

Service Definition Pensions Data & Dashboard Integration Service

Fimatix UK Ltd

**G-Cloud 15
Lot 3 Cloud Support**

G-Cloud 15 Lot 3 – Pensions Data & Dashboard Integration Service Supplier

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Service overview

This service helps public-sector and pension-sector organisations prepare for, integrate with, and operationalise pensions dashboards and related pensions data ecosystems. It supports readiness, data quality, sequence mapping, technical integration, and insights for programmes such as the **Pensions Dashboards Programme (PDP)**, which is creating the infrastructure and standards for secure, unified pension information access. ([MaPS](#))

The service combines domain expertise in pension data, secure API integration, and digital delivery with scalable tools to reduce manual work, ensure compliance with data standards, and accelerate connection to regulated ecosystems.

What the service includes

The service can include the following activities, tailored to buyer needs:

- Pension data readiness assessments (structure, quality, completeness)
- Mapping legacy and member record systems to pensions dashboard data standards
- Technical integration planning and support for ‘find and view’ API endpoints
- Automated and semi-automated extraction, validation, and reconciliation of pension records
- Secure data processing and transformation pipelines
- Support for dashboard connection, testing and compliance assurance
- Analytics, reporting, and monitoring for pensions data accuracy and completeness
- Knowledge transfer and capability uplift for internal teams

This is a professional advisory and delivery support service.

Typical use cases

Buyers may use this service when:

Service Definition - Pensions Data & Dashboard Integration Service

- Preparing pension scheme data for dashboards-ecosystem connection
- Integrating internal systems with pensions dashboards standards and APIs
- Reducing manual reconciliation of pension records before connection deadlines
- Supporting regulatory and compliance reporting requirements
- Enhancing member services with improved access to pension data

Service delivery approach

Delivery is collaborative and evidence-led. Experienced specialists work with buyer teams to assess current data capabilities, identify gaps against dashboard standards, and establish integration roadmaps. Technical implementation support is provided through guidance, API integration planning, and test execution support.

Fimatix does not operate the pensions dashboard itself; decisions and final responsibility for compliance and authorisation remain with the buyer or regulated authority.

Service outputs and outcomes

Typical outputs may include:

- Data readiness and gap analysis reports
- Technical integration plans and API configurations
- Test scripts, results, and compliance checklists
- Pension data transformation pipelines
- Analytics dashboards for data quality and reconciliation

Expected outcomes include:

- Improved capability to meet pensions dashboards standards
- Reduced risk of non-compliance or delayed connection
- Enhanced confidence in data integrity and member record accuracy
- Better operational insight into pension data health

Data protection and information assurance

Fimatix's delivery is aligned with ISO/IEC 27001 information security management and UK GDPR responsibilities. Any access to member data is agreed with the buyer and restricted to what is necessary for service delivery. All data processing follows applicable legislation and best practice for security and privacy.

Onboarding and offboarding

At the start of the engagement, scope, access requirements, data sources, and delivery milestones are agreed. A named delivery lead coordinates activities with buyer teams.

At engagement end, all deliverables, documentation, and artefacts are handed over, and access removed in line with agreed offboarding processes.

Service levels

This is a professional support service; it does not include technical uptime or availability SLAs. Performance is managed through agreed objectives and regular progress reviews.

Pricing and commercial model

The service is typically delivered on a time-and-materials basis using SFIA-aligned day rates. Fixed-price engagement for defined outcomes may be agreed where appropriate. Invoicing is monthly in arrears.

Service constraints

- This service provides advisory and integration support; it does not deliver or operate regulated pensions dashboards.
- Compliance with data standards and regulatory duties remains the buyer's responsibility.
- Delivery effectiveness requires access to accurate and complete source data.
- Integration depends on availability of API endpoints and buyer systems.

Customer responsibilities

Buyers are responsible for:

- Providing access to pension records, schemas, and technical interfaces
- Making timely decisions and approvals

- Ensuring their organisations hold the necessary regulatory authorisations

Experience

Fimatix has supported digital and data integration for financial services and public-sector programmes, including complex member and transaction record processing. References and case studies are available on request.

Context note for buyers

The **Pensions Dashboards Programme (PDP)** aims to connect pension providers and schemes into a secure ecosystem that allows savers to view all of their pensions information in one place. Frameworks for data standards, technical integration, and governance are under active development, with connection deadlines approaching in 2025 and 2026. (pensionsdashboardsprogramme.org.uk).

Case Study

Fimatix DevSecOps AI Factory for the Pensions Dashboards Programme (PDP)

Fimatix supported the UK Pensions Dashboards Programme (PDP), led by the Money and Pensions Service (MaPS), by introducing an AI-enabled DevSecOps Factory model to accelerate delivery, improve data quality, and ensure secure, compliant integration with the pensions dashboards ecosystem. The service enabled public-sector and pension-sector organisations to prepare for, integrate with, and operationalise pensions dashboards by addressing readiness, data standards, sequence mapping, and regulated API connectivity.

The Fimatix Factory model shifted PDP delivery from monolithic development to modular, service-specific repositories, decoupling core business logic, APIs, UI components, and infrastructure layers. This approach allowed independent versioning, parallel delivery streams, and faster iteration without dependency bottlenecks between teams or services. AI-driven automation and DevSecOps practices embedded security and compliance controls early, reducing manual effort and strengthening system integrity.

As a result, PDP can achieve weekly release cycles instead of six-month integrations, reduced operational costs, and introduced scalable cloud infrastructure without reliance on expensive vendor-managed AWS setups. Self-service onboarding capabilities further reduced support burden on central PDP teams, enabling a resilient, future-proof platform for secure, unified access to pension information across the UK.

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