



Service Definition

Alpha and Beta Delivery Service

Fimatix UK Ltd

G-Cloud 15

Lot 3 Cloud Support

AI Powered Alpha and Beta Delivery Service

Supplier

Fimatix UK Ltd

Service overview

This service supports public-sector organisations to design, build, test, and validate digital services through Alpha and Beta stages, using AI-assisted analysis and modern delivery practices. It helps buyers reduce delivery risk, accelerate learning, and build production-ready services aligned with the GDS Service Standard.

AI-powered techniques are used to support analysis, documentation, and delivery insight, while decision-making, governance, and accountability remain firmly with the buyer.

What the service includes

The service can include the following activities, tailored to buyer needs:

- Alpha and Beta delivery aligned to the GDS Service Standard
- User-centred design and iterative software development
- AI-assisted analysis to support understanding of user needs, code, and delivery progress
- Design and build of prototypes and working digital services
- DevSecOps enablement, including build and deployment pipelines
- Automated functional, performance, and accessibility testing
- Secure authentication and identity integration where required
- Delivery assurance, reporting, and knowledge transfer

This is a professional digital delivery service provided by multidisciplinary teams.

Typical use cases

Buyers typically use this service when:

- Moving from Discovery into Alpha or Beta delivery
 - Reducing risk before committing to large-scale service build
 - Needing rapid prototyping and user validation
 - Preparing services for GDS assessment
 - Building confidence in delivery approach, quality, and operability
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Service delivery approach

Delivery is iterative and evidence-led. Alpha focuses on prototyping, experimentation, and validating hypotheses through user research and technical exploration. Beta builds on Alpha outputs to deliver robust, production-ready services that can be scaled and assessed.

Service Definition - AI Powered Alpha and Beta Delivery Service

AI-powered tools may be used to accelerate documentation, analysis, and test insight. These tools support delivery teams but do not replace human judgement or buyer governance.

Service outputs and outcomes

Typical outputs may include:

- Prototypes and working service components
- User research findings and validated user journeys
- Technical designs and deployment pipelines
- Automated test suites and evidence
- Delivery and assurance reports

Expected outcomes include:

- Reduced risk entering or progressing through Alpha and Beta
 - Faster learning through early user feedback
 - Improved service quality, security, and accessibility
 - Greater confidence in progressing to Live
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Data protection and information assurance

Fimatix follows information security and quality management processes aligned with ISO/IEC 27001 and ISO 9001 and holds Cyber Essentials Plus certification. Services are delivered in accordance with UK GDPR and privacy-by-design principles.

Access to systems and data is limited to what is necessary for delivery and agreed in advance.

Onboarding and offboarding

At service start, scope, objectives, environments, and access arrangements are agreed. A named delivery lead coordinates onboarding with buyer teams.

At service end, agreed deliverables, documentation, and code are handed over, and access is removed in line with agreed offboarding processes.

Service levels

This is a professional delivery service and does not include technical uptime or availability SLAs. Performance is managed through agreed objectives, delivery milestones, and regular progress reviews.

Pricing and commercial model

The service is typically delivered on a time-and-materials basis using SFIA-aligned day rates. Fixed-price delivery for clearly defined Alpha or Beta outcomes may be agreed where appropriate.

Invoicing is monthly in arrears.

Service constraints

- This service does not include long-term hosting or live service operation unless explicitly agreed
- AI tools support analysis and delivery insight but do not make automated or statutory decisions
- Effectiveness depends on access to users, stakeholders, and technical environments
- Final decisions on readiness, assessment, and release remain with the buyer

Customer responsibilities

Buyers are responsible for:

- Providing access to users, stakeholders, and relevant systems
- Making timely decisions and approvals
- Operating and supporting live services unless otherwise agreed

Termination

The service can be terminated in line with agreed contractual terms. On termination, all buyer materials and agreed deliverables are returned and reasonable handover completed.

Experience

Fimatix has supported UK public-sector organisations through Alpha and Beta delivery for complex digital services, including user-facing and business-critical systems. Experience includes delivery to GDS standards and multi-supplier environments.

References and case studies are available on request.