
AMODAL

G-Cloud 15 Service Definition

endev-o Information Management & Data Assurance Platform

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About Amodal

Amodal Limited is a UK-based information management (IM) consultancy and software provider specialising in the built environment. The company supports public sector asset owners to define, govern and assure information across capital projects and operational estates.

Amodal works client-side, helping organisations move from fragmented, inconsistent information practices to structured, auditable and decision-ready data. This typically involves clarifying information requirements, strengthening governance, and improving confidence in the information relied upon at key decision points.

Amodal has experience supporting major infrastructure, energy and critical national infrastructure programmes, including HS2 with Balfour Beatty VINCI, fusion energy projects such as STEP with UK Industrial Fusion Solutions (UKIFS), and education estates including UCL. In the private sector, Amodal supports a wide range of leading developers like British Land, GPE, Hines and McLaren Property on Masterplans and large mixed-use developments. Its work focuses on improving data quality, assurance and decision-making through the practical application of ISO 19650, structured information management and secure digital platforms.

Amodal provides **endev-o**, a UK-hosted, cloud-native Information Management and Data Assurance Platform. The platform complements Amodal's advisory services, enabling asset owners to reduce information risk, strengthen governance and deliver better whole-life outcomes for public assets.

1. endev-o Service Description

This service provides a practical, deployable platform to help asset owners manage information with greater consistency, transparency and assurance across projects and operational estates.

endev-o is a UK-hosted, cloud-native Information Management platform designed to support public sector asset owners in managing structured information, assurance workflows and regulatory data across capital projects and operational assets. It typically sits above and between Common Data Environments (CDEs), using integrations to surface the information required to report on status, health, assurance and risk.

The platform provides configurable apps that support information requirements definition, contractual deliverables management, health and safety reporting, data assurance and risk management. These capabilities are aligned to UK standards and public-sector governance expectations.

endev-o helps organisations build certainty in the built environment by replacing spreadsheet-driven processes with structured, governed and validated data. Asset owners are better able to define expectations, coordinate delivery, assure quality and report with confidence across projects, programmes and operational estates.

endev-o is an off-the-shelf SaaS product and does not require bespoke development to deploy.

2. How the Service Works

endev-o is designed to be straightforward to access and use, without specialist technical knowledge or complex configuration.

The platform is accessed via a secure web browser. Users are assigned role-based access and interact with structured forms, workflows and dashboards to:

- Define and manage information requirements
- Coordinate information delivery across suppliers
- Capture, validate and audit structured project and asset data
- Support assurance, compliance and reporting needs

The platform is modular and can be deployed incrementally, allowing organisations to start with priority use cases and scale over time.

3. Where endev-o Fits in Your Digital Estate

endev-o is designed to sit above and between existing project delivery, information management and asset systems, providing a client-side layer of control, assurance and insight.

Rather than replacing Common Data Environments (CDEs), BIM authoring tools or asset management systems, endev-o integrates with them to extract, structure and govern the information that asset owners need to make decisions.

In a typical digital estate:

- **CDEs** (e.g. Autodesk, Bentley, Aconex, Asite) remain the system of record for documents and models.
- **Supplier systems** continue to be used by contractors and consultants for authoring and coordination.
- **Asset and FM systems** manage operational data post-handover.

endev-o sits above these systems as the information assurance and orchestration layer, enabling asset owners to:

- Define what information is required and when
- Validate and assure data at the point of submission
- Track delivery, acceptance and readiness
- Report consistently across projects, programmes and estates

This approach reduces duplication, avoids system replacement and provides a single, trusted view of information outcomes across the asset lifecycle

4. Typical Asset Owner Use Cases

endev-o is used by asset owners to improve confidence, control and assurance across capital delivery and operational estates. Common use cases include:

4.1. Capital Delivery Assurance

During design and construction, endev-o is used to define and manage information deliverables, safety data and risk information across suppliers.

Asset owners use the platform to:

- Define MIDPs, TIDPs and information exchange requirements
- Track deliverable status and accountability
- Validate submissions against defined criteria
- Identify late, missing or non-compliant information early

This provides clearer oversight of delivery performance and reduces information risk at key project gateways.

4.2. Digital Handover and Information Acceptance

At handover, endev-o supports a structured, client-led information acceptance process.

The platform enables asset owners to:

- Confirm that required information has been delivered, reviewed and accepted
- Capture structured asset, safety and compliance data alongside documents

- Maintain a clear audit trail of acceptance decisions
- Reduce reliance on spreadsheet-based handover trackers

This results in higher-quality, decision-ready information entering operational systems.

