driven by outcomes, not technology features.

Typical outcomes:

- > Configured apps aligned to OIR, AIR and PIR and prevailing client IM and data standards
- > Embedded governance and validation rules
- > Consistent structure across projects and estates

2.3. Phase 3 – Integrate with Existing Systems

Purpose: *Ensure endev-o complements, rather than replaces, existing platforms.*

Amodal supports integration between endev-o and existing CDEs, handover platforms and asset systems. This allows endev-o to sit above and between systems, providing a trusted layer for assurance, reporting and insight without disrupting established delivery tools.

Typical outcomes:

- > Clear data flows between systems
- > Reduced duplication and manual handling
- > Single, trusted reporting view

2.4. Phase 4 – Mobilise and Adopt

Purpose: *Achieve rapid, consistent adoption with minimal disruption.*

Amodal supports mobilisation through targeted training, supplier onboarding and early-stage support. Users interact with familiar, spreadsheet-style interfaces while benefiting from embedded governance, automation and audit trails.

This phase focuses on behaviour change and confidence, not just access.

Typical outcomes:

- > Confident users across client and supply chain
- > Early identification and resolution of issues
- > Reduced reliance on spreadsheets and emails

2.5. Phase 5 – Assure, Report and Improve

Purpose: *Provide confidence that information is reliable and decision-ready.*

endev-o's dashboards and reporting are used to monitor information quality, status and risk across projects and estates. Amodal supports ongoing assurance reviews and refinements, ensuring the platform continues to reflect organisational needs as they evolve.

Typical outcomes:

- > Trusted, real-time dashboards
- > Clear audit trails and acceptance records
- > Continuous improvement without reconfiguration

2.6. Why This Approach Works

The Amodal Way for endev-o ensures that:

- > endev-o delivers value from day one, not months later
- > Configuration reflects real business processes, not generic templates
- > Existing systems are respected and enhanced, not replaced
- > Information is trusted, governed and auditable
- > The platform can scale from a single project to an entire estate

The result is a tailored, yet standardised Information Management capability, delivered at pace and aligned to the realities of public sector asset ownership

Pricing

Pricing is based on day rates aligned to role and responsibility. Typical roles include:

Role	Description
Associate Director (Consultancy)	Leads digital and information management advisory, transformation roadmaps and complex workstreams.
Project Manager	Plans and manages delivery, resources, budgets and stakeholders to achieve agreed outcomes.
Training Manager (Train the Trainer)	Develops client capability through adoption planning and structured knowledge transfer.
Technical Consultant (Mid-Level)	Software implementation, integrations and digital platform configuration, including CDEs and asset systems.
Data Specialist	Data modelling, structuring, analytics and migration across the asset lifecycle.
Trainer (End User)	Delivery of end-user training programmes covering software, processes and information management standards.

Indicative pricing: £550.00–£1,100.00 per day (ex VAT)

No minimum contract value applies.

3. Service Levels and Support

- > Standard delivery hours: Monday–Friday, 09:00–17:00 (UK)
- > Named delivery lead provided
- > Escalation routes defined at mobilisation
- > Delivery primarily remote
- > On-site support subject to agreement

4. Security and Compliance

- > UK-based delivery team
- > Experience supporting projects aligned to:
- > Alignment to BS EN ISO 19650
- > UK Building Safety Act information requirements
- > Government Soft Landings principles
- > Secure handling of client data in line with client policies
- > ISO 27001 – certified
- > Cyber Essentials (with Cyber Essentials Plus – in progress)

5. Social Value and Sustainability

Amodal supports social value objectives through UK employment, skills development and knowledge transfer to client teams. The company supports public sector estates efficiency and long-term value through improved data reuse and reduced duplication.

Carbon impact is minimised through predominantly remote delivery and limited travel. Amodal is a B-Corp and actively works with Carbon Neutral Britain, reinforcing its commitment to responsible governance, environmental impact reduction and sustainable outcomes for the sector and communities it serves.