4.3. Estates and Portfolio Assurance

Across operational estates, endev-o provides a consistent framework for managing assurance-critical information.

Typical uses include:

- Portfolio-level visibility of safety, risk and compliance data
- Ongoing validation of information currency and completeness
- Support for audits, governance reviews and regulatory reporting
- Benchmarking performance across projects or asset groups

This enables estates teams to move from reactive information gathering to proactive assurance and oversight.

5. endev-o Platform

endev-o is a configurable, cloud-native Information Management and Data Assurance Platform designed specifically for asset owners managing complex capital programmes and operational estates.

The platform provides a common data layer, governance framework and workflow engine that sits above and between Common Data Environments (CDEs), supplier systems and asset management platforms. It enables asset owners to define information requirements, validate submissions, assure quality and report with confidence across projects, programmes and portfolios.

Rather than storing documents or models, endev-o focuses on structured, validated data, enabling consistent assurance and decision-making at key gateways including design reviews, construction milestones, handover and operational readiness.

5.1. Core Platform Capabilities

The endev-o platform provides the following core capabilities shared across all applications:

- **Structured data capture**
Spreadsheet-style tables with enforced data types, validation rules and mandatory fields to ensure consistency and completeness at the point of entry.
- **Workflow and governance engine**
Configurable workflows define roles, responsibilities, approvals, submissions and acceptance processes aligned to organisational and regulatory requirements.
- **Validation and assurance on upload**
Data is validated as it is submitted, reducing downstream rework and improving confidence in reported information.

- **Automated actions and notifications**

Triggers and actions generate tasks, alerts and reminders when data changes or milestones are reached.

- **Audit trails and version control**

All submissions, changes, reviews and decisions are recorded, providing a clear and immutable audit trail suitable for assurance, compliance and governance review.

- **Dashboards and portfolio reporting**

Real-time dashboards provide visibility across projects and estates, enabling trends, risks and issues to be identified early.

5.2. Configurable and Scalable by Design

endev-o is designed to be configured, not customised.

Asset owners can tailor:

- Tables, fields and validation rules
- Workflows, approval stages and roles
- Dashboards and reports
- Templates aligned to internal standards

This allows organisations to start with a single use case or project and scale incrementally across programmes and estates without changing platform or introducing bespoke development.

5.3. Secure, Reliable and Public-Sector Ready

The platform is delivered as a UK-hosted SaaS solution with role-based access controls, encryption in transit and at rest, and alignment to recognised security and information management standards.

endev-o is designed to support public sector governance, assurance and accountability requirements, including long-term estates management and regulated asset environments.

5.4. Benefits for Asset Owners

For government departments, local authorities, universities and healthcare estates, the endev-o platform provides:

- Greater confidence in the information used for decision-making
- Reduced reliance on spreadsheets and manual reporting
- Clearer client-side control of information delivery and acceptance
- Improved assurance at project and portfolio level
- A single, trusted view of information across the asset lifecycle

All endev-o applications operate on this shared platform, ensuring a consistent user experience, governance model and data structure as organisations scale their use of the system.

6. Key Features

endev-o provides a set of features that directly address common information management challenges faced by asset owners.

These features are designed to reduce manual effort, improve consistency and provide clearer oversight across projects and portfolios:

- Structured, validated data capture aligned to industry standards
- Defined governance embedded within configurable workflows
- Integration with common project and asset common data environments (PIM and AIM CDE's) like Asite, Bentley BCDE, Autodesk ACC, Oracle Aconex, Procore, Trimble Viewpoint
- Client-side Digital handover and information acceptance management
- Automated tasks, triggers and role-based notifications
- Immutable audit trails and version history
- Real-time dashboards and portfolio reporting
- Standardised templates across projects and programmes
- Secure, role-based access controls
- Simple, spreadsheet-style user experience

7. Key Apps

endev-o is delivered as a flexible Information Management Platform with a set of pre-configured apps that address common asset owner needs.

These apps support everyday information management, assurance and reporting activities. Additional apps can be configured to meet specific organisational or programme requirements.

See [Appendix A](#) below for further information on each app's capability.

7.1. Project Deliverables Manager ([see here](#))

This app supports structured management of project deliverables and information exchange obligations, including

- Authoring and management of MIDPs and TIDPs
- Task-level deliverable tracking
- Responsibility assignment and status monitoring
- Alignment to ISO 19650 delivery processes

7.2. Health & Safety Toolkit ([see here](#))

This app supports consistent capture and reporting of health, safety, environmental and quality information across projects and estates, including

- Digital health, safety, environmental and quality forms
- Incident reporting and corrective actions
- Audit and inspection workflows
- Structured reporting for assurance purposes

7.3. Risk Register ([see here](#))

This app supports structured management of project and operational risks, enabling clearer oversight and governance, including:

- Project and operational risk registers
- Risk ownership, mitigation and review cycles
- Integration with wider assurance and governance processes

8. Hosting and Architecture

endev-o is designed to meet the reliability and security expectations of public sector asset owners. The platform is delivered using:

- UK-hosted cloud infrastructure
- Cloud-native, web-based architecture
- Secure, role-based access control
- Designed for use on **major infrastructure and critical national infrastructure programmes**

9. Security and Compliance

Security and compliance are integral to the design and operation of endev-o. The platform supports secure information management through:

- Data hosted in the UK
- Secure authentication and access controls
- Designed to support alignment with:
 - ISO 19650 information management principles
 - Public sector security and governance requirements
- Cyber Essentials certified, Cyber Essentials Plus – in Progress
- ISO 27001 – certified

10. What the Software Does Not Do

endev-o is intentionally focused on information management and assurance, not on replacing other specialist systems. The platform:

- Does not replace full CDE document management systems
- Does not provide BIM authoring or model viewing tools.
- Does not act as a financial or cost management system.
- Does not replace data warehouse or business intelligence platforms.

11. Industry Standards

endev-o is designed to support alignment with recognised UK standards and guidance, including:

- BS EN ISO 19650 (Parts 1, 2 and 3)
- ISO 19650-5 security-minded information management
- UK Building Safety Act information requirements

12. API & Integrations

endev-o is designed to work alongside existing enterprise systems, rather than replace them. The platform provides an API-enabled architecture to support integration with:

- Project & Asset Information Management (PIM & AIM) Common Data Environments (CDEs)
- Asset and facilities management systems
- Data warehouses and reporting tools
- Enterprise digital platforms

13. License Editions

endev-o is provided under a flexible subscription model to suit different organisational needs and levels of maturity. Licence options support:

- Single app or use-case deployments
- Enhanced configuration aligned to business processes
- Enterprise, multi-module deployments across portfolios

Implementation and configuration services are procured separately under G-Cloud Cloud Support.

14. Included in the Licence

The SaaS licence includes the core services required to operate the platform reliably, including:

- Secure UK-hosted cloud infrastructure
- Software updates and maintenance

- Data backups and disaster recovery
- Standard business-hours support
- Data export on request

15. Pricing

Pricing is transparent and subscription-based, allowing organisations to plan costs with confidence. Pricing depends on:

- Number of users
- Apps enabled
- Duration of contract

15.1. Pricing model:

- Project or Enterprise licensing options.
- Annual or multi-year subscription.
- No hidden usage-based charges.

15.2. Indicative pricing:

- From £72 per user / per year (ex VAT)

This is detailed fully in our 'Amodal endev-o IM & Data Assurance Platform – Pricing' document.

16. Support and Service Levels

Support is designed to ensure continuity of service and effective use of the platform. This includes:

- UK business-hours support
- Email-based and telephone support included
- Configured onboarding support available
- Service availability target: 99.5%

17. Service Availability

Service availability is actively monitored to ensure reliability and transparency. This includes:

- Target availability: 99.5%
- Monitored service performance
- Incident tracking and reporting

18. Security

Information security is managed in line with recognised best practice, including:

- UK-hosted data

- Encryption in transit and at rest
- Role-based access controls
- Cyber Essentials with Cyber Essentials Plus – in progress
- ISO 27001 – certified

19. Interoperability

endev-o is designed to support interoperability across the digital estate, including integration with:

- CDE platforms
- Asset management systems
- Data warehouses and reporting tools

The platform is API-ready for client-led integrations

20. Additional Services

Amodal provides additional services under G-Cloud Cloud Support to ensure successful deployment and adoption, including:

- Platform implementation and configuration
- Training and adoption support
- Information management advisory
- Digital handover support
- Data migration services
- Systems integration planning

21. End of Contract

At contract termination, customers retain ownership of their data.

Data can be exported in open formats, with retention and secure deletion managed in line with contract terms and CCS requirements.

22. Social Value and Sustainability

Amodal supports social value objectives through UK employment, skills development and knowledge transfer to client teams. The company supports public sector estates efficiency and long-term value through improved data reuse and reduced duplication.

Carbon impact is minimised through predominantly remote delivery and limited travel. Amodal is a B-Corp and actively works with Carbon Neutral Britain, reinforcing its commitment to responsible governance, environmental impact reduction and sustainable outcomes for the sector and communities it serves.

Appendix A – endev-o Application Modules

This appendix provides additional detail on the standard applications available within the endev-o Information Management & Data Assurance Platform ([see here](#)). Each application is designed to support public sector asset owners in achieving consistent information quality, assurance and oversight across capital projects and operational estates.



Complex programmes and projects demand control.

Disconnected systems and spreadsheets make that impossible. Endev-o, Amodal's information management platform, gives owners, contractors, and consultants a single, reliable view of truth for all project deliverables, safety documentation, risk logs, and compliance data.

Built by practitioners who understand information management.

Endev-o transforms fragmented reporting into clear, auditable workflows. It reduces administrative effort, strengthens governance, and ensures that every requirement — from ISO 19650, digital soft landings to the Building Safety Act — is met with confidence.

Deployed across individual projects or entire portfolios.

Endev-o connects data, people, and process to improve performance, reduce risk, and prove compliance — in real time.

Enabling a single version of the truth.

However, we often find that spreadsheets are still used extensively throughout the industry. These spreadsheets act as silos of information often collated by a single individual, which create duplicated efforts and are difficult to keep up to date with the fast pace of the construction industry. Moving away from spreadsheets and onto a cloud-based solution removes duplication, enables collaboration and gives a single version of the truth.

The data platform of choice for leading organisations

The endev-o platform validates data on upload, sets the processes and governance to collate information at key milestones, automates actions, sends tasks / notification; and are pre- aligned to industry standards.

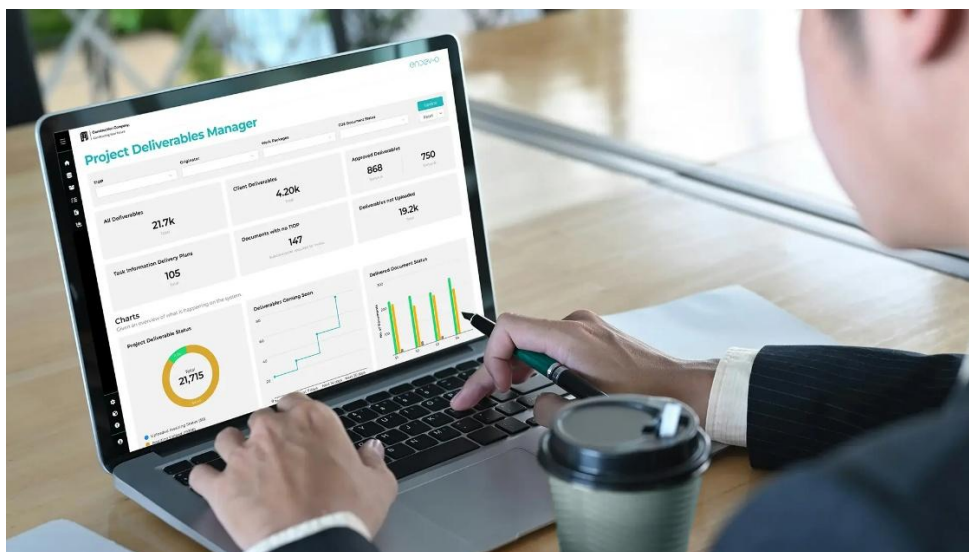
A1. Project Deliverables Manager

(MIDP / TIDP Management Application)

Purpose

The Project Deliverables Manager supports asset owners in defining, tracking and assuring contractual information deliverables across projects and programmes. It provides visibility of what information is required, who is responsible for it, and whether it has been delivered, accepted or rejected.

The application is aligned to ISO 19650 information delivery processes and is intended to replace spreadsheet-based tracking of MIDPs and TIDPs.



Key Features

- Authoring and management of MIDPs and TIDPs
- Task-level tracking of information deliverables
- Clear responsibility and status visibility
- Aggregated views across multiple TIDPs
- Roll-up reporting into a Master Information Delivery Plan
- Validation of deliverable status and completeness
- Audit trail of submissions, reviews and decisions

Key Benefits

- Clear control of contractual information obligations
- Reduced reliance on manually maintained spreadsheets
- Early identification of late or missing deliverables

- Improved coordination across suppliers and disciplines
- Consistent approach across projects and programmes

Value Outcomes for Asset Owners

- Improved confidence in information used for assurance and decision-making
- Reduced risk of late surprises at handover
- Stronger client-side governance of information delivery
- Better portfolio-level visibility of delivery performance

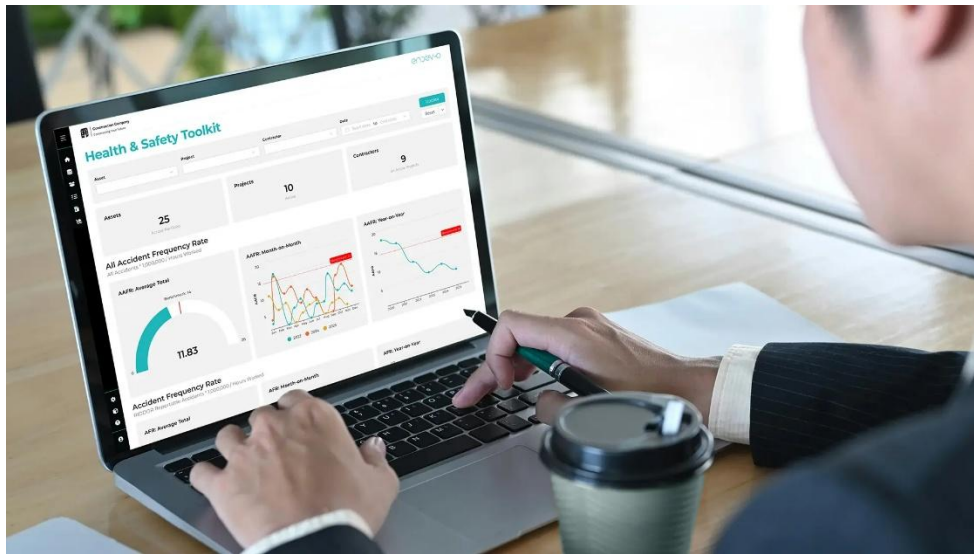
A2. Health and Safety Toolkit

(HSEQ Information Management Application)

Purpose

The Health and Safety Toolkit supports the structured capture, validation and reporting of health, safety, environmental and quality (HSEQ) information across capital projects and estates.

It provides a single, consistent approach to collecting safety-related data from contractors and suppliers, reducing reliance on emails and inconsistent reporting formats.



Key Features

- Digital accident and incident reporting
- Structured audit and inspection workflows
- Corrective action tracking and follow-up
- Workforce hours and activity reporting
- Standardised contractor input templates
- Cross-project filtering and benchmarking
- Audit-ready reporting and data exports

Key Benefits

- Consistent safety reporting across projects
- Reduced administrative effort chasing submissions
- Improved data quality and comparability
- Clear audit trails for assurance purposes
- Faster access to safety performance information

Value Outcomes for Asset Owners

- Improved visibility of safety performance and trends
- Stronger evidence base for statutory and internal reporting
- Reduced risk through earlier identification of issues
- Greater confidence in health and safety oversight

A3. Risk Register

(Project and Asset Risk Management Application)

Purpose

The Risk Register application supports the structured management of project and operational risks, enabling asset owners to maintain a clear, auditable view of risk exposure across programmes and estates.

It provides a consistent framework for capturing, reviewing and reporting risks in line with organisational governance processes.



Key Features

- Configurable project and operational risk registers
- Clear ownership and mitigation tracking
- Defined review and approval workflows
- Status and trend reporting over time
- Portfolio-level risk visibility
- Integration with wider assurance processes
- Exportable reports for governance forums

Key Benefits

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- Improved consistency in risk management approaches
- Clear accountability for risk ownership and actions
- Reduced reliance on disconnected risk spreadsheets
- Better visibility of emerging and systemic risks

Value Outcomes for Asset Owners

- Stronger governance and assurance of risk exposure
- Improved decision-making informed by reliable risk data
- Reduced likelihood of unmanaged or unreported risks
- Clear audit trail supporting senior accountability
- **Summary for G-Cloud Buyers**

All endev-o applications share a common platform, governance model and user experience. Asset owners can deploy individual applications for specific needs or combine them to create an integrated, portfolio-wide information management capability.

Applications are configurable to align with organisational standards and can be scaled from individual projects to enterprise-wide estates without changing the underlying platform